# KWAZULU-NATAL PROVINCE KWAZULU-NATAL PROVINSIE ISIFUNDAZWE SAKWAZULU-NATALI

# Provincial Gazette • Provinsiale Koerant • Igazethi Yesifundazwe

GAZETTE EXTRAORDINARY—BUITENGEWONE KOERANT—IGAZETHI EYISIPESHELI

(Registered at the post office as a newspaper) • (As 'n nuusblad by die poskantoor geregistreer) (Irejistiwee njengephephandaba eposihhovisi)

Vol. 5

# PIETERMARITZBURG,

11 FEBRUARY 2011 11 FEBRUARIE 2011 11 kuNHLOLANJA 2011

No. 551

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#### MUNICIPAL NOTICE

#### No. 23

11 February 2011

# CITY OF UMHLATHUZE

#### **PUBLIC NOTICE**

The uMhlathuze Municipality has, in terms of section 156(2) of the Constitution, 1996 (Act No 108 of 1996), read with section 11(3)(M) of the Local Government: Municipal Systems Act, 2000 (Act No 32 of 2000) made the following bylaws:

#### **UMHLATHUZE LOCAL MUNICIPALITY**

#### **WATER SERVICES BY-LAWS**

THE Municipal Manager of the uMhlathuze Local Municipality hereby <u>publishes the following Water Services By-laws,</u> in <u>terms</u>terras of section <u>156(2)</u> of the Constitution of the Republic of South Africa, read with sections 11 — 13 of \_the Local Government: Municipal Systems Act, 2000 (Act No 32 of <u>2000)...2000</u>), publishes the Water Services By-laws for the uMhlathuze Local Municipality, as approved by its Council, as set out hereunder.

#### UMHLATHUZE LOCAL MUNICIPALITY WATER SERVICES BY-LAWS 2010

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#### **CHAPTER 1**

#### **GENERAL**

#### **PROVISIONS**

#### 1. Definitions

- (1) 1. (1) In these By-laws and the Schedules thereto, unless the context otherwise indicates -
- "accommodation unit" means in relation to any premises, a building or section of a building occupied or used or intended for residential occupation or use by any person; but excludes a "dwelling unit", unit, an "additional dwelling unit" and a "duet", as defined in the Municipality's town planning scheme, duet;
- "Act" means the Water Services Act No, 1997 (Act No.108 of 1997);
- "additional dwelling unit" means a free standing or coupled building, comprising a self-contained dwelling unit and as further defined in the Municipality's which does not form part of cluster housing, group housing, medium density housing or chalets, used as a dwelling unit for a single family and including such outbuildings as are incidental thereto and of which the maximum permissible floor area is further defined in the Municipality's relevant town planning scheme;
- "agreement" means the contractual relationship between the Municipality and a customer, whether written, deemed or tacit, as provided for in the Municipality's By-laws relating to water services, credit control or debt collection;
- "air gap" means the unobstructed vertical distance through the free atmosphere between the lowest opening from which any pipe, valve or tap supplies water to a tank or fitting or other device, and the overflow level thereof:
- "approved" means approved by the Municipality in writing, whether by resolution of the Council or by an authorised official and "approval" has a corresponding meaning;
- "Authorisation Committee" means the <u>municipal</u> body <u>responsible</u> for <u>compilingauthorised to compile</u> the schedule of approved pipes and fittings, <u>which schedule must at least be</u> <u>according to SABS' standards or JASWIC standards in as far as it is compatible with a closed system, as prescribed by the building control officer and comply with any applicable SABS or JASWIC standards;</u>
- "authorised official" means any a-person -
  - (a) who is a municipal employee and authorised to perform any act, function or duty in terms of, or to exercise any power under, these By-laws; or
  - (b) in the employ of the Municipality, authorised by the municipality in a written contract as as an authorised official by the Municipality for the purposes of these By laws, or if the Municipality has appointed a service provider for the provision of water services to customers on its behalf, or
  - (a)(c) ——, an <u>authorised</u> employee of such service provider, authorised by it as an authorised official in terms of Section 102 of these By-laws and acting within the scope of the powers, functions and duties assigned to that service provider, to the extent authorised in the contract. by the Municipality.
- "backflow" means the flow of water in any pipe or fitting in a direction opposite to the normal direction of flow;
- "backflow preventer" means any device or means to prevent backflow;
- "back siphonage" means the backflow resulting from pressures lower than the atmospheric pressure in the water installation;

"basic sanitation" means the minimum standard of safe and hygienic sanitation services and sewage disposal rendered to households, prescribed in terms of the Act and regulated under regulation 2 of Government Notice R509 of 8 June 2001, as amended from time to time, or any substitution for that regulation;

"basic water supply" means the minimum standard of water supply services necessary for the reliable supply of water to households to support life and personal hygiene, prescribed in terms of the Act <u>and regulated</u> under regulation 3 of Government Notice R509 of 8 June 2001, as amended from time to time, or any substitution for that regulation;

"best practicable environmental option" means the option that provides the most benefit or causes the least damage to the environment as a whole, in both-the long and the short term, at a cost acceptable to society; term;

"borehole" means a hole sunk into the earth and/or rock for the purpose of locating, abstracting, storing or using subterranean water, and includes a well, a spring, an excavation or any artificially constructed or improved underground cavity; which can be used for the purpose of locating, intercepting, abstracting, collecting or storing water in or removing water from an aquifer, observing and collecting data and information on water in an aquifer or recharging an aquifer;

"building control officer" means any person appointed or deemed to be appointed as <u>a</u> building control officer by the Municipality in terms of section 5 of the National Building Regulations and Building Standards Act, 1977 (Act No. 103 of 1977);

"building regulations" means the National Building Regulations made in terms of the National Building Regulations and Building Standards Act, 1977 (Act No. 103 of 1977);

"charges" means the rate, charge, tariff, flat rate or subsidy, determined by the Municipal Council and applicable to the service in question;

"capacity" in relation to a storage tank, means the volume of the tank between the operating water level of the water contained in such tank and the invert of the outlet from the tank;

"combined installation" in relation to water supply means a water installation used for fire-fighting <u>as</u> well as and domestic, commercial or industrial purposes;

"commercial unit" in relation to any premises means any building or section of a building occupied or used, or intended to be used for purposes other than residential occupation;

"communal sewer" means a sewer main and connecting sewers, the maintenance and repair respect of which, a group of users and/or owners have undertaken in writing to be the has constituted itself as a person or persons responsible; willing to assume responsibility for, and has signed an agreement accepting responsibility, for the maintenance and repair of the communal sewer;

"communal water connection" means a consumer connection through which water services are supplied to more than one consumer, and "communal water services work" has a corresponding meaning;

"compliance notice" means a notice which is issued to any person in order to note a contravention of an agreement or permit and must contain details such as the nature and extent of the non-compliance, any steps that must be taken, the time period for compliance and the penalty for non-compliance;

"compliance certificate" means any certificate issued by the Municipality to any person after a noted contravention has been rectified or resolved and which indicates the Municipality's approval of such rectification;

"connecting point" means the point at which the internal drainage installation joins the connecting sewer;

"connecting sewer" means a pipe owned by the Municipality and installed by it for the purpose of conveying sewage from a drainage installation on any premises, to a sewer beyond the boundary of those premises, or within a servitude area, or within an area covered by a way-leave document or other type of agreement;

"connection pipe" means a pipe, the ownership of which is vested in the Municipality and installed by it for the purpose of conveying water from a <u>water</u> main to a water installation, and includes a "communication pipe" referred to in SANS 10252-1: 2004 Water Supply and drainage for building;

"conservancy tank" means a covered tank used for the reception and temporary retention of sewerage and which requires emptying at intervals;

#### "consumer" means -

(a)any person who occupies premises to whom, and in respect of which premises , the Municipality
(i)has agreed to provide water supply services;(ii)is providing water supply services; or(iii)has entered into an agreement with the Municipality for the provision of water supplyservices to or on any premises;
(b)the owner of any premises to which the Municipality is providing water supply services;
(c)where water supply services are provided through a single connection to a number ofaccommodation units or consumers or occupiers, the person to whom the Municipality agreed toprovide such water supply services; and
(d)any end-user who receives water supply services from the Municipality or other water supplyservices institution.
"council" means the council of the municipality of uMhlathuze and includes any structure, councillor, or official of the council exercising powers or performing duties or functions under this by-law, which have been delegated to such structure, councillor or official by the council;
"domestic effluent" means effluent with prescribed strength characteristics in respect of chemica

"day" means a 24 hour period commencing at 00:00 and ending at 24:00;

"domestic purposes" in relation to the supply of water means the general use of water supplied for personal and residential uses, including health and hygiene, drinking, ablution, culinary, household and garden maintenance;

oxygen demand and settle-able solids, determined by the Municipality as being appropriate to sewage

discharges from domestic premises within its jurisdiction, but does not include industrial effluent;

"drain" means that portion of the drainage installation that conveys sewage within any premises or from those premises to a connecting sewer;

- "drainage installation" means a system situated on any premises and vested in the owner thereof that is used for or intended to be used for or in connection with the reception, storage, treatment or conveyance of sewage or other form of waste water on such those premises up to the connecting point, and includes drains, fittings, appliances, a drain, a fitting, an appliance, a septic tanks, tank, a conservancy tanks, tank, a pit latrines and a private pumping installations forming part of, or being ancillary, to such system;
- "drainage work" includes any drain, sanitary fitting, water supplying apparatus, waste or other pipe or any work connected with the discharge of liquid or solid matter into any drain or sewer or, otherwise connected with the drainage of any premises;
- "duet" means an additional dwelling unit with a maximum floor area as allowed for and as approved by way of a <u>special</u> consent use by the Municipality in terms of the Municipality's <u>relevant</u> town planning scheme;
- "duly qualified sampler" means a person who takes samples for analysis from the sewage disposal and storm-water disposal systems or and from any water resource in the municipal area public waters and who has been certified to do so by an authorised official; official.
- "dwelling unit" means a self-contained, interconnected suite of rooms designed for residential purposes and occupation by a single household, regardless of how many persons comprise the household as further defined in the Municipality's relevant town planning scheme, but excludes an "accommodation unit"; unit;
- "ECA" means the Environment Conservation Act, 1989 (Act No. 73 of 1989) and any regulations made in terms thereof, or any superseding legislation;
- "effluent" means any liquid, whether or not containing matter in solution or suspension,—which—is discharged from any premises directly or indirectly into a drainage work;
- "environmental authorisation" means an authorisation granted issued in terms of section 24(2) of NEMA, or in any succeeding legislation;
- "EIA" means an environmental impact assessment as contemplated in NEMA, and/or the ECA and the EIA Regulations as published in Government Notice R 1183 on 5 September 1997, as amended from time to time;
- "emergency" means any situation that poses a risk or potential risk to life, health, the environment, or property, or that is declared to be an emergency under any law;
- "enforcement notice" means any notice issued by an authorised official under these By-laws which instructs the person to whom it is issued to comply with the terms of the notice, and includes a compliance notice contemplated in section 105;
- "environmental cost" means the full cost of all measures necessary to restore the environment to its condition prior to the damagingan incident which causes damage to it and, in the event that of this is not being-possible, the value of the cost \_benefit that has been lost through the damage to or destruction of the environment;
- "fire installation" means a water installation that conveys water intended for fire-fighting purposes only;
- "fixed quantity water delivery system" means a water installation, which delivers a fixed quantity of water to a consumer in any single day;

"French drain" means a soil soak pit for the disposal of sewage and effluent from a septic tank;

"general installation" means a water installation which conveys water for a combination of domestic, commercial or and industrial purposes;

"grey water" means waste water resulting from the use of water for domestic purposes, but does not include human excreta;

"high strength sewage" means industrial effluent with a strength or quality greater than standard domestic effluent in respect of which a specific charge as calculated in accordance with Schedule C may be charged;

"household" means the family unit of persons, or individuals, in occupation of a building or part of a building, designed for residential occupation by such family unit, or individuals;

"industrial effluent" means any liquid, whether or not containing matter in solution or suspension, which is given off in the course of or as a result of any industrial trade, manufacturing, mining or ,-chemical er ether industrial process or in any laboratory, or in the course of research, or agricultural activity, and includes for the purposes of these By-laws, any liquid or effluent \_emanating from the use of water, other than standard domestic effluent or storm water, which requires authorization for its disposal via the sea outfall effluent pipeline owned by the nominated water services provider, and "trade effluent" bears the same meaning:

"industrial purposes" in relation to the supply of water means water supplied to any premises which constitutes a factory as defined in the General Administrative Regulations, published in Government
 Notice R2206 of 5 October 1984 or any <u>succeedingsuperseding</u> legislation, including the use of water for purposes of mining, manufacturing, retailing and service industries, generating electricity, land-based transport, construction or any related purpose;

"installation work" means <u>any work done by the municipality or any of its contractors in respect of water services installation, including the construction, rehabilitation, improvement and maintenance; of, or carried out on, a water installation;</u>

"interest" interest will be charged at an interest rate as determined by Council, or in the absence of any such determination, as prescribed by law

"JASWIC" means Joint Acceptance Scheme for Water Services Installation Components; "law" means any law; including the common law;

"main" means a pipe, other than a connection pipe of which the ownership vests including a sewer main, vesting in the Municipality and which is used by it for the purpose of providing enveying water services to a consumer; or the disposal of sewage from any number of users;

**"manhole"** means a chamber of a depth greater than 750mm and of such dimension that allows the entry of a person into such a chamber for the purposes of providing access to a <u>sewer or drainage installation for maintenance or internal cleaning; pipe;</u>

"measuring device" means any method, procedure, process, device, apparatus, or installation that enables the <u>consumptionquantity and/or quality</u> of water services provided to <u>any consumer to</u> be <u>determined or quantified and includes any method, procedure or <u>process whereby the consumption is estimated; evaluated;</u></u>

"medical waste" means human and animal anatomical waste, infectious human and anatomical waste, sharps, chemical waste, pharmaceutical waste and radioactive waste generated by healthcare professionals, healthcare facilities and other non-healthcare professionals such as barbers, taxidermists and tattooists, or as defined in SANS 10248: Management of Healthcare Risk Waste and "heathcare risk waste" shall have a corresponding meaning;

"meter" means a water meter as defined by Regulation 81(a) Government Notice R 2362 dated 18 November 1977, published in terms of the Trade Metrology Act, 1973 (Act No. 70 of 1973) or any succeedingsuperseding legislation or, in the case of a water meter of a size greater than 100 mm, a device which measures the quantity of water passing through it, including a pre-paid meter; or a measuring device;

"Minister" means the Minister of Water Affairs and Forestry;

# "Municipality" means -

(a)	_the uMhlathuze Local Municipality established in terms of the Local Government: Municipal
	Structures Act, No. 117 of 1998 and its successors in title, and includes a structure or person
	exercising a delegated power or carrying out an instruction in terms of these By-lawsBylaws and
	_legislation applicable to Local Government; or
(b)	_a service provider fulfilling a responsibility under these By-laws, assigned to it in terms of section
` /	81(2) of the Local Government: Municipal Systems Act 2000, or any other applicable law, as the
	case may be:

"National Water Act" means the National Water Act, 1998, (Act No. 36 of 1998);

"NEMA" means the National Environmental Management Act, 1998 (Act No. 107 of 1998);

"nominated service provider" means Mhlathuze Water Board, or any succeeding nominated service provider;

"nuisance" means any condition, thing, act or omission which is offensive or injurious or which tends to prejudice the safety, good order, peace or health of one or more of the residents in any particular locality within the area of the Municipality, or the rights, or reasonable comfort, convenience, peace, or quiet, of the occupants of any area within the Municipality's jurisdiction;

"notice" means "public notice", a "compliance notice", or other written communication between the Municipality and any person of individual written notice for information purposes;

"occupier" means a person who occupies any premises or part thereof;

"operating water level" means the level of water reached in a storage tank when the valve controlling the inlet of water to the tank closes under normal operating conditions;

# "owner" includes -

(a)	the	person	in v	whom	from	time	to	time	is	vested	the	legal	title	to	premises,	including,	but not
	_limit	ed to, th	e re	gistere	ed ow	ner a	CCC	ording	j to	the title	e de	ed;					

(b)	where	the owner	of the p	premises	cor	ncerr	ed	is	insolvent,	deceas	ed, has	assi	gned	l his e	state for
	the be	nefit of his o	reditors	s, has .b	een	plac	ed	un	der curato	rship in	terms of	f an	orde	er of co	ourt, is a
	_close	corporation	being	wound	up,	or	is	а	company	being	wound	up	or	under	judicial

management, the person in whom the administration of such premises is vested as executor,trustee, assignee, curator, liquidator or judicial manager as the case may be;
(c)in any case where the Municipality is unable to determine the identity of such person, a person who is entitled to the benefit of the use of such premises; and
(e)in relation to
(i)a piece of land delineated on a sectional plan registered in terms of the Sectional TitlesAct, 1986 (Act 95 of 1986), the developer or the body corporate in respect of the commonproperty; and
(ii)a section as defined in such Act, the person in whose name the relevant unit is registeredunder a sectional title deed, and includes the lawfully appointed representative of such person;
(f)the lessee of any Municipal owned immovable property for the duration of the lease;
(g)any person who acquires any right to land by virtue of the provisions of any law applicable in theProvince of KwaZulu-Natal;
"owner's water installation" means all the pipe work and water fittings installed by the owner for connecting into the water installation installed by the Municipality;
"permit holder" means a person who has obtained the written permission of an authorised official to discharge or cause or permit to discharge, industrial effluent into the sewage disposal system;
"person" means any natural or juristic person or, an unincorporated body, and includes a voluntary association or trust, an organ of state as defined in section 239 of the Constitution of the Republic of South Africa, 1996 (Act No. 108 of 1996), and the Minister of Water Affairs; and Forestry;
"pollution" means the introduction by a person of any substance (including gases, odorous compounds, liquids, solids and micro-organisms), whether directly or indirectly, into the water supply system, a water installation or a water resource, which alters the physical, chemical or biological properties of that may make the water so as to make it -
(a) less fit for any beneficial purpose for which it may reasonably be expected to be used; (b) harmful or potentially harmful to —
<ul> <li>(i) to the welfare, to health or safety of human beings;</li> <li>(ii) to any aquatic or non-aquatic organisms;</li> <li>(iii) to the resourcethe environment, or impair its quality, or</li> <li>(iv) to property;</li> </ul>
"pollutant" means a substance which causes pollution, and "contaminant" has a corresponding

"premises" means any piece of land, with or without improvements, the external surface boundaries of which are delineated on -

(a)\_\_\_\_\_-a general plan or diagram registered in terms of the Land Survey Act, 1927 (Act 9 of 1927), or in terms of the Deeds Registries Act, 1937 (Act No.47 of 1937); or

(b) \_\_\_\_\_-a sectional plan registered in terms of the Sectional Titles Act, 1986 (Act No. 95 of 1986); or

(c)\_\_\_\_\_-a township plan in terms of any law of the area previously described as KwaZulu; or

(d)\_\_\_\_\_-a permission-to-occupy certificate in terms of customary law;

"prepayment meter" means a meter that can be programmed to limit the flow of water into a water installation to the amount which has been previously purchased;

"prescribed" means as determined by a resolution of the Municipality from time to time;

"prescribed fee" means a fee determined by the Municipality by resolution;

"prescribed form" means the form determined by the Municipality to be the applicable form in the circumstances;

"prescribed tariff" means a according to any schedule of prescribed fees;

<u>"professional engineer"</u> means a person registered in terms of the Engineering Professions Act 2000 (act No 46 of 2000) as a professional engineer:

"public notice" means a notice that complies with the provisions of section 21(1) of the Local Government: Municipal Systems Act, No 32 of 2000 and, notwithstanding the generality thereof, shall include at least two notices, each notice being in one of the official languages in general use in the municipal area, but in a different official language to the other notice and published in at least one newspaper in general use within the municipal area, preferably a newspaper published predominantly in the same language as the notice;

"public water" means any river, watercourse, bay, estuary, the sea and any other water which the public has a right to use or to which the public has the right of access;

"registered contractor" means a company/person registered by the SAQCC for the Water Supply Industry;

"registered plumber" means a person registered by the SAQCC for the Water Supply Industry;

"SABS" means the South African Bureau of Standards;

"SANS" means South African National Standards;

"sanitation services" means the collection, removal and disposal or purification of human excreta, sewage and any other effluent including domestic and industrial effluent resulting from the use of water;

"SAQCC for the Water Supply Industry" means the South African Qualification and Certification Committee constituted in terms of Act No. 58 of 1995;

"schedule of approved pipes and fittings" means the list of approved pipes and fittings compiled by the Authorisation Committee;

"sea outfall pipeline" means <u>any pipelinepipelines</u> and related works which are the property of the Mhlathuze Water Board and which are used, or meant to be used, for the discharge of <u>sewage</u>effluent into the sea:

"septic tank" means a tank designed to receive sewage and to effect the adequate decomposition of organic matter in sewage by bacterial action;

"service pipe" means a pipe which is part of a water installation provided and installed on any premises by the owner or occupier, and which is connected, or <u>is</u> to be connected, to a connection pipe <u>in order</u> to serve the water installation on the premises:

"sewage" means waste water, industrial effluent,—standard domestic effluent and other liquid waste, either separately or in combination, but shall not include storm water;

"sewage disposal system" means the structures, valves, pipes, pumps, meters or other appurtenances used in the conveyance through the sewer reticulation system and treatment at the treatment works under control of the Municipality and which may be used by it in connection with the disposal of sewage, and shall include anythe sea outfall pipeline;

"sewer" means any pipe or conduit which is the property of, or is vested in, the Municipality and which may be used for the conveyance of sewage from the connecting sewer and shall not include a "drain". (as defined):

"soil water" means liquid containing excreta;

"standpipe" means a connection through which water supply services are supplied as a common facility to more than one person, or more than one family or household occupying more than one accommodation unit or dwelling unit:

"standard domestic effluent" means domestic effluent with prescribed strength characteristics in respect of chemical oxygen demand and settle-able solids as being appropriate to sewage discharges from domestic premises within the jurisdiction of the Municipality, and does not include industrial effluent;

"storm water" means water resulting from natural precipitation or accumulation and includes rain water, subsoil water or spring water;

"surcharge" means the charge referred to in section 74(2)(f) of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000);

"tariff" means the tariff of charges in respect of the Municipality's water services, as determined by the Municipality from time to time;

"terminal water fitting" means a water fitting at an outlet of a water installation which controls the discharge of water from a water installation;

"trap" means a pipe fitting or portion of a sanitary appliance designed to retain water in position, or a seal which serves as a barrier against the flow of foul air or gas;

"user" means -

(a)any person who occupies premises to whom, and in respect of which premises, the Municipality -
(i)has agreed to provide <u>watersanitation</u> services;
ii)is providing <u>watersanitation</u> services; or
has entered into an agreement with the Municipality for the provision of watersanitation-services to or on any premises;
(b)the owner of any premises to which the Municipality is providing watersanitation services;
(c)where <u>watersanitation</u> services are provided through a single connection to a number of accommodationunits or users or occupiers, means the person to whom the Municipality agreed to provide such <u>watersanitation</u> services; and
(d)any end-user who receives <u>watersanitation</u> services from the Municipality or other <u>watersanitation</u> servicesinstitution.
"waste water" means used water not contaminated by soil water or industrial effluent and does not include storm water;
"water efficient device" means any product that reduces the excessive use of water;
"water fitting" means a component of a water installation, other than a pipe, through which water passes or in which it is stored;
"water installation" means the pipes, water fittings and meter which are situated on any premises, ownership of which installation vests in the owner of the premises and used as installed by Council or intended to be used in connection with the use of water or water services on such premises, and includes a pipe and water fitting situated outside the boundary of such premises, which either connects to the connection pipe relating to such premises or is otherwise laid with the permission of the Municipality; Council, which connects to the pipe installed by the consumer;
"water services" means water supply services and sanitation services.
"water services authority" means any municipality, including a district or rural council as defined in the Local Government Transition Act, 1993 (Act 209 of 1993), responsible for ensuring access to water services;
"water services intermediary" means any person who is obliged to provide water services to another in terms of a contract where the obligation to provide water services is incidental to the main object of that contract;
"water services institution" means a water services authority, a water services provider, a water board and a water services committee;
"water services provider" means any person who provides water services to consumers or to the Municipality, but does not include a water services intermediary;

"water supply" means the supply of treated, potable water by the Municipality;

relating thereto which is vested in the Municipality, and is used, or intended to be used, in connection with the supply of water and includes any part thereof;
"working day" means a day other than a Saturday, Sunday or Public Holiday; and public holiday;
"zone" means the local area of land of which the premises occupied by the consumer and/or user is a part and which is zoned in terms of a town planning scheme or an integrated development plan for homogeneous usage.
(2)If any provision in these By-laws vests or imposes any power, function or duty of the Municipalityin or on an employee of the Municipality and such power, function or duty has in terms of section81 (2) of the Local Government:
Municipal Systems Act, 2000, or any other law, been assigned toa service provider, the reference to such employee must be read as a reference to the serviceprovider or, where applicable, an employee of the service provider <u>duly</u> authorised by it.
2. Terminology and Conflict Of Law
(1) Meaning of certain words the same as in Acts
2Any word or expression used in these By-laws to which a meaning has been assigned in -
(a)the Act <u>or Regulations made thereunder,</u> will bear that meaning; and
(b)the National Building Regulations and Building Standards Act 1977 (Act No.103 of 1977), and Chapter IH of the National Building Regulations 2000 made thereunder, will bear that meaning;
unless the context indicates otherwise.
(2) If there is any conflict between these By-laws and any other by-laws of the Municipality these by-laws will prevail in relation to any matter or thing required to be done or not to be done in connection with the supply of water and the provision of sanitation services.
2.3. Levels Of OF Service
3(1)The Municipality may, from time to time, and in accordance with national policy, but subject to the principles of sustainability and affordability, by public notice determine the service levels it is able to provide the various levels of service set out in sub-section (2) to consumers and/or users, where applicable, at fees set out in the Tariff of Charges. Charges, determined by the Municipality.
(2) the levels of service shall includecomprise -
(a)Service Level 1, which must satisfy the minimum standard for basic water services asrequired in terms of the Act and its applicable regulations, and must consist of -
(i)a water supply from communal water points which are not more than 200 metres from a household; and
; and-(ii)a ventilated improved pit latrine located on each site; and

	(iii) appr	opriate health and hygiene education or appropriate education in respect of
	effec	ctive water use at the basic services level; and
(b)	Service Leve	el 2, which must consist of -
		ater connection whether metered or unmetered to each stand with an vidual yard standpipe; and
		yara olamapipo, ama
		etered water connection and where the toilet is connected to either aicipal sewer or a shallow communal sewer system; or
	(iii)a po or	our flush toilet which must not be directly connected to the water installation; _
	and/	ntilated improved pit latrine which service must be provided to consumers or users at the fees set out in the Tariff of Charges determined by the icipality, provided that -
	(aa)	the average water consumption per unmetered stand through the waterconnection for the zone or group of consumers in the zone does notexceed 6kl over any 30 day period;
	(bb)	the water standpipe is not connected to any other terminal water fittings on the premises;
	(cc)	in the case of a communal sewer having been installed a collectiveagreement has been signed by the group of users acceptingresponsibility for the maintenance and repair of the communal sewer;and
	(dd)	the Municipality may adopt any measures considered necessary torestrict the water flow to Service Level 2 consumers to 6kl per month perconsumer.
(c)	-Service Lev	el 3 which
Which must co	nsist of -	
	(i)a me	etered full pressure water connection to each stand; and
***************************************	(ii)a co sewe	nventional water borne drainage installation connected to the Municipality's _ er.
(3) If a co		ving Service Level 2 contravenes subparagraph (aa) or (bb) to subsection
(a)	_ the Municipa _premises; an	ality may install a pre-payment meter or restrictor in the service pipe on the _
(b)	the fees and	surcharges for water services must be applied in accordance with section 8.

5.4. Compliance Notices and Certificates DOCUMENTS
4(1)Notices relating to a breach of these By-laws on premises shall be served:
(a)on the owner of the premises where matters relating to the water services installation areinvolved; and
(b)on the consumer and/or user where matters relating to the use of a water installation areconcerned;
(2)A notice or document issued by the Municipality in terms of these By-laws shall be deemed to beduly issued if it is signed by an authorised official.
(3)Any notice or other document that is served on a person in terms of these By-laws, is regarded ashaving been served -
(a)when it has been delivered to that person personally;
(b)when is has been left at the person's place of residence or business in the Republic witha person apparently over the age of sixteen years;
(c)when it has been posted by registered or certified mail to that person's last known residential or business address in the Republic and an acknowledgement of the posting thereof from the postal service is obtained;
if that person's address in the Republic is unknown, when it has been served on that person's agent or representative in the Republic in the manner provided by paragraphs (a), (b) or (c); or
(e)if that person's address and agent or representative in the Republic is unknown, when ithas been posted in a conspicuous place on the premises, if any, to which it relates.
(4) When a provision of these By-laws has not been complied with, notices, termed "compliance notices", may be issued by an authorised official to the owner or person apparently in control of the relevant premises.
(5) An authorised official who is satisfied that the owner or person apparently in control of any premises has satisfied the terms of a compliance notice may issue a compliance certificate to that effect.
(6) A compliance notice remains in force until an authorised official has issued a compliance certificate in respect of that notice.
(7) A compliance notice must set out-
(a) the provision that has not been complied with;
(b) details of the nature and extent of non-compliance;
(c) any steps that are required to be taken and the period within which those steps must be taken; and

(d) any penalty that may be imposed in terms of these By-laws in the event of non-
compliance with these steps.
(8)In the case where compliance with a notice is required within a specified number of working days,such period shall be deemed to commence on the date of service of such notice, ascontemplated in subsection (3).
(9) A compliance notice must consider environmental factors, according to the relevant principles contained in section 2 of NEMA.
(9) (5) The Municipality may, in the notice, order a person who, by act or omission commits a breach of these By-laws or of any condition imposed there under to remedy such breach within a period specified in the notice.
(6)—If a person fails to comply with a written notice <u>compliance</u> served on that person by theMunicipality in terms of these By-laws within the specified period, it may take such action or dosuch work as in its opinion is necessary to ensure compliance, and recover the cost of suchaction or work from such person.
4.5. Interference with Water ServicesWATER SERVICES
5(1)No person may -
(a)operate or maintain any part of the water supply system;
(b)operate any sewage disposal system;
(c)effect a connection or reconnection to the water supply system or sewage disposalsystem; or
(d)render any other <u>water supply or sanitation service, services;</u>
unless authorised to do so by the Municipality in writing.
(2)No person may <u>tamper or interfere</u> with, or <u>willfullywilfully</u> or negligently damage, or permit damage to orinterference with any part of the water supply system or sewage disposal system belonging to theMunicipality.
(3) Non-compliance with subsections (1) and (2) above, is an offence. The Municipality, in its sole discretion, may issue a warning notice prior to the prosecution of the offence and where it is necessary, give effect to the right to procedurally fair administrative action.
5-6. Obstruction Of Access To Water Supply System Or Sanitation ServiceOF ACCESS TO WATER SUPPLY SYSTEM OR SANITATION SERVICE
6.—No person may prevent or restrict physical access to the water supply system or sewage disposal system by any employee or duly authorised agent of the Municipality.
6-7. Power Of Entry And InspectionOF ENTRY AND INSPECTION
7. (1)An authorised official may for any purpose connected with the implementation or enforcement ofthese By-laws or for the upgrading, functioning or maintenance of the water services, at all

time, enter premises, request information and carry out such inspection and examination as thattime may deem necessary, and for those purposes operate any water fitting of the waterinstallation or sewage disposal system.
(2)If the Municipality considers it necessary that work be performed to enable an authorised officialto perform a function referred to in subsection (1) properly and effectively, it may -
(a)by written notice require the owner or occupier of the premises at his or her own expenseto do specified work within a specified period; or
(b)if in its opinion the situation is a matter of urgency, without prior notice do such work orcause it to be done at the expense of the owner.
(4)If an authorised official requires the presence of -
(a)an owner at an inspection of his or her water installation or sewage disposal system; or
(b)a registered plumber doing installation work at an inspection of such work;
that official may give such person written notice of not less than 5 (five) working days to that effect, indicating the date and time when and the place where he or she proposes to carry out the inspection.
7.8. Fees And Surcharges For FOR Services
8-(1) Fees and surcharges for services All fees payable in respect of water services rendered by the Municipality or by a water services provider duly authorised thereto by the Municipality, through a regulatory or service delivery agreement in terms of these By-laws, including but not limited to the payment of connection fees, fixed fees or any additional fees or interest in respect of failure to pay such prescribed fees on the specified date, shall be prescribed by resolution of the Municipality and must be in substantial compliance with any norms and standards for tariffs that have been set in terms of section 10 of the Act and the regulations made thereunder.
(3)If any piece of land, whether or not there are any improvements thereon, is, or in the opinion of the Municipality, could be connected to a water supply system or a sewer, the owner of that land must pay to the Municipality the fees determined by the Municipality.
8-9. Deposit
9(1)Every consumer must on application for the provision of water services and before such water services are will be provided by the Municipality, deposit with the Municipality a sum of money asdetermined in the Municipality's Credit Management By-laws.

(2)	lf, upon the termination of the agreement for the provision of water services, an amount remains _due to the Municipality in respect of water services rendered to the consumer, the Municipality _may apply the deposit in payment or part payment of the outstanding amount and refund any _balance to the consumer, if the address of the consumer is known.
(3)	No interest will be paid by the Municipality on the amount of a deposit held by it in terms of this _section.
9. <u>10.</u>	Payment For Water ServicesFOR WATER SERVICES
10. (1) where	Water services provided by the Municipality must be paid for by the consumer and/or user, applicable, at the prescribed fees for the particular category of water services provided and in the case of a surcharge, by the water service provider
(2)	A consumer and/or user is responsible for the payment of all water services provided to him or _her from the date of commencement of the service to the date of termination thereof.
(3)	The Municipality may estimate the quantity of water services provided in respect of a period orperiods within the interval between successive measurements which may not be more than 180(one hundred and eighty) days apart, and may render an account to the consumer and/or user forthe services so estimated, which estimate must, for the purposes of these By-laws, be regardedas an accurate measurement until the contrary is proved.
(4)	If a consumer and/or user uses water services for a category of use other than that for which it isprovided by the Municipality in terms of an agreement and as a consequence is charged at a ratelower than the rate that should have been charged, the Municipality may make an adjustment ofthe amount charged in accordance with the rate which should have been charged and recoverfrom the consumer and/or user the fees payable in accordance with such adjustment, and mayalso review the amount of the deposit held, in accordance with the provisions of the CreditManagement By-laws.
(5)	If amendments to the prescribed fees for water services provided become operative on a date _between measurements for the purposes of rendering an account in respect of such fees -
	(a)the same quantity of water services must be regarded as having been provided in eachperiod of 24 (twenty-four) hours during the interval between the measurements; and
	(b)any prescribed fee must be calculated on a pro rata basis in accordance with the prescribed fee which applied immediately before such amendments.
(6)	Failure by the Municipality to comply with the period of 180 (one hundred and eighty) days _referred to in subsection (3) will not disentitle the Municipality from recovering any monies due to _it by a consumer and/or user.
(7)	If a consumer and/or user is dissatisfied with an account rendered for water services supplied to _him or her by the Municipality he or she may, prior to the due date stipulated therein, object in _writing, or be assisted by the Municipality to object in writing, to the account, setting out his or her _reasons for such dissatisfaction; provided that the lodging of an objection shall not entitle a _consumer and/or user to defer payment except with the written consent of the Municipality.

10-11. Payment in Respect Of Prepayment Metersin Respect Of Prepayment Meters
11. When a consumer is supplied with water through a prepayment meter, in addition to the requirement of sections 9 and 10:
(a)no refund of the amount tendered for the purchase of water credit shall be given at thepoint of sale after initiation of the process by which the prepayment meter token isproduced;
(b)when a consumer vacates any premises where a prepayment meter is installed, no refund for the credit remaining in the meter shall be made to the consumer; and
(c)the Municipality shall not be liable for the reinstatement of credit in a prepayment meter that may be lost due to tampering with, or the incorrect use or abuse of a prepaymentmeter and/or token.
11.12. Accounts
12. (1)Accounts must be rendered and administered in accordance with the <u>debt control guideline</u> requirements and policies of the Municipality and subject to <u>any Credit Management By-law</u> passed by the _Municipality.
(2)If it is established that a meter is defective, the Municipality must adjust the account for wat services rendered, in accordance with the provisions of sections 32 and section 33,33, adjust the account rendered.
12.13. Termination Of OF-Agreements
13(1) A-Subject to the provisions of subsection (9)
(a) a consumer and/or user may terminate an agreement for the provision of water services by givinte_the Municipality not less than 7 (seven) days' notice in writing of his or her intention to consumer services.
(2) The(b) the Municipality may, by notice in writing of not less than 14 (fourteen) days, advise consumerand/or user of the termination of <u>an his or her</u> agreement for the provision of water services if -
(i)he or she has not used the water services during the preceding 6 (six) months and hasnot made arrangements to the satisfaction of the Municipality for the continuation of theagreement;
iii)he or she has failed to comply with the provisions of these By-laws and has failed to rectify such failure to comply following the issue of a compliance notice or has failed to pay prescribed fees due and payable: Provided that the provisions of the Act, these Bylaws and any other applicable law must be followed before the agreement is terminated; or
(iii)an arrangement has been made by such consumer and/or user with another waterservices institution to provide water services to the consumer and/or user;
provided that the consumer and/or user has been informed in such notice of his or her right to make

the Municipality.

(3)	the Municipality may, after having given notice, terminate an agreement for water services if a consumer and/or user has vacated the premises to which such agreement relates but this termination does not absolve the consumer and/or user of any responsibility to pay any outstanding amount for water services already owed to the municipality.
<u>14. C</u>	Outy Of Care And Requirement To Remediate
(1)	In the event that a competent authority other than the Municipality, acting in terms of NEMA, the NWA or any other legislation enacted for the protection of the environment (including the water resource), directs any person to take measures to prevent, minimise or rectify pollution or degradation to the environment, or to control an emergency incident, which measures may require the temporary or permanent suspension of water services, the Municipality may suspend such services and no person shall have any claim against the Municipality as a result of such suspension.
eman and the measo dama	If the person directed in subsection (1) fails to carry out the (3) (a) If it is determined by a body rentitled to do so, other than the Municipality, that an existing water service on private premises, or ating from private premises, is creating environmental damage or water pollution, or water wastage, se owner of the premises or consumer or user, whichever is applicable, is directed to carry out cures as are required under any Act or law to rectify the situation, the Municipality is not liable for any ges arising as a result of the measures required to be taken or in respect of damages suffered as a of a permanent or temporary termination of the water services.
(b) St	measures as directed, theMunicipality may, subject to the provisions of Chapter 4, undertake the measures required itself, and any expenditure thus incurred, including the full environmental cost, may be recovered from the person directed owner of the premises or the consumer or user as the case may be.
	. Prohibition Of Access To Water Services Other Than Through TheOF ACCESS TO WATER SERVICES OTHER THAN THROUGH THE Municipality
<del>14.</del> (1	)No person is permitted to have access to water services from a source other than <u>a water services provider nominated by</u> the Municipality, without its written approval.
(2)	Any approval given to water services providers must be for a specified period and may be subject to conditions.
(3)	Despite the provision of subsection (1) hereof, a person who, at the commencement of these <u>by-</u> By-laws, was using water services from another source may continue to do so -
	(a)for a period of 60 (sixty) days after he or she has been requested to apply for approval;
	(b)thereafter until the application for approval is granted, if it has not been granted within that period; or
	(c)for a reasonable period thereafter, within the discretion of the Municipality, if the application for approval is refused.

(3) In granting approval, the Municipality may require the person seeking approval to supply such services as may be specified in the approval to others on reasonable terms, which must be specified by

14.16. Water Services Intermediaries SERVICES INTERMEDIARIES
15. (1)An intermediary for the supply of water and sanitation services must be registered with theMunicipality.
(2)The quality, quantity and sustainability of water services provided by the intermediary must meetthe minimum standards prescribed by the Minister and must also in all respects comply with the relevant provisions ofthese By-laws.
(3) The Tariff of Fees charged by an intermediary must comply with the norms and standards prescribed under the Act and any additional norms and standards required by these By-laws or set by the Municipality.
(i)a reasonable opportunity to make written submissions; and
(ii) the opportunity to attend a hearing on the matter; and
provided that the requirement for consultation may be dispensed with if there is an emergency and the circumstances justify it.
(6)The Municipality must monitor the performance of intermediaries to ensure that _
(a) water services standards and norms and standards for tariffs are complied with; and
(b) there is compliance with fees, any conditions set by the Municipality relating to-, the provisions of these By-laws and any contractual arrangements between the parties are adhered to-
(i) access to water services through a nominated water services provider; or
(ii) obtaining water for industrial use from a source other than through a nominated water services provider, or
(iii) obtaining approval to operate as a water services provider.
17. Responsibility For Compliance With These By-Laws And Other Laws
General responsibility for compliance with these By-laws and other laws
16. (1)The owner of premises is <u>ultimately</u> responsible for ensuring compliance with these By-laws in respect of allor any matters relating to any <u>water</u> installation, and if he or she is not the consumer and/or user, <del>who actually uses the water services,</del> the owner is jointly and severally liable with such

	premises, including any financial obligation.
	(2)The consumer and/or user is primarily responsible for compliance with these By-laws in respectof matters relating to the use of any water services.
	15.18. Unauthorised Use Of Water Services USE OF WATER SERVICES
	(1) 17. No person, other than one on Service Level 1, shall take water from the water supply system -
	(a) (1)-until an agreement referred to in terms of sections section 18 or 19(-1) has been concluded;
	(b) (2) except through a connection pipe as provided in terms of section 22 or from a fireinstallation in terms of section 29.
	CHAPTER 2
	WATER SUPPLY SERVICES
	Part 1 <u>:</u>
	Application for Service
	Application for deliving
	16-19Application For Supply Of WaterFOR SUPPLY OF WATER
	16-19Application For Supply Of WaterFOR SUPPLY OF WATER  18. (1)No person, other than one on Service Level 1, may consume, abstract or be supplied with water,unless such person has applied to the Municipality on the form prescribed by the Municipality
	<ul> <li>16:19Application For Supply Of WaterFOR SUPPLY OF WATER</li> <li>18(1) No person, other than one on Service Level 1, may consume, abstract or be supplied with water, unless such person has applied to the Municipality on the form prescribed by the Municipality from time to time form for such service, and such application has been approved agreed to:         <ul> <li>(2) An approved application for the use of water supply services approved by the Municipality constitutes an agreement between the Municipality and the applicant applicant, and takes effect on</li> </ul> </li> </ul>
	<ul> <li>16.19Application For Supply Of WaterFOR SUPPLY OF WATER</li> <li>18(1)No person, other than one on Service Level 1, may consume, abstract or be supplied with water, unless such person has applied to the Municipality on the form prescribed by the Municipality from time to time form-for such service, and such application has been approved agreed to.</li> <li>(2)An_approved application for the use of water supply services approved by the Municipality constitutes an agreement betweenthe Municipality and the applicant applicant, and takes effect on the date referred to in the application.</li> <li>(3)The applicant is regarded as the consumer for all purposes during the currency of this agreement and isperson referred to in subsection (2) will be liable for all the prescribed fees in respect of the rendering of water supply services rendered to that person until the agreement has been terminated in accordance with these By-laws, By-laws, and is the consumer for all purposes during the</li> </ul>
	<ul> <li>16-19Application For Supply Of WaterFOR SUPPLY OF WATER</li> <li>18. (1)No person, other than one on Service Level 1, may consume, abstract or be supplied with water, unless such person has applied to the Municipality on the form prescribed by the Municipality from time to time form-for such service, and such application has been approved agreed to.</li> <li>(2)An_approved application for the use of water supply services approved by the Municipality constitutes an agreement betweenthe Municipality and the applicant applicant, and takes effect on the date referred to in the application.</li> <li>(3)The applicant is regarded as the consumer for all purposes during the currency of this agreement and isperson referred to in subsection (2) will be liable for all the prescribed fees in respect of the rendering of water supply services rendered to that person until the agreement has been terminated in accordance with these By-laws, By-laws, and is the consumer for all purposes during the currency of this agreement.</li> <li>(4)The Municipality may, if it deems necessary, require a third party to be bound jointly and severally as surety and co-principal debtor with the consumer, for the payment of any prescribed</li> </ul>

(b)name of consumer, and the consumer's identity or registration number, where applicable;
(c)address or stand number of premises at which water is to be supplied, or on which acommunal water connection operates;
(d)address to which accounts must be sent;
(e)the purpose for which water is to be used;
the agreed date on which the water service shall be <u>provided</u> ; <u>andprovided</u> .
(g) the conditions applicable to the provision of water services or at least, a reference that these conditions may be found in the By-laws.
(6)The applicant must be informed if the Municipality refuses an application for the provision of watersupply services, or is unable to render such water supply services on the date requested forprovision of services to commence, or is unable to render the water supply services, and theMunicipality must furnish the applicant with the reasons therefore and, if applicable, the datewhen the Municipality will be able to provide such water supply services.
20. Agreements For Supply Of Water
(1) No person, other than one supplied with water as part of Service Level 1, shall take water from the water supply system unless an agreement to do so in terms of section 18 or 19 has been concluded with the Municipality.
(2) Special agreements for supply of water
19. (1) The Municipality may enter into a special agreement for the supply of water to an applicant -
(a)inside its area of jurisdiction, if the supply necessitates the imposition of conditions not coveredeentained in the usual applicationprescribed form; and
(b)outside its area of jurisdiction, if such application has <u>also</u> been approved by the municipality in which the applicant resides.
(3) (2)—If the Municipality provides a supply of water to an applicant outside its area of jurisdiction in terms of a special agreement, it may permit him or her to sell such water to other persons outside its area of jurisdiction, only if provision has been made for this therefor in the special agreement, or the _written permission of the Municipality to do so has been obtained.
17.21. Change In Purpose Of SupplyOF SUPPLY
20. Where the purpose for or extent to which, any municipal water supply service is changed, or required to be changed, used changes, the consumer shall advise the Municipality of the change and enter into a new agreement as prescribed in Sections 18 and 19.

General conditions of water supply service agreement with the Municipality.

(11)

# 22. General Conditions Of Water Supply 21. (1)\_-Subject to the provisions of the Act, the supply of water by the Municipality shall not constitute an undertaking by it to maintain at any time or at any point in its water supply system -(a) -an uninterrupted supply; (b) -a specific pressure or rate of flow in such supply; or (c) -a specific standard of quality of the water. -The Municipality may, subject to the provisions of subsection (I)(b), specify the maximum height $(2)_{\underline{\phantom{a}}}$ in a building, or the maximum height above ground level or mean sea level, to which water will be supplied from the water supply system. The municipality may place limits on the supply of water services to specified zonings in the town (3)planning scheme. -If an owner and/or consumer should require that any uninterrupted supply, specific pressure or (4)rate of flow or specific water quality standard is of the standards referred to in subsection (1) be maintained on his or her the owner's premises, the owner and/or consumer shall make his or her own provision in the water installation for such operation and shall undertake regularand maintenance thereof. (4) The Municipality may, in an emergency, interrupt the supply of water to any premises without (5)prior notice, provided that if there is any interruption of services for longer than 24 hours, the Municipality must ensure alternative access to at least 10 litres of water per day and sufficient sanitation for health purposes.notice-Subject to subsection (4), once the Municipality has been informed of the presence of any leaks (6)by any person, the Municipality shall repair these within 24 hours of becoming aware of them. (5)-If in the opinion of the Municipality the consumption of water by a consumer adversely affects (7)supply of water to another consumer/s, it may apply such restrictions as it may deem fit to the supply of water to the first-mentioned consumer in order to ensure a reasonable supply of water to the other consumers.consumer/s. (8)If it is not possible to meet the requirements of all existing consumers in full, preference will be given to the supply of basic water supply and sanitation services. \_(6)-The Municipality will not be liable for any damage to premises caused by water flowing from fittings left open when the water supply is reinstated, following an interruption in supply for any reason. (7) Every steam boiler and any premises with installations which require, for the purposes of the (10)work \_\_undertaken on the premises, a continuous supply of water, must have a storage reservoir fitted and maintained in working order and holding a water supply deemed adequate by the owner/consumer of the premises.

(8)-No consumer may sell resell water supplied to him by the Municipality, except with the written

permission of the Municipality, which may stipulate the maximum price at which the water may be

resold, and may impose such other conditions as the Municipality may deem necessary.

#### Part 2:

#### Connection of water supply

#### 18-23. - Provision Of Connection PipeOF-CONNECTION PIPE

- 22.(1)\_-If an agreement for a supply of water in respect of premises has been concluded and no connection pipe exists in respect of the premises, the owner shall apply to the Municipality for this connection on the prescribed form and pay the prescribed charge for the installation of such a pipe.
- (2) \_\_\_-If an application is made for a supply of water to premises which are so situated that it is \_\_\_\_\_necessary to extend the water supply system in order to supply water to the premises, the \_\_\_\_\_Municipality may agree to the extension subject to such conditions as it may impose.
- (3) The owner may not install his or her own connection pipes or alter any existing water installation in order to receive any water supply.

#### 24. Location Of Connection Pipes

### Location of connection pipes

<b>23.</b> (1)	A con	nection pipe provided and installed by the Municipality must -
	_(a)	be located in a position and be of a suitable size determined by the Municipality; and
	_(b)	terminate at the boundary of the land owned by or vested in the Municipality, or over which it has a servitude or other right, or at the outlet of the water meter if the meter is located on the premises being supplied.
(2)		aching agreement with an owner concerning the location of a connection pipe, the pality shall ensure that the owner is aware of -
	_(a)	practical restrictions which may exist regarding the location of a connection pipe;
	(b)	the cost implications of the various possible locations of the connection pipe;
	_(c)	whether or not the Municipality requires the owner to fix the location of the connectionpipe by providing a portion of the owner's water installation at or outside the boundary ofthe owner's premises, or such agreed position inside or outside his or her premises where the connection is required, for the Municipality to connect to such installation.

# 19.25. Interconnection Between Premises BETWEEN PREMISES

24. An owner of premises shall ensure that no interconnection exists between the water installation on the owner's premises and the water installation on other premises, unless the owner has obtained the prior written consent of the Municipality and complies with any conditions that it may have imposed.

# 26. Provision Of Single Water Connection For Supply To Several Consumers On Same Premises

Provision of single water connection for supply to several consumers on same premises			
25. (1)Only one connection pipe to the water supply system may be provided for the supply of water toany premises, irrespective of the number of accommodation units, commercial units orconsumers located on such premises.			
(2)Where the owner, or the person having charge or management of any premises on which several accommodation units, commercial units, or consumers are situated, requires the supply of waterto such premises for the purpose of separate supply to the different units or consumers, theMunicipality may, in its discretion, provide and install either -			
(a)a single measuring device in respect of the premises as a whole or a number of such units or consumers; or			
(b)a separate measuring device for each such unit or consumer or any number thereofprovided such device is on the street boundary.			
(3)Where the Municipality has installed a single measuring device as contemplated in subsection(2)(a), the owner or the person having the charge or management of the premises, as the casemay be -			
(a)must, if the Municipality so requires, install and maintain on each branch pipe extendingfrom the connection pipe to the different units or consumers -			
(i)a separate measuring device; and (ii) an isolating valve; and			
is liable to the Municipality for the prescribed fees for all water supplied to the premisesthrough such single measuring device, irrespective of the different quantities consumedby the different consumers served by such measuring device.			
(4)Notwithstanding the provisions of subsection (1), the Municipality may permit more than oneconnection pipe to be provided on the water supply system for the supply of water to anypremises comprising, duets provided, that such connections are separately metered and providedon the street boundary.			
(5)Where the provision of more than one connection pipe is authorised by the Municipality in termsof subsection (4), the prescribed fees for the provision of a connection pipe are payable in respectof each connection so provided.			
(6)Where the premises are supplied with water by a number of connection pipes, the Municipality may require the owner to reduce the number of connection points and alter the owner's water installation accordingly at the owner's expense.			
20.27. Restriction Or Cutting-Off Of Supply OR CUTTING-OFF OF SUPPLY			
26(1)Without prejudice to any other right it may have, the Municipality may, if a consumer has -			
(a)failed to pay a sum due to it in terms of these <u>By-laws;</u> B <del>ylaws;</del> or			

(b)committed a breach of these <u>By-laws</u> bylaws and has failed to rectify such breach within theperiod specified in a written <u>compliance</u> notice served on the consumer; <u>requiring</u> the consumer to do so;
act against such a consumer in terms of these <u>By-laws</u> , the Municipality's Credit Management By-laws or other applicable <u>legislation</u> , <u>provided that the Municipality is not absolved from its duty to provide basic water supply services to all within its area.legislation</u> .
(2)If, in the opinion of the Municipality, action is necessary as a matter of urgency to prevent wasteof water, damage to premises or water installations, danger to life or pollution of water, it may -
(a)without prior notice, cut off the supply of water to any premises; and
(b)enter upon such premises and do such emergency work, at the owner's expense, as itmay deem necessary, and in addition by written notice require the owner to do suchfurther work as it may deem necessary within a specified period, provided that — period.
(i) such action is reasonable in the circumstances, and
if there is any interruption of services for longer than 24 hours, (3) Tampering
(ii) (a) Where a water supply has been tampered with or the meter bypassed, the Municipality shall ensure alternative access to at least 10 litres of water per day.
(3) (a) The Municipality may cut off a person's watermay apply the provisions of its Credit Management Bylaws and/or disconnect the relevant supply immediately and without any-notice in circumstances where any tampering, (such as where the water supply has been interfered with or the meter bypassed), has occurred and the manner of disconnection may be suchwhatsoever, and in such a way that no further water supply at those premises is possible. The consumer will be charged the applicable tampering fee.
(b) Any person who tampers with the water supplyTransgressors will be dealt with in the following manner:
(i)First Tampering Offence:
(aa)Supply will be isolated at point of supply.
(cc)The Municipality will only re-instate services after the required amounts mentioned in the notification have been paid,
(ii)Second Tampering Offence:
(aa)In instances of a second tampering offence, the Municipality may immediately disconnect the service supply and remove pipes and the meter.

	consumer of the removal of the services and of any outstanding fees, including tampering fees and calculated amounts due. If the money due has not been paid by a specific date and time to be mentioned in the notice, the matter will be referred for debt collection.
	(cc) —A written notification will also be sent to the owner of the premises to the effect that the service supply has been removed and that a new supply will only be installed after the following conditions have been met:
,	(dd) —A written application for reconnection of the supply, including a motivation, has been received and approved by the Municipality.
	(ee) —The fee for a new connection, including the pipe cost, (as well as <u>anyall calculated amounts and all</u> other outstanding <u>water supply related costs</u> ) <u>has</u> required amounts, including property tax, have been paid.
(c)In a	addition to the provisions <u>dealing with tampering in ef-this sub-section</u> , the Municipality may enforce any other rights or exercise any power conferred upon it by the Act, <u>By-laws-Municipality's Water Bylaws</u> and any other applicable legislation.
(a) cut off the supply (b) restore the supply	y of water to theconsumer's premises_; and   y;   d_the_dates_requested_by the consumer_and_reconnection_may_only_take_place
thereafter if	
<u>(a)</u> the	(2) The consumer has requested reconnection from a specified date in writing; and
(b) has actual cost plus 10% water, and for its res	
(2) Disconnec	tion of water supply
	y may of its own accord, disconnect a water installation from the connection pipe the connection pipe if -
rece	the agreement for supply has been terminated in terms of section 13 and it has not eived an application for a subsequent supply of water to the premises served by the within a period of 90 (ninety) days of such termination; or
(b) (2)	the huilding on the premises concerned has been demolished

21.29. Water Supplied From A Fire InstallationSUPPLIED FROM A FIRE INSTALLATION			
29. (1) _The Municipality may permit a temporary supply of water to be taken from one or more fireinstallations specified by it.			
(2)A person who desires a temporary supply of water <u>from a specified fire installation referred to in subsection (1)</u> shall apply <u>on the form and in the manner prescribed in section 18(1) and subject to such <u>additional conditions</u> as may be prescribed by the Municipality<u>. on the <b>prescribed form.</b></u></u>			
(3)The Municipality may, <u>subject to any conditions it deems fit</u> for purposes of supplying water from a fire installation, provide a portable water meter to be <u>used and</u> returned to the Municipality on termination of the temporary supply, which portable meter and all other apparatus and fittings used for the connection of a portable water meter to a fire installation <u>shall remainremains</u> the property ofthe Municipality_ and <u>will be provided subject to any conditions imposed by the Municipality.</u>			
Part 3 <u>:</u>			
Measuring water supplied Measuring the quantity of water supplied			
30. Metering Requirements			
<b>30.</b> (1)All water supplied at service level 3 and, if applicable, also at service level 2, to a consumer by the Municipality at Service Level 3 and, if applicable, also at Service Level 2, shall pass through a meter or other suitable water volume measuring device.			
(2) If a dwelling, building or irrigation system is constructed or installed after 8 June 2001 (the date of promulgation of the Regulations relating to Compulsory National Standards and Measures to Conserve Water (GN R509 of 8 June 2001)), a suitable water volume for the purpose of measuring device or volume controlling device must be fitted to separately measure or control the water supply to every-the quantity of water consumed.			
(a) individual dwelling within a new sectional title development, group housing development or apartment building;			
(b) individual building, having a maximum designed flow rate exceeding 60 litres per minute within any commercial or institutional complex; and			
(c) irrigation system with a maximum designed flow rate exceeding 60 litres per minute that uses water supplied by a water services institution.			
Water services supply institutions other than the Municipality, supplying water to water consumers shall, when required to do so by the Municipality, in respect of each calendar month or, alternatively, for each 30 (thirty) day meeting cycle, report to the Municipality the amount of water provided to such consumer.			
(4) A water services supply institution shall, when required to do so by the Municipality, report to the Municipality the amount of water withdrawn from a water resource, during a calendar month or alternatively during a prescribed 30 (thirty) day period.			
(5) (2) A meter referred to in subsection (1) <u>must comply with the Trade Metrology Act 1973 (Act 77 of 1973)</u> , if it is of a size regulated under that Act.			

(6)	Any meter and its associated apparatus shall be provided and installed by the Municipality, shall remain its property, and may be changed by the Municipality whenever it deems necessary.
<u>(7)</u>	_ <del>(3)</del> -(a) _The Municipality may install <u>a</u> the meter, <u>(together with</u> and its associated <u>apparatus</u> , serving a water installation at any point in the installation; <u>and</u>
	(b) <u>if</u> —If the Municipality installs a meter in a water installation in terms of paragraph (a), it may <u>install</u> a section of pipe and associated fittings between the end of its connection pipe and the meter, and such section shall be deemed to form part of the water installation.
(8) installa	(4)_If the Municipality installs a meter (together with its associated apparatus) in a water ationin terms of subsection (7),(3), the owner shall -
	(a)provide a place satisfactory to the Municipality in which to install it;
	(b)ensure that unrestricted access is available to it at all times;
	(c)be responsible for its protection and be liable for the costs arising from damage thereto,excluding damage arising from normal fair wear and tear;
	(d)ensure that no connection is made to the pipe in which the meter is installed, between themeter and the connection pipe serving the installation;
	keep the meter clean, accessible, free from debris and prevent the meter being overgrown by grass or plants; and
	(f)make provision for the drainage of water which may be discharged, from the pipe inwhich the meter is installed, in the course of work done by the Municipality on the meter.
(9)	_ <del>(5)</del> No person other than an authorised official shall -
	_(a)disconnect a meter and its associated apparatus from the pipe in which they are installed;
	_(b)break a seal which the Municipality has placed on a meter; or
	(c) in any other way interfere with a meter and its associated apparatus.
of wate	<del>(6)</del> If the Municipality considers that the size of a meter is unsuitable <u>for by reason of</u> the quantity ersupplied to premises, it may install a meter of such size as it may deem necessary, andrecover from the owner of the premises concerned, the prescribed charge for the installation ofthe meter.
<u>31. Q</u>	uantification Of Water Supplied
Quanti	ity of water supplied to consumer
<b>31.</b> (1)	_For the purpose of assessing the quantity of water supplied to a consumer during any period and _measured through a meter installed by the Municipality over a specific period, it shall be deemed, _unless the contrary can be proved, that -
	_(a)the quantity is represented by the difference between readings of the meter taken at the

(b)the meter was registering correctly during such period; and				
(c) the entries in the records of the Municipality were correctly made.				
(2)If water is supplied to, or taken by, a consumer without its passing through a meter, the estimateby the Municipality of the quantity of such water shall be deemed to be correct.				
(3)If a meter is by-passed and a contravention of section 30(5) occurs, the Municipality, may for thepurposes of rendering an account, make an estimate, in accordance with subsection (4), of thequantity of water supplied to the consumer during the period that water was so taken by theconsumer.				
(4)For the purposes of subsection (3), an estimate of the quantity of water supplied to a consumermust be based on -				
(a)the average monthly consumption of water on the premises registered over threesucceeding measuring periods over not more than 180 (one hundred and eighty) days intotal, after the date on which the irregularity referred to in subsection (2) was discoveredand rectified; and /or				
(b)the period preceding the date referred to in subsection (2) but not exceeding 36 (thirtysix) months.				
22.32. Defective MetersMETERS				
32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was suppliedto the consumer by the Municipality, is defective, the consumer may, against payment of theprescribed fee, make application in writing for the meter to be tested.				
32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was suppliedto the consumer by the Municipality, is defective, the consumer may, against payment of the				
32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was suppliedto the consumer by the Municipality, is defective, the consumer may, against payment of theprescribed fee, make application in writing for the meter to be tested.				
<ul> <li>32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was supplied to the consumer by the Municipality, is defective, the consumer may, against payment of the prescribed fee, make application in writing for the meter to be tested.</li> <li>(2) The prescribed fee referred to in subsection (1) shall be (a) retained by the Municipality if the meter is found in terms of subsection (3) or (4) not to be</li> </ul>				
32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was suppliedto the consumer by the Municipality, is defective, the consumer may, against payment of theprescribed fee, make application in writing for the meter to be tested.  (2)The prescribed fee referred to in subsection (1) shall be(a)retained by the Municipality if the meter is found in terms of subsection (3) or (4) not to be(b)refunded to the applicant if the meter is found in terms of those subsections to be				
<ul> <li>32. (1) _If a consumer has reason to believe that a meter, used for measuring water, which was supplied to the consumer by the Municipality, is defective, the consumer may, against payment of the prescribed fee, make application in writing for the meter to be tested.</li> <li>(2) The prescribed fee referred to in subsection (1) shall be (a) retained by the Municipality if the meter is found in terms of subsection (3) or (4) not to be defective; or (b) refunded to the applicant if the meter is found in terms of those subsections to be defective.</li> <li>(3) A meter to which the regulations relating to water meters published under the Trade Metrology Act, 1973 (Act No 77 of 1973) are applicable shall be deemed to be defective if, when tested in accordance with SANS 1529-1: 2003, is found to have a percentage error in over-registration or</li> </ul>				

(a) repair the meter or install another meter which is in good working order, without charging the consumer, unless the costs thereof are recoverable from the consumer where section30(5) has been contravened;
(b)determine the quantity of water supply services for which the consumer will be chargedon the basis set out in section 33.
(6)Any meter removed by the Municipality for testing must be retained intact and must be availablefor a period of 3 (three) months after testing.
23-33. Adjustment Of Quantity Of Water Supplied Through Defective MeterOF QUANTITY OF WATER SUPPLIED THROUGH DEFECTIVE METER
33(1) _If a meter is found to be defective, the Municipality may estimate the quantity of water supplied tothe consumer concerned during the period in which, in its opinion, such meter was defective, onthe basis of the average daily quantity of water supplied to the consumer over -
(a)a period between 2 (two) successive measurements subsequent to the replacement ofthe meter or, if this is not possible; ( b) the period in the previous year, corresponding tothe period in which the meter was defective or, if this is not possible;
(c) the period between 3 (three) successive measurements prior to the meter becomingdefective.
(2)(a)If the quantity of water supplied to a consumer during the period when the consumer'smeter was defective cannot be estimated in terms of subsection (1), the Municipality mayestimate the quantity; and
(b)the consumer must be informed of the method used by the Municipality to estimate thequantity of water supplied to the consumer as contemplated in subsections (1) and (2),and given the opportunity to make representations within 14 (fourteen) days to theMunicipality before a final estimate is arrived at.
24.34. Special Meter Reading At Request Of ConsumerMETER READING AT REQUEST OF CONSUMER
<b>34.</b> —The Municipality must, on receipt from the consumer of a written notice of not less than 7 (seven) days and subject to payment of <u>any fee that may bethe</u> prescribed <u>for rendering this special service, fee, read a meter at a time or on a day other than that upon which it would normally be read.</u>
25-35. Special Measurement by MunicipalityMEASUREMENT
35. (1) _If the Municipality wishes, for purposes other than charging for water consumed, to ascertain thequantity of water which is used in a part of the water installation, it may by written notice advisethe owner concerned of its intention to install a meter at such point in the water installation as itmay specify.
(2)The installation of a meter referred to in subsection (1), its removal, and the restoration of thewater installation after such removal shall be carried out at the expense of the Municipality.
(3)The provisions of sections 30(4) and 30(5) shall apply insofar as they may be applicable inrespect of a meter installed in terms of subsection (1).

#### Part 4:

#### Payment and accounts

26.36Payment For Water SuppliedFOR WATER SUPPLIED		
<b>36.</b> All water supplied by the Municipality must be paid for by the consumer in accordance with section 10 of these By-laws.		
27.37. Water Accounts ACCOUNTS		
(1) 37. The Municipality shall, barring circumstances referred to in section 33, show on each metered water account rendered to a consumer the actual meter readings in kilolitres, together with the dates of the readings and the total amount due in Rands.		
(2) If a water installation on any premises is defective and water is No reduction of amount payable for water wasted, a		
<b>38.</b> A consumer shall not beentitled to a reduction of the amount payable for water <u>services from the Municipality</u> wasted in a water installation. Charges other than for water supplied		
38. Charges Other Than For Water Supplied		
39. (1) _The Municipality may, in addition to fees for the amount of water supplied authorised elsewhere in these By laws, prescribe and levy any _of the following fees:		
(a)aA fee payable by the consumer in respect of each connection pipe or meter provided by the Municipality to serve the premises occupied by the consumer, whether or not waterhas been supplied to the consumer, the fee being due from the date of the agreement referred to in thewater services application and such sections 18(1) or 18(2), whichever is applicable. Such fee shall not be based on any quantity of waterconsumed;eensumed.		
(b)aA monthly fee prescribed payable by the owner in respect of premises which, in the opinion of the Municipality, can reasonably be connected to promote or achieve the conservation of the water,provided that such fee supply system but is in substantial compliance with any national norms andstandards that may be prescribed in that regard; not so connected.		
(c) a fee prescribed by the Municipality for any fire extinguishing installation or appliance  used or installed at any premises, which fee the(2) The consumer and the owner of the premisesare jointly and severally liable to pay, the fees determined by the Municipality, in respect of any fire extinguishing installation or appliance used or installed upon such premises.		
Part 5: Municipal  Municipality approval for work and use of pipes and fittings Approval of installation work		

### 39. Approval Of Installation Work

40. (1) \_If an owner wishes to have installation work done, the owner shall first obtain the Municipality's written approval; provided that approval shall not be required in the case of water installations in

		dwelling units, or installations where no fire installation is required, or for the repair or replacement of an existing pipe or water fitting other than a fixed water heater and its associated protective devices.
	(2)	If any of the installation work is <u>part of an activity that requires environmental authorization in terms of NEMA,governed by the EIA Regulations, then the owner must ensure that <u>such</u>compliance and obtain the relevant authorisation <u>is obtained before the installation work commences, in respect thereof.</u></u>
	(3)	_Application for the approval referred to in subsection (1) shall be made on the <u>form</u> prescribed <u>by</u> <u>the Municipality</u> form and shall be accompanied by -
		(a)the prescribed fees, if applicable; and
		(b)copies of the drawings as prescribed by the Municipality, giving information in the form required by the relevant clause of SANS 10252-1:2004; or
		(c)a certificate from a person approved by the Municipality certifying that the installation has been designed in accordance with SANS 10252-1: 2004 or has been designed on a basis approved by the Municipality.
l	(4)	The provisions of subsections (1), (2) and (3) shall not apply to a registered plumber who replaces a fixed water heater or its associated protective devices.
ļ	(5)	Authority given in terms of subsection (1) shall lapse at the expiry of a period of 24 (twenty-four) months after the first day of the month succeeding the month in which the authority is given.
	(6)	A complete set of approved drawings of installation work must be available at the site of the work at all times until such work has been completed, where permission is required in terms of subsection (1).
	(7)	If installation work has been done in contravention of subsections (1), (2) or (3), the Municipality may by written notice require the owner of the premises concerned to comply with that regulation within a specified period, and if work is in progress, to cease the work, and may further require the owner to remove all such work which does not comply with these By-laws and to take all other reasonable steps to remediate the receiving environment, while also bearing the full environmental cost thereof
	28. <u>40.</u>	Persons Permitted To Do Installation WorkPERMITTED TO DO INSTALLATION WORK
	41. (1)	No person who is not registered with the SAQCC for the Water Supply Industry, in the category appropriate for the work to be undertaken, shall be permitted to:
		(a)do installation work other than the replacement or repair of an existing pipe or water fitting;
		(b)replace a fixed water heater or its associated protective devices;
		(c)inspect, disinfect and test a water installation, fire installation or storage tank;
		(d)service, repair or replace a backflow preventer; or

(e)install, maintain or replace a meter provided by an owner in a water installation.
(2)No person shall require or engage a person who is not a registered plumber to do the workreferred to in subsection (1).
(3)The provisions of subsection (1) shall not apply to a person acting in the scope of that person'semployment with a registered plumber or a registered contractor.
(4)Notwithstanding the provisions of subsection (1), a person who, in terms of any law in forceimmediately prior to the commencement of these By-laws,bylaws, was entitled to do the work describedin subsection (1), may continue to do such work for a period not exceeding 12 (twelve) months after these By-lawsbylaws became effective.
(5) (4)-Notwithstanding the provisions of subsection (1), the Municipality may permit a person who is not a registered plumber or a registered contractor to do installation work on that person's own behalf on domestic premises owned and occupied solely by that person and that person's immediate household; provided that such work may be inspected and approved by a person registered with the SAQCC for the Water Supply Industry, in the category appropriate to the work being undertaken, at the direction of Municipality.
29.41. Provision And Maintenance Of Water InstallationAND MAINTENANCE OF WATER INSTALLATION
42. (1) _An owner must provide and maintain a water installation at the owner's own cost and mustensure that the installation is situated within the boundary of the owner's premises, except
(a)in the case of a connection to a connection pipe; or
(b)where permitted in terms of section 24(2)(c).23(2)(c)
(2)Before doing work in connection with the maintenance of a portion of the owner's waterinstallation which is situated outside the boundary of the owner's premises, an owner shall obtainthe written consent of the Municipality or the owner of the land on which such portion is situated,as the case may be.
30.42. Technical Requirements For Water InstallationREQUIREMENTS FOR WATER INSTALLATION
43(1)Notwithstanding the requirement that a certificate be issued in terms of section 39(3)(c),40(3)(c), all water installations shall comply with SANS 10252-1: 2004 -Water supply and Drainage for Buildings and all fixed electric storage water heaters shall comply with SANS 10254: 2004 -The Installation of Fixed Electric Storage Water Heating Systems, or any similar substituting standard or amendment thereof provided the consumer installation is of a type regulated by either standard;
(2)In addition to any requirement of SANS 10252-1: 2004, the consumer must at the consumer's own expense, or the Municipality may in its discretion and at the consumer's expense, and for the consumer's exclusive use, provide and install a stop-cock at a suitable point inside the boundary of the premises on the consumer's side of the meter leading to the water installation.
(3) Any water reticulation system installed after June 2001 must operate below a maximum pressure of 900 kPa, provided that where water pressure could rise above 900 kPa, the Municipality must install a pressure control device.

### 43. Requirements For Use Of Pipes And Fittings.

ı	Ise of	nine	s and	fittings	to be	autho	rised

44. (1) No person shall, without the prior written authority of the Municipality, install or use a pipe or water fitting in a water or drainage installation within the Municipality's area of jurisdiction unless it is included in the Municipality's Scheduleschedule of Approved Pipesapproved pipes and Fittings.
(2)A pipe or water fitting may be included in the Schedule referred to in subsection (1) if -
(a)it bears the standardisation mark of the SABS in respect of the relevant SANS specification issued by the SABS; or
(b) it bears a certification mark issued by the SABS to certify that the pipe or water fitting complies with a SANS specification or a provisional specification issued by the SABS, provided that no certification marks shall be issued for a period exceeding two years; or
(c)it complies with the JASWIC standards.
(3)The Municipality may, in respect of any pipe or water fitting included in the Schedule, imposesuch additional conditions as it may deem necessary in respect of the use or method ofinstallation thereof.
(4)A type of pipe or water fitting may be removed from the Schedule if it -
(a)no longer complies with the criteria upon which its inclusion was based; or
(b)is no longer suitable for the purpose for which its use was accepted.
(5)The current Schedule referred to in subsection (1) must be available for inspection at the office ofthe Municipality at any time during working hours.
(6)The Municipality may sell copies of the current Schedule at the prescribed fee.
44. Labeling Of Terminal Water Fittings And Appliances
(1) Labelling of terminal water fittings and appliances
45.—All terminal water fittings and appliances using or discharging water shall be marked, or haveincluded within the packaging of the item, the following information:
(a) (1) the range of pressure in kPa over which the water fitting or appliance is designed tooperate;
(b) (2) the flow rates, in litres per minute, related to the design pressure range;
provided that this information shall be given for at least the following water pressures:
<u>(i)                                    </u>

(ii)	_ <del>(b)</del> -100 (one hundred) kPa
(iii)	_ <del>(c) 4</del> 00 (four hundred) kPa

#### 31.45. Unlawful Water InstallationWATER INSTALLATION

**46.** Where any installation work has been <u>undertakenconstructed</u> in contravention of the requirements of these By-laws, the owner and/or consumer must on receiving a compliance notice by the Municipality carry out such alterations to the installation as <u>may be</u> prescribed in the notice.

#### 32.46. Pipe In Street Or Public PlaceIN STREET OR PUBLIC PLACE

47. No person may, for the purpose of conveying water derived from whatever source, lay or construct a pipe or associated component on, in, or under a street, public place or other land owned by, vested in, or under the control of the Municipality, except with the prior written permission of the Municipality, and subject to such conditions as may be imposed by it on granting permission.

<del>33.4</del> 7.	Special	Provision	For Fire S	ervices <del>PRO</del>	VISION FOR	LFIRE SERVICES

<b>48.</b> (1) Any water installation for the provision of water for fire	fighting purposes, must comply with the
provisions of SANS 10252-1: 2004 and	

SANS 10400: 1990 \_-\_Part T, Fire-<u>Fighting Systems</u>, fighting systems, or \_any revision or substitution thereof.

(2)		Notwi	ithstanding	the p	rovisions	of	subse	ection	1 (1), the sp	ecia	al pro	visions	COI	ntained	in	section	4748
to	;	<u>5657</u>	inclusive	apply,	insofar	as	they	are	applicable,	to	the	supply	of	water	for	fire-fi	ghting
pui	rpose:	S.															

#### 34.48. Dual And Combined Installations AND COMBINED INSTALLATIONS

(1)	_ <b>49.</b> Any new	building	erected	after the	e adoption	of these	By-laws	must	comply	with	the	following
	_requirements	in relation	on to the	provisio	n of fire e	ktinguishi	ng servic	es				

- (a) if.(1)—If, in the opinion of any authorised official of the Municipality charged with the approval of \_\_\_\_plans, boosting of the system is required, either in terms of ensuring adequate pressure or supply of water for the purposes which the system is intended to meet, a dual pipe system must be used, one for fire extinguishing purposes and the other for general domestic purposes;
- (b) combined(2) Combined installations, in which the same pipes and fittings are used for fire extinguishing and general domestic purposes, are only permitted where no booster pumping connection is provided on the water installation;
- (c) in(3) In the circumstances contemplated in paragraph (2), a fire hydrant must be provided by the Municipality, at the consumer's expense, within 90 (ninety) metres of the premises to provide a source of water for the use of the crew of any fire tender sent to extinguish a fire; and
- (d) all(4) All pipes and fittings must be capable of handling pressures in excess of 1015 (one thousand and fifteen) kPa, which could be expected when boosting takes place and must be designed to maintain their integrity when exposed to fire conditions.

35.49. Connection Pipe For Fire Extinguishing ServicesPIPE FOR FIRE EXTINGUISHING
<u>SERVICES</u>
50. (1) A single connection to the water supply system, to serve a connection pipe for a fire installation, excluding a sprinkler system, may be provided by the Municipality.
(2)The Municipality must provide and install a meter on the connection pipe referred to in subsection(1), at the cost of the owner of the premises.
(3)Where there is an existing connection pipe for the sole purpose of fire extinguishing services,such connection pipe may only be used for that purpose.
(4)No take-off of any kind from any connection pipe referred to in subsection (3) may be made, normay any water there from be used except in connection with an automatic sprinkler and drencher,a hydrant connection or a hose-reel connection, or for any pressure tank connection therewith,and such tank must be controlled by an approved fitting.
(5)A separate connection pipe must be laid and used for every fire sprinkler extinguishing system,unless otherwise approved.
36:50. Valves In Connection PipelN CONNECTION PIPE
(1) 51. Every connection pipe must be fitted with a proper gate valve, which must be ~
(a) (1) supplied by the Municipality at the expense of the owner;
(b) (2) installed between the owner's premises and the main; and
(c) (3) installed in such position as may be specified by the Municipality.
37.51. Inspection And Approval Of Fire InstallationAND APPROVAL OF FIRE INSTALLATION
(1) 52. No water may be supplied to any fire installation until -
(a) (1) it has been inspected and tested by the Municipality;
(b) (2) the Municipality has certified in writing that such water installation is complete and complies with the requirements of these By-laws; and
(c) (3) the fees required by the Municipality for such inspection and testing have been paid.
38.52. Connection At The Pleasure Of TheAT THE PLEASURE OF THE Municipality
53(1) The Municipality is entitled, in its absolute discretion, to grant or refuse an application for the connection of a fire extinguishing installation to its main.
(2)If in its opinion a fire extinguishing installation which it has allowed to be connected to its main is not being kept in proper working order or is otherwise not being properly maintained, or is being used in contravention of section 49(3)50(3) or 49(4),50(4), the Municipality is entitled either to require the installation to be disconnected from the main, or itself to carry out the work of disconnecting it at the expense of the owner or consumer, as the case may be.

#### 39.53. Meter In Fire InstallationIN FIRE INSTALLATION

**54.** The Municipality must install a water meter in any connection pipe used solely for fire extinguishing purposes, and the owner of the premises will be liable for the whole of the costs.

#### 40.54. Sprinkler Extinguishing Installation EXTINGUISHING INSTALLATION

**55.** A sprinkler installation may be linked directly with the main, but the Municipality is not bound to guarantee any specified pressure at any time.

41.55. Header Tank Or Double Supply From MainTANK OR DOUBLE SUPPLY FROM MAIN
56(1)Unless a sprinkler installation is provided with a duplicate or reserve supply from a separate main,the consumer must install a header tank on or in the building or structure at such elevation as willcompensate for any failure or reduction of pressure in the Municipality's main.
(3)Where a sprinkler installation is provided with a duplicate or reserve supply from a separate main,each supply pipe must be equipped with a backflow preventer situated within the premises.
42-56. Sealing Of Private Fire HydrantOF PRIVATE FIRE HYDRANT
57(1) _(a)Except in the case of a fire installation supplied through a connection pipe fitted with a meter, a private hydrant and hose-reel must be sealed by the Municipality and such seal may not be broken by any person other than the Municipality in the course of servicing and testing, except for the purpose of opening the hydrant in the case of fire.
(b)Every owner or consumer must give the Municipality at least 48 (forty-eight) hours'hour's notice of the owner or consumer's intention to cause a fire extinguishing installation to be tested.
(2)The cost of resealing a hydrant and hose-reel referred to in subsection I(a), must be borne by theconsumer except when such seal is broken by the Municipality's employee for testing purposes.
(3)Any water consumed after the breaking of the seal referred to in subsection (2), other than in thecourse of testing by the Municipality or of fighting a fire, must be paid for by the consumer at thefees determined by the Municipality.
(4)The quantity of water consumed as contemplated in subsection (3), must be determined by theMunicipality.
Part 6:
Water conservation and prevention of pollution
43-57Waste Of WaterOF WATER

58. (1) \_No consumer shall permit -

	(a) the purposeless or wasteful discharge of water from terminal water fittings;
	(b)pipes or water fittings to leak;
	(c) the use of maladjusted or defective water fittings;
	(d)an overflow of water to persist; er
	(e)an inefficient use of water to persist; or persist.
	(f) any major, visible leak to remain unreported.
(2)	Unless otherwise authorised (such as where permission from the Municipality has been obtained to store and use the run-off from roofs) any seepage, run-off or water containing waste must be returned to the water resource from which the water was taken.
	_(2)-An owner shall repair or replace any part of the owner's water installation which is in such a _of disrepair that it is either causing or is likely to cause an occurrence listed in subsection (1).
(4)	_ <del>(3)</del> If an owner fails to take measures as contemplated in subsection (2), the Municipality shall, by _written notice, require the owner to comply with the provisions of subsection (1).
(5) take	
(6)	_ <del>(5)</del> -(a) _A consumer shall ensure that any equipment or plant connected to the consumer's water _ installation uses water in an efficient manner.
	The Municipality may, by written notice, prohibit the use by a consumer of any equipmentin a water installation if, in its opinion, its use of water is inefficient. Such equipment shallnot be returned to use until its efficiency has been restored and a written application to doso has been approved by the Municipality.
58. Ve	ehicle Washing Facilities
<u>(1)</u>	_Car washing facilities
<b>59.</b> -All	commercial vehicle washing facilities shall be constructed and operated in such a manner that _50 % (fifty percent) of the water used by such facility is recycled for re-use in the vehicle washing process.
(2)	All effluent, including re-used effluent must be disposed to the sewer in compliance with the provisions of the National Building Regulations.
(3)	No vehicle washing facility may commence operations after the promulgation of these By-laws, without approval from an authorised official of the Municipality.
(4)	Application for approval to operate a vehicle washing facility must be made in the prescribed manner and on the prescribed form.

(4) Non-compliance with this section may result in any authorization being revoked and/or the imposition of a fine, as may be determined by the Municipality.
59. Grey Water Practices
(1) Grey water, excluding grey water that may contain food particles, may be used at the premises where it is generated provided that:
(a) such use shall not pose a health risk; and
(b) such water may only be discharged after re-use, to the sewer.
Grey water practices
<b>60.</b> Any device which entails the recycling or re-use of water shall not make use of water derived from any kitchen, excluding clothes washing machines, or from toilet discharges.
44.60. Equipment Specification To Facilitate Water ConservationSPECIFICATION TO FACILITATE WATER CONSERVATION
61. (1) _No cistern, and related pan designed to operate with such cistern, shall be installed with a cisterncapacity of greater than 6 (six) litres.
(2)Only flushing urinals that are user activated may be installed.
(3)In any water installation where the dynamic water pressure is more than 200 (two hundred) kPa at a shower control valve, and where the plumbing has been designed to balance the water pressures on the hot and cold water supplies to the shower control valve, a shower head with a maximum flow rate of no greater than 10 (ten) litres per minute shall be installed.
(4)The maximum flow rate from any tap installed on a wash hand basin shall not exceed 6 (six) litresper minute.
(5) The prescribed cistern capacity, maximum flow rate of a shower head and the maximum flow rate from a tap on a hand basin in subsections (1), (3) and (4), shall be adjusted from time to time according to the requirements of the national Building Regulations, as amended.
45.61. Water Demand ManagementDEMAND MANAGEMENT
62(1) _No person shall, without prior written authority from the Municipality, water a garden, sports field, park or other grassed or horticultural area between the hours of 11:00 and 15:00, between the months of October and March inclusive, irrespective of the source of the water <u>used</u> , <u>provided</u> that the Municipality may by notice determine a different period of time or part of year within which watering is prohibited, depending upon the demands of water resource management.used.
(2)Any person who contravenes or fails to comply with subsection (1) shall be guilty of an offenceand liable <u>in addition</u> to penalties as-prescribed in the National Water Act, or <u>any</u> other applicablelegislation.

46-02. Water Restrictions RESTRICTIONS
63(1) _The Municipality may, subject to other applicable legislation, by notice -
(a)prohibit or restrict the consumption of water <u>_</u>
(i)for specified purposes or otherwise;
(ii)during specified hours of the day or on specified days or otherwise than during specified hours of the day or on specified days; and
(iii)in a specified manner or otherwise than in a specified manner;
(b)determine and impose -
(i) limits on the quantity of water which may be consumed over a specified period;
(ii)fees additional to those prescribed in respect of the supply of water in excess ofa limit contemplated in subparagraph (i); and
(iii)a general surcharge on the prescribed fees in respect of the supply of water; and
(c) impose restrictions or prohibitions on the use or manner of use or disposition of an appliance by means of which water is used or consumed, or on the connection of such appliances to the water installation.
(2)The Municipality may limit the application of the provisions of a notice contemplated by subsection (1) to specified areas and classes of consumers, premises and activities, and may permit deviations and exemptions from, and the relaxation of, any of the provisions on such grounds as it may deem fit.
(3)The Municipality may -
(b)cut off or, for such period as it may deem fit, restrict the supply of water to any premises in the event of a contravention on such premises or failure to comply with the terms of a notice published in terms of subsection (1), and where the supply has been cut off, it shall only be restored when the prescribed charge for cutting off and reconnecting the supply has been paid.
(4)The provisions of this section shall also apply in respect of water supplied directly by theMunicipality to consumers outside its area of jurisdiction, notwithstanding anything to the contraryin the conditions governing such supply, unless otherwise specified in the notice published interms of subsection (1).

47:03. Consumer to Flevent Foliution of Folable Water to PREVENT FOLLOTION OF WATER
<b>64.</b> (1) _A consumer shall provide and maintain approved measures to prevent the entry of a substancewhich may be a danger to health, or adversely affect the potability of water, or affect its fitness foruse, into
(a)the water supply system; and
(b)any part of the water installation on the consumer's premises.
-(2)If any person contravenes subsection (1), the Municipality may:
(a)by written notice require the consumer to <u>cease the activity and to</u> take <u>specified</u> remedia steps to prevent pollution of the water in the water supply system or water installation on the consumer's premises within a specified period; or
(b) if it is of the opinion that the situation is a matter of urgency, without prior notice undertake the work required by subsection 2(a) and recover the costs, from the consumer.
48.64. Protection Of Water Supply System And InstallationOF WATER SUPPLY SYSTEM AND INSTALLATION
THO THE PROPERTY.
65. (1) _The owner must take any of the measures referred to in subsection (2) to prevent the backflow owater from the water installation to the water supply system in the case of -
(a)a fire or combined installation on premises; and
(b)a general installation serving the following activities -
(i)medical treatment of people or animals;
(ii)medical, pharmaceutical or chemical research and manufacturing;
(iii)agriculture, including dairies and nurseries;
(iv)photographic processing;
(v)laundering and dry-cleaning;
(vi)metal plating;
(vii)treatment of skins and hides;
(viii)mortuaries;
(ix)abattoirs;
(x)sewage purification works;
(xi)refuse processing plants;

(xii)oil processing and storage facilities;
(xiii)wineries, distillers, breweries, yeast and cold drink factories;
(xiv)sports facilities; or
(xv)any other premises on which an activity is carried out which in the opinion of the Municipality is likely to cause a danger to health or affect the potability of water in the event of a substance resulting from such activity entering the water _ supply system; and
(c)a general installation on any premises after a compliance notice by the Municipality to do
(2)The measures required in terms of subsection (1) are -
(a) the discharge of water from the service pipe into a storage tank through an air gap; or
(b) the passing of water through a backflow preventer; or
(c)any other measures approved by the Municipality which achieve the same purpose.
(3)The owner of any premises must prevent the back siphonage into the owner's water installation oa substance which is likely to cause a danger to health or affect the potability of water, in the caseof -
(a)a terminal water fitting which is so designed that a hose or other flexible pipe is or can beattached to it, which shall include a hose bibcock, a laboratory tap, and a movableshower unit;
(b)a fire hose-reel in a combined installation;
(c)an underground irrigation system; or
(d)any other fitting which may provide contact between polluted water and the water installation.
Part 7 <u>:</u>
Water supply services: _Miscellaneous
49-65Use Of Water From Source Other Than Water Supply SystemOF WATER FROM SOURCE OTHER THAN WATER SUPPLY SYSTEM
66(1) No person shall use or permit the use of water obtained from a source other than the Municipality's water supply system for domestic, commercial or industrial purposes, except wate from rain water tanks which are not connected to the water installation, except with the prio consent of the Municipality and in accordance with such conditions as it may impose, for domestic, commercial or industrial purposes.
(2)Any person desiring the consent referred to in subsection (1) shall provide the Municipality with satisfactory evidence to the effect that the water referred to in that subsection complies, whether

		_as a result of treatment or otherwise, with the requirements of SANS 241: 2001 <u>-</u> Drinking Water (or any succeeding version of the standard), or that the use of such water does not or will not _constitute a danger to health.
	(3)	_Any consent given in terms of subsection (1) may be withdrawn if, in the opinion of the _Municipality -
		_(a)a condition imposed in terms of subsection (1) is breached; or
		(b)the water no longer conforms to the requirements referred to in subsection (2).
	(4)	_If water obtained from a borehole or other source of supply on any premises is used for a purpose which gives rise to the discharge of such water or a portion thereof into the Municipality's sewerage system, the Municipality may install a meter in the pipe leading from such borehole or other source of supply to the point or points where it is so used.
	(5)	The provisions of section 30 shall apply insofar as they may be applicable in respect of the meter referred to in subsection (4).
l	<b>5</b> 0. <u>66.</u>	Boreholes
	<del>67.</del> (1)	The owner of any premises within the <u>municipal</u> area of a land use management system of the Municipality upon which a borehole exists or, if the owner is not in occupation of such premises, the occupier thereof, shall notify the Municipality <u>in writing</u> on the <u>prescribed notification form</u> of the existence of a borehole on such premises, and provide the Municipality with such information in respect thereof as it may require.
	(2)	The sinking of a new borehole or the rehabilitation of an existing borehole with the intention to use it as a borehole, is only allowed above the 50m (fifty metre) mean sea level contour line.
	(3)	Notwithstanding subsection (2) the sinking of boreholes below the 50m (fifty metre) mean sea level contour line may in the Municipality's discretion be authorised on conditions as deemed necessary by the Municipality, for research or monitoring purposes. A writtenAn application mustfor such intended use shall be submitted to the Municipality for its approval on the prescribed application form prior to the commencement of any work in connection therewith.
	<del>51.<u>67.</u></del>	Sampling Of WaterOF WATER
	<b>68.</b> -(1)	The Municipality may take samples of water obtained from a source other than the water supply system and cause the samples to be tested for compliance with the requirements of the National Water Act.
	(2)	_The prescribed charge for the taking and testing of the samples referred to in section (1) shall be _paid by the person to whom consent to use the water was granted in terms of the National Water _Act.
	<u>52.68.</u>	Supply Of Non-Potable Water By The OF NON-POTABLE WATER BY THE Municipality
	<b>69.</b> (1) .	_The Municipality may on application in terms of section 18, agree to supply non-potable water to _a consumer (excluding residential premises) subject to such terms and conditions as the _Municipality may impose.

	(2)Any supply of water agreed to in terms of subsection (1) shall not be used for domestic or any ether-purposes which, in the opinion of the Municipality may give rise to a health hazard.
	(3)No warranty, expressed or implied, shall apply to the purity of any non-potable water supplied bythe Municipality or its suitability for the purpose for which the supply was granted.
	(4)The supply of non-potable water shall, both as to condition and use, be entirely at the risk of theconsumer, who shall be liable for any consequential damage or loss to the consumer or othersarising directly or indirectly there-from, including the consequences of any bona fide fault of theMunicipality or the malfunction of a treatment plant.
l	53.69. Testing Of Pressure In SystemOF PRESSURE IN SYSTEM
	<b>70.</b> —The Municipality may, on application by an owner and on payment of the prescribed charge, determine and furnish the owner with the value of the pressure in the water supply system relating to an owner's premises over such period as the owner may request.
	54.70. Warning NoticesNOTICES
	71. (1) _At premises on which non-potable water is used, the owner shall ensure that every terminal waterfitting and every appliance which supplies or uses the water is clearly marked with a weatherproofnotice indicating that the water therefrom is water unsuitable for domestic purposes.
	(2) Where the use of In an area where treated sewage effluent has been authorised by the relevant competent authorities, prior to the commencement of such use, is used, the owner shall erect weatherproof notices in prominent positions warning that such effluent is not suitable for domestic purposes.
	(3)Every warning notice prescribed in terms of subsections (1) and (2) shall be <u>as provided for in terms of thein more than one official</u> language <u>requirements of section 21 of the Local Government: Municipal Systems                                   </u>
	55.71. Water AuditAUDIT
	72(1) _Major water consumers (those using more than 3 650 kilolitres per annum <u>or any other amount of water determined by the Municipality from time to time as qualifying as major consumption),</u>
ļ	(2)The audit shall detail the following:
	(a)amount of water used during the financial year;
	(b)amount paid for water for the financial year;
	(c)number of people living on the stand or premises;
١	(d)number of people permanently working on the stand or premises;

(e)comparison of the above factors with those reported in each of the previous three years(where available);
(f)seasonal variation in demand (monthly consumption figures);
(g)details of water pollution monitoring methods;
(h)details of current initiatives to manage their demand for water;
(i)details of plans to manage their demand for water;
(j)comparison of the above factors with those reported in each of the previous 3 (three)years (where available); and
(k)estimate of consumption by various components of use.
CHAPTER 3
SANITATION SERVICES
Part 1 <u>:</u>
Disposal of sewage Objectionable discharge to sewage disposal system
72. Discharge To Sewage Disposal System
No person shall discharge any sewage in any manner into the sewage disposal system unless he or she has made an application to the Municipality to authorise the discharge has been made and the application has been accepted, provided also, that any discharge is subject to any conditions that may have been imposed by the Municipality.
73. Objectionable Discharges
73. (1)No person shall cause or permit any solid, liquid or gaseous substance other than uncontaminated storm water to enter: -
(a)any storm water system or excavated or constructed watercourse; or
(b)any_river, stream or natural watercourse, or any public water, whether ordinarily dry or otherwise, except in accordance with theprovisions of the National Water Act; or
(c)any street or premises-
(2)No person shall, other than in compliance with the <u>conditions of any permissions</u> issued in termsof these By-laws, discharge, or permit the discharge or entry into the sewage disposal system ofany sewage or <u>toxic other</u> -substance -
(a)which does not <u>as a minimum,</u> comply with the standards and criteria prescribed in the Schedules to these By-laws or other applicable legislation;

(b)which contains any substance in such concentration as will produce or is likely to producein the final treated effluent at any treatment works or sea outfall discharge point or in anypublic water resource, any offensive or otherwise undesirable taste, colour or odour or anyfoam;
(c) which is of such a level of toxicity that it may adversely affect any waste water treatment works or sea outfall pipeline;
(e) (d) which contains any substance or thing of whatever nature which is not amenable to
(f) (g) which may inhibit the unrestricted conveyance of sewage through the sewage disposalsystem.
(3)No person shall cause or permit any storm water to enter the sewage disposal system.
(4)No person shall cause or permit any medical waste to enter the sewage disposal system.of water into a ventilated improved pit latrine.
(5) If any unauthorised entry in terms of subsections (1), (2), (3) and (4) occurs, an authorised official may, by written notice, demand that certain prescribed steps are taken to cease or contain the illegal discharge.
(7) (6) If any person becomes aware of any contravention of these By-laws, such person shallimmediately report advise the authorised official of the details of such contravention to the Municipality
[8] In circumstances where a polluting discharge is authorised, and the permitted standards have not been exceeded, every person must nevertheless take all reasonable measures as prescribed by section 28 of NEMA to minimize the level and extent of pollution.
56.74. Application For Use Of Sewage Disposal SystemFOR USE OF SEWAGE DISPOSAL SYSTEM
74. (1)Any person who desireswishing to be connected connect to the sewage disposal system must submit anapplication to the Municipality on the prescribed form, accompanied by such information as set _out in section 74(2) and any additional information that the Municipality may require from time totime.
(2)The application form must at least contain the following information -
(a)acceptance by the user of the provisions of these By-laws and acceptance of liability for _ the cost of all sanitation services used until the agreement is terminated;

(b)name of user, and the user's identity or registration number, where applicable;
(c)address or stand number of the premises at which the sanitation service is to be provided, or on which a communal sewer connection is used;
(d)address to which accounts must be sent;
(e)the agreed date on which the sanitation service shall be provided.
(3)The approval of an application referred to in subsection (1) shall constitute an agreementbetween the Municipality and that person.
(4)After approval of the application the applicant referred to in subsection (1) shall be liable for all the prescribed fees in respect of the use of the sewage disposal system in accordance with these By-laws.
57.75. Special Agreements For Disposal Of SewageAGREEMENTS FOR DISPOSAL OF SEWAGE
75(1) _The Municipality may enter into a special agreement for the disposal of sewage with -
(a)a person within the Municipality's area of jurisdiction, if the disposal necessitates theimposition of conditions not contained in these <u>By-laws.</u>
(b) a person outside the Municipality's area of jurisdiction.
(2)If the Municipality, in terms of a special agreement contemplated in subsection (1), provides ameans of disposal of sewage to a person outside the Municipality's area of jurisdiction, it maypermit that person to accept sewage for eventual disposal by the Municipality from other personsoutside the Municipality's area of jurisdiction, subject to such conditions as the Municipalitydeems fit.
58.76. Application For InfrastructureFOR INFRASTRUCTURE
<b>76.</b> (1) _If an agreement for on-site sanitation and associated services in accordance with section 75 hasbeen concluded, and no infrastructure in connection therewith exists on the premises, the owner
must immediately make <u>written</u> application for the installation thereof on the <u>prescribed form</u> and-
(a)pay the prescribed fees for the installation of the necessary infrastructure; or
(b)with the approval of the Municipality install on-site sanitation services in accordance withthe specifications of the Municipality.
(2) In approving an application for the installation of infrastructure, the Municipality may specify the type of on-site sanitation services to be installed.

59-77. Septic Tank, Treatment Plant AndTANK, TREATMENT PLANT AND French DrainDRAIN
77(1)No person may without the prior written permission of the Municipality construct, install, maintainor operate any septic tank, French drain, soakage pit or other plant for the treatment, disposal orstorage of sewage, if a sewage disposal system and/or connection to sewer is available.
(2)The permission referred to in subsection (1) is subject to the provisions of these By-laws, any other relevant <u>By-laws</u> of the Municipality, or any other <u>applicable</u> law.
60.78. Conservancy TankTANK
78. The Municipality may when no sewage disposal system is available, at its discretion permit theowner of any premises to construct a conservancy tank and ancillary appliances for the retentionof soil water, or such other sewage or effluent as it may decide, and such tank and appliancesmust be of such capacity, constructed of such material, and located in such position and at suchlevel as it may prescribe.
(2) Where there is already a conservancy tank on the premises, the owner must notify the Municipality of its existence.
61.79. Ventilated Improved Pit LatrinelMPROVED PIT LATRINE
79. The Municipality may at its discretion and on such conditions as it may prescribe, taking into regard the nature and permeability of the soil, the depth of the water table, the size of and access to the site and the availability of a piped water supply and any other factors which may have the potential to cause harm to the environment if approval is granted, the size of and access to the site and the availability of a piped water supply, permit the disposal of human excrement only by means of a ventilated improved pit latrine, constructed in accordance with the specifications and located in a position indicated by the Municipality.
(2) No person shall cause or permit any disposal of water into a ventilated improved pit latrine.
62.80. Services Associated With On-Site Sanitation ServicesASSOCIATED WITH ON-SITE SANITATION SERVICES
<b>80.</b> The removal or collection of conservancy tank contents, night soil or the emptying of pits must be undertaken by the <u>ownerMunicipality</u> or an <u>approved</u> service provider <del>nominated</del> and <del>approved by the <u>onusMunicipality</u> in terms of <u>managing this task rests on</u> the <u>owner.Act</u></del>
63-81. Provision Of A Connecting SewerOF A CONNECTING SEWER
81. (1) _If application has been made in accordance with section 74 for use of the sewage disposalsystem and no connecting sewer exists in respect of the premises, the owner or his or her agentshall immediately apply to the Municipality for the installation of such a connecting sewer and paythe prescribed fee_charge.
(2)If an application is made for use of the sewage disposal system to premises which is so situated that it is necessary to extend the sewer in order to connect the sewage disposal system to the premises, an authorised official may agree to the extension subject to such conditions as he or she may impose including the option of an additional fee.

(3)An authorised official may at the request of any person agree, subject to such conditions as theauthorised official may impose, to a connection to a sewer other than that which is most readily available for the drainage of the premises; provided that the applicant shall be responsible, at theapplicant's cost, for any extension of the drainage installation to the connecting point designatedby an authorised official and for obtaining such servitudes over other premises as may benecessary.	
(4) A connecting sewer provided and installed by the Municipality shall	
(a)be located in a position determined by an authorised official;	
(b)terminate at a connection point approximately 1 (one) metre inside the premises from theboundary of the land owned by or vested in the Municipality or over which it has aservitude or other right or when subsection (3) applies, at the connecting point designated in terms of that subsection; and	
(c)be of a size determined by an authorised official.	
64.82. Construction Of Drainage InstallationOF DRAINAGE INSTALLATION	
<b>82.</b> Any drainage installation must comply with SANS 10400: 1990 <u>- Part P:P</u> , Drainage, <u>orand</u> any amendments thereto.	
65-83. Use Of Pipes And Fittings In Drainage Installation To Be AuthorisedOF PIPES AND FITTINGS IN DRAINAGE INSTALLATION TO BE AUTHORISED	
<b>83.</b> -No person may, without the prior written permission of the Municipality install or use a pipe or fitting in a drainage installation within the Municipality's area of jurisdiction, unless it is of a type included in the <u>Scheduleschedule</u> referred to in section <u>43.44</u> .	
66-84. Approval Of Drainage WorkOF DRAINAGE WORK	
84(1) _No person may construct, reconstruct, alter, add to or make any permanent disconnection in or ofany drainage installation without first having obtained the permission of the Municipality in writing.	
(2)No drainage work mentioned in subsection (1) for which permission has been given in terms of these By-laws, may be commenced until after the expiration of 2 (two) clear days notice after notice in writing has been served on the Municipality stating the day on and time at which it is intended to commence the work.	
(3)Before any part of a drainage installation is permanently covered or otherwise renderedpractically inaccessible to visual inspection, it must be inspected and approved by theMunicipality.	
(4)The owner or occupier of any premises must maintain any drainage installation and any sewerconnection on such premises.	
67.85. Interconnection Between PremisesBETWEEN PREMISES	
85. Every owner of premises must ensure that no interconnection exists between the drainage installation on the owner's premises and any drainage installation on other premises, unless the owner has obtained	

the prior written permission of the Municipality and complies with any conditions that may have been imposed in granting such permission.

68.86. Acceptance Of Sewage Delivered By Road HaulageOF SEWAGE DELIVERED BY ROAD HAULAGE
86. (1) An authorised official may, subject to such conditions as the authorised official may specify, accept sewage for disposal delivered to the Municipality's facilities by road haulage.
(2)No person shall discharge sewage into the Municipality's facilities by road haulage, except withand in accordance with the written permission of an authorised official.
(3) The Municipality_An authorised official shall determine the fees for any sewage delivered as contemplated in subsection (1) for disposal to any of the Municipality's facilities according to the volume of sewage requiring disposal in terms of the prescribed tariff of fees.
(4) The Municipality may prescribe a higher fee for the acceptance of any COD (Chemical Oxygen Demand) removal and settleable solids taken from any industrial effluent and discharged as contemplated in subsection (1) and this fee must also be included in the in accordance with the prescribed Tariff of Fees Charges.
(5) (3)-When delivery is by road haulage -
(a)the time of delivery shall be arranged with an authorised official; and
(b)the nature and composition of the sewage shall be established to the satisfaction of an authorised official prior to the discharge thereof, and
(c) no person shall off loaddeliver sewage which does not comply with any the standards determined interms of these By-laws.
(6) An(4) Provided that 14 (fourteen) days' written notice is given, an authorised official may withdraw any permission to discharge sewage delivered in terms ofthis section if the person to whom such permission had been given:
(a)fails to ensure that the sewage so delivered conforms to the standards prescribed in Schedule "B" or "C", as applicable, or in the permit; or
(b) fails to ensure that the sewage complies with the conditions of any permit; or
fails or refuses to comply with any notice lawfully served on the person in terms of theseBy-laws or contravenes any provisions of these By-lawsor any condition imposed on the person in terms of any permission granted to the person;
(d)(c)-fails to pay the assessed charges in respect of any sewage delivered provided that 14(fourteen) days' notice has been given
87. Measurement Of Quantity Of Domestic Effluent Discharged
The measurement of the quantity of standard domestic effluent discharged

<b>87.</b> The quantity of standard domestic effluent must be determined in accordance with the <u>formula prescribed in Tariff of Charges (Schedule A.A).</u>	
Part 2 <u>:</u>	
Industrial effluent	
69.88Discharge Of Industrial EffluentOF INDUSTRIAL EFFLUENT	
<b>88.</b> (1) _No person shall discharge or cause or permit to be discharged into the sewage disposal systemany industrial effluent except with and in accordance with the provisions of these By-laws and the written permission of an authorised official.	
(2)lf, in the opinion of thean authorised official, the capacity of thea sewage disposal system is sufficientto permit the conveyance, effective treatment and lawful disposal of the industrial effluent, theauthorised official may, for such period and subject to such conditions as the authorised official may impose, grant written permission in terms of subsection (1).	
(3)A person to whom such permission is granted shall pay to the Municipality <u>any fee (including but not limited to, any administration fee)</u> , that may be prescribed. Fees relating to the acceptance of any domestic or the prescribed fees.	
(4) Application for permission to discharge industrial effluent shall be <u>calculated</u> made in accordance with <u>Schedules B and C, subject to the proviso that such tariff of fees is reasonable in the circumstances section 75 above.</u>	
(4) (5) The person to whom permission has been granted in terms of this Chapter shall ensure that noindustrial effluent is discharged into the sewage disposal system unless it complies with the standards and criteria set out in Schedules "B" and "C", which standards must at least themselves comply with any applicable national standards."B" and "C" hereto.	
An authorised official may, (prior to the permission to discharge being granted), require the person discharging the industrial effluent to provide an independent expert analysis of the effluent at such person's own cost.	
70.89. Relaxation Of StandardsOF STANDARDS	
<b>89.</b> (1) _An authorised official may relax or vary the standards prescribed in Schedules "B" or "C" providedthat _	
(a) compliance with any national standards is not affected and	
the authorised official is satisfied that any such relaxation represents the best practicableenvironmental option.	
(2)In determining whether relaxing or varying the standards in Schedules "B" or "C" represents thebest practicable environmental option an authorised official shall apply a risk-averse and cautiousapproach and give consideration to:	

\_whether the applicant's plant is operated and maintained at optimal levels;

(b)	_whether technology used by the applicant represents the best available to the applicant's _industry and, if not, whether the installation of such technology would entail unreasonable _cost to the applicant;
(c)	_whether the applicant is implementing a program of waste minimization which complies with national and local waste minimization standards to the satisfaction of the authorised _ _official;
(d)	the cost to the Municipality of granting the relaxation or variation; and
(e)	_the environmental impact, or potential impact, if the relaxation or variation is granted.
71.90. Test S	amplesSAMPLES
whethe	imples may be taken at any time <u>for analysis</u> by a duly qualified <u>expert</u> sampler to ascertain or the industrial effluent complies with <u>the standards in Schedule "B" and "C"</u> or <u>C or with</u> standard <u>contained in any</u> prescribed by the <u>Municipality's</u> permit.
(2) Such sa	ampling for analysis may include analysis to determine the toxicity of the industrial effluent.
	ermit holder of a permit issued in terms of subsection (1) shall provide a sampling point, to isfaction of the authorised official, in respect of the industrial premises concerned.
	impling referred to in subsections (1) and (2) shall be at the cost of the owner of the all effluent.
72.91. Duties	Of Permit HolderOF PERMIT HOLDER
	horised official may in the permit or at any time, by written notice, require a person to permission had been granted in terms of section $88(1)90(1)$ to -
(a)	_subject the industrial effluent to such preliminary treatment as in the opinion of an authorised official will ensure that the industrial effluent conforms to the standards prescribed in Schedules "B" and "C" before being discharged into the sewage disposal system;
(b)	_ install such equalizing tanks, valves, pumps, appliances, meters and other equipment or technology as in the opinion of an authorised official will be necessary to control the rate _ and time of discharge into the sewage disposal system in accordance with the conditions imposed by the authorised official;
(c)	_install for the conveyance of industrial effluent into the sewage disposal system at a given _point, a drainage installation separate from the drainage installation for waste water andstandard domestic effluent and may prohibit such permit holder from disposing of industrial effluent at any other point and from disposing of waste water and standard domestic effluent by means other than into a sewage disposal system;
(d)	_construct on any pipe conveying industrial effluent to any sewer, a manhole and/or stopvalve in such position and of such dimensions and materials as an authorised officialshall prescribe;

(	e)provide all such information as may be required or called for by an authorised official toenable the authorised official to assess the charges due to the Municipality in terms ofthese By-laws in accordance with the formula prescribed by it;
(1	f)provide adequate facilities such as level or overflow detection devices, standby equipment, overflow catchpits, or other appropriate means to prevent a discharge into the sewage disposal system which is in contravention of these By-laws;
(	g)cause any meter, gauge or other device installed in terms of this section to be calibratedby an independent authority at the cost of the permit holder at times laid down by anauthorised official and copies of the calibration to be forwarded to the authorised official;
(	n)cause industrial effluent to be analysed as often and in such manner as may be prescribed by an authorised official and provide the authorised official with results of these tests when completed;
(i	)obtain the written permission of an authorised official for any proposed changes to the composition of industrial effluent discharged into the sewage disposal system;
(j	) undertake inspections at specified, regular intervals to facilitate compliance with permit conditions.
(F	in the event of the permit holder discharging into the sewage disposal system anyindustrial effluent which does not comply with the permit issued in respect of that process or premises, the permit holder shall, within 12 (twelve) hours of the discharge, notify anauthorised official of the incident and the reasons for it. (2) The cost of any treatment,plant, works or analysis required in terms of subsection (1), shall be borne by the person _ to whom permission had been granted.
73.92. V PER	Vithdrawal Of Written Permission For Disposal Of Industrial EffluentOF WRITTEN MISSION FOR DISPOSAL OF INDUSTRIAL EFFLUENT
0	rovided that an authorised official shall give 14 (fourteen) days' written notice, the authorised fficial may withdraw any permission to discharge industrial effluent into the sewage disposal ystem granted in terms of this Chapter if the person to whom such permission had been granted;
(8	a)fails to ensure that the industrial effluent so discharged conforms to the industrialeffluent standards prescribed in Schedules "B" and "C" of these By-laws or in the permit;
(b	fails or refuses to comply with any notice lawfully served on the person in terms of these By-laws or contravenes any provision of these By-laws or any condition imposed upon the person in terms of any permission granted to the person; or
(c	c)fails to pay the charges due in respect of any industrial effluent discharged.
(2)T	he authorised official may, when withdrawing the permission as contemplated in subsection (1),
connecting	and in addition to any steps prescribed in these By-laws, on 14 (fourteen) days' writtennotice served on the person concerned, <u>authoriseauthorize</u> the closing or sealing of the gsewer or drain of the said premises to any sewer at the cost of such a person;

(b)refuse to accept any further industrial effluent until the authorised official is satisfied that the person concerned has taken adequate steps to ensure that the industrial effluent to be discharged conforms with the standards prescribed in these By-laws.
(3)An authorised official may, subsequent to a drain or connecting sewer having been closed orsealed in terms of subsection (2), upon being satisfied that the effluent to be discharged meetswith the standards prescribed in these By-laws and against payment of the prescribed fees, openor authorise the reopening of the connection or seal.
74.93. Measurement Of Quantity Of Industrial Effluent DischargedOF QUANTITY OF INDUSTRIAL EFFLUENT DISCHARGED
93. (1) _The Municipality may install, in such position as it determines, in any drainage installationconveying industrial effluent to a sewer, any meter or gauge or other device for the purposes ofascertaining the quantity or composition of the industrial effluent and it may recover theinstallation and maintenance costs from the owner.
(2)It is an offence for any person to bypass, open, break into or otherwise interfere with or todamage any such meter, gauge or other device.
(3)The Municipality may, after consultation with the person concerned, establish an alternativemethod of assessing the quantity of the effluent to be discharged.
(4)Notwithstanding the foregoing provisions of this section, the Municipality may require any person who discharges industrial effluent into its sewers to provide one or more meters in such a position in the water installation as the Municipality may deem necessary to record the water consumption in a specific part of the premises and further more require the owner and/or user of the sewer to submit the readings of such meter or gauge to the Municipality on a monthly basis.
(5)The Municipality may determine a rebate to apply to the prescribed fees if the owner or occupierdischarges industrial effluent -
(a)solely during periods specified by the Municipality; and/or
(b)containing constituents which will have a beneficial effect on the effluent discharged fromthe sewage treatment plant.
(6)Where a portion of the water supplied to the premises forms part of the end product of anymanufacturing process or is lost by reaction or evaporation during the manufacturing process orfor any other reason, the Municipality may, upon application, reduce the assessed quantity ofindustrial effluent.
75.94. Damage To Sewage Disposal System Or The EnvironmentTO SEWAGE DISPOSAL SYSTEM OR THE ENVIRONMENT
(1) 94.—If a person is discharging industrial effluent which will, if allowed to continue, seriously damagethe sewage disposal system or the environment, an authorised official may immediately authorise the sealing of the sewer connection through which the industrial effluent is being discharged.
(2) The re-No-person shall permit the opening of that connection may not be permitted until an authorised official is satisfied thatthe industrial effluent complies will comply with the prescribed standards.

76.95. Provision Applicable To Sea Outfall Pipeline APPLICABLE TO SEA OUTFALL PIPELINE	
95. (1) _The provisions of this chapter shall apply <i>mutatis mutandis</i> to effluent discharged into any seaoutfall.	
(2)Where effluent is accepted for discharge into a sea outfall, it shall be delivered to the point ofacceptance approved by an authorised official by means of a pipeline constructed and maintainedby the person to whom permission to discharge had been granted, at such person's expense.	
(3)No effluent shall be accepted for discharge into a sea outfall unless it complies with the standardsand criteria set out in Schedule "C".	
(4)Effluent shall not be accepted for discharge into a sea outfall unless it, whether alone or incombination with other substances, can be demonstrated to the satisfaction of an authorisedofficial, not to:	
(a) be toxic to marine fauna or flora;	
(b)contain any other constituents in concentrations which can create a nuisance on thebeaches or in the sea, or a health hazard or which may have an adverse effect onbathing or other recreational activities;	
(c)contain any floating material;	
(d)contain any substance which may be prejudicial or injurious to the Municipality's seaoutfall and associated sumps, sewers, plant and equipment or to the public;	
(e)contain any materials capable of creating a nuisance by frothing; or	
(f)contain any standard domestic effluent.	
77.96. Maintenance Of Delivery PipelineOF DELIVERY PIPELINE	
<b>96.</b> The delivery pipeline from the premises concerned to the point of acceptance shall be maintained by the permit holder in a proper condition and free from leaks.	

#### 78-97. Periodic ReviewREVIEW

**97.** Acceptance of the industrial effluent shall be subject to periodic review; provided that such review may be made at any time if, in the opinion of an authorised official, special circumstances such as pollution of the sea or beaches, the killing of fish or other incidents arise as a result of the acceptance thereof into a sea outfall.

# 79-98. Change In Process Of Manufacture Of Materials IN PROCESS OF MANUFACTURE OF MATERIALS

**98.** An authorised official shall be notified of any proposed change in the process of manufacture or in the quantity or nature of the materials used which is likely to affect the nature, composition or quantity of the industrial effluent discharged and the authorised official's permission for the continued discharge of such effluent shall be obtained.

### Part 3: Sanitation: Miscellaneous

<u>99</u>	. Damage To Sewage Disposal System					
Sa	Sanitation: Miscellaneous Damage to sewage disposal system					
99.	-(1) _A person may not damage or endanger the sewage disposal system, or cause or permit it to bedamaged or endangered.					
	(2)Any person who intends performing work on land owned by or vested in the Municipality or over which it has a servitude or other right and which may cause damage to the sewage disposal system shall, prior to commencement of such work, ascertain from an authorised official if any part of the sewage disposal system is situated on the said land.					
	-If work is to be performed or is being performed on land referred to in subsection (2), or on land adjacent thereto which in the opinion of an authorised official could damage or endanger the sewage disposal system the authorised official may, by notice in writing, require the person concerned not to commence, or to cease performing, the work until such time as the person has complied with the conditions specified in the notice.					
80	100. Consequential Maintenance Of SewersMAINTENANCE OF SEWERS					
om of t	9. Whenever a sewer is damaged or becomes obstructed or in need of repair as a result of the act or ission of any person, whether by reason of the failure of such person to comply with the requirements these By-laws or otherwise, the Municipality shall be entitled to remove the obstruction or perform the intenance or repairs deemed necessary by the authorised official, at the expense of such person.					
81	101. Work By Private PersonsBY PRIVATE PERSONS					
so,	1.—The Municipality or its agents shall lay all sewers and connecting sewers unless it elects not to do in which case the work shall be executed in accordance with the Municipality's specifications plicable to the work, as well as the following provisions:					
(1)	any person performing work in terms of this section shall, prior to commencement of such work, lodge with an authorised official a written indemnity to the satisfaction of the authorised official indemnifying the Municipality against all liability in respect of any accident or injury to persons or loss or damage to property which may occur as the direct or indirect result of the execution of such works;					
(2)	where a connection is to be made with any sewer it shall be made at a point indicated by an authorised official;					
(3)	whenever the surface of any street or road has been disturbed in the course of such work, the restoration of such surface shall be undertaken solely by the Municipality at the expense of the person performing the work. Prior to the disturbance of the surface of such street or road a deposit shall be made by such person with the Municipality which in the opinion of an authorised official is sufficient to cover the estimated cost of such restoration. When the actual cost exceeds or is less than the amount deposited, any excess shall be recoverable from such person and any balance shall be refunded to the person;					
(4)	all work shall be performed in accordance with the requirements and to the satisfaction of an authorised official					

#### **CHAPTER 4**

### **ENFORCEMENT OF BY-LAWS AND LEGAL MATTERS**

### 82-102. Authorisation Of An Authorised OfficialOF AN AUTHORISED OFFICIAL

402. A service provider as contemplated in the definition of the Municipality and in section 76 of the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000), may authorise any person in its employ to be an authorised official.

83:103. Functions Of An Authorised OfficialOF AN AUTHORISED OFFICIAL						
103(1)An authorised official may execute work, conduct an inspection and monitor and enforcecompliance with these By-laws.						
(2)Subject to the provision of any other law, an authorised official must carry out the functionscontemplated in this section and the powers set out in section 104, in accordance with theprocedure outlined in sections 105 and 106.						
84.104. Additional Powers Of An Authorised OfficialPOWERS OF AN AUTHORISED						
<u>OFFICIAL</u>						
404(1)An authorised official, in addition to any power conferred upon the authorised official in terms ofthese By-laws, may -						
(a)execute work on or inspect premises;						
(b)question a person present on any premises in respect of any matter which may be relevant to the work or inspection;						
(c)question a person whom the authorised official believes may have information relevant to the work or inspection;						
<ul> <li>(d)inspect any document that a person is required to maintain in terms of any law or that may be relevant to work or inspection;</li> </ul>						
<ul><li>(e)copy any document referred to in paragraph (d) or if necessary, remove the document in order to copy it;</li></ul>						
(f)take samples of any substance that is relevant to the work or inspection;						
(g)monitor and take readings or make measurements;						
<ul> <li>(h)take photos or make audio-visual recordings of anything or any person, process, action or condition on or regarding any premises; and</li> </ul>						
(i)do what is necessary for the execution of work or the conducting of an inspection that the Municipality is required to undertake in terms of these By-laws.						
(2)An authorised official who removes anything other than a substance contemplated in subsection (1)(f) from the premises being worked upon or inspected, must -						

(a) issue a receipt for it to the owner or person in control of the premises; and
(b)return it as soon as is practicable after achieving the purpose for which it was removed.
85.105. Procedure To Execute Work Or Conduct An Inspection: Entry With A Written  Authorisation EXECUTE WORK OR CONDUCT AN INSPECTION: ENTRY WITH A WRITTEN  AUTHORISATION
105. (1) -An authorised official may subject to section 101 of the Local Government: Municipal Systems.  Act 2000 (Act 32 of 2000), enter any premises if a justice of peace as contemplated in section and 4 of the Justices of the Peace and Commissioners of Oaths Act, 1963 (Act No. 16 of 1963) has issued a written authorisation to enter and execute work or inspect the premises, and the written authorisation is still valid.
(2)A justice of peace may issue a written authorisation to enter and execute work or inspect anpremises if, from information on oath, there are reasonable grounds to believe that -
(a)in the interest of the public, it is necessary to execute work or obtain information that cannot be obtained without entering those premises;
(b)there is non-compliance with any provision of these By-laws in respect of the premises;and
(c)significant environmental degradation or water pollution has taken, or is likely to takeplace, or is suspected.
(3)A justice of peace may issue a written instruction to the owner or person in control of thepremises to do work, at the expense of such owner or person, which is necessary to enable atauthorised official to -
(a)determine whether or not there has been a contravention of these By-laws on such premises;
(b)restore access to water supply system or any sanitation service where the owner or sucl
(c)properly or effectively execute work or inspect premises, as contemplated in subsection(1).
(4)lf, after the work contemplated in subsection (3) has been performed, it is established that no contravention of these By-laws has taken place, the expenses incurred in performing the work and restoring the premises to its former condition, shall be paid by the Municipality.
(5)A written authorisation in terms of subsection (2) may be issued at any time and must specifically
(a)identify the premises that may be worked on or inspected; and
(b)authorise the authorised official to enter and execute work or inspect the premises and default anything listed in section 104(1).

(6)	A written authorisation issued in terms of subsection (2) is valid until one of the following eventsoccur:
	(a)it is carried out;
	(b) is cancelled by the person who issued it or, in that person's absence, by a person withsimilar authority;
	(c)the purpose for which it was issued, has lapsed; and
	(d)3 (three) months have passed since the date of issue.
	A written authorisation issued in terms of subsection (2) may only be carried out between 07:00 and 19:00, unless the justice of peace who issues it states in writing that it may be carried out at a different time reasonable in the circumstances.
(8)	Before commencing any work or inspection, an authorised official who carries out a writtenauthorisation must either -
	(a)if the owner of or a person apparently in control of the premises is present -
	(i)identify him or herself and explain his or her authority to that person or furnish proof of such authority; and
	(ii)hand a copy of the written authorisation to that person;
	(b)if the owner or person apparently in control of the premises is absent or refuses to accepta copy, attach a copy of the written authorisation to the premises in a prominent and visible place.
	6. Procedure To Execute Work Or Conduct An Inspection: Entry Without A Written Authorisation EXECUTE WORK OR CONDUCT AN INSPECTION: ENTRY WITHOUT WRITTEN AUTHORISATION
	1)An authorised official who does not have a written authorisation may, subject to section f theSystems Act, enter and execute work or inspect -
	(a)any premises with the consent of the owner or person apparently in control of the premises; or
	(b)any premises, except residential premises, on a routine basis
	(i)no more frequently than 6 (six) times during a 12 (twelve) month period; or
	(ii)more frequently if permitted by these By-laws for the purposes of any work orinspection;
	(c)any premises, if there are reasonable grounds to suspect that there is an emergency,and/or that any delay in commencing any work or inspection may -
	(i)disrupt or adversely affect the provision of water services;

(ii)	result in excessive wastage or pollution of water; or
(iii)	have significant detrimental effects on public or private health and safety;
any stor	mises from which there is a discharge or suspected discharge, into any sewer of _rm water, sewage, industrial effluent, or other liquid or substance contemplated in _73(1), (2) and (3);
	mises on which a nuisance is caused by, or related to, or emanates from ae installation; and
(f)any pre	mises on which a contravention of section 6 exists or is suspected.
subsection (I)(c)	ergency and/or delay in commencing any work or inspection referred to in ) was caused by an act or omission of the Municipality, the cost of any remedial connection with subsections (c), (d), (e) and (f) must be paid by the owner of the
premises withou	e entry permitted in terms of subsection (1), an authorised official may enter any ut a written authorisation in respect of which there is an outstanding compliance in terms of section 110 for the purposes of determining whether that notice has with.
official must ide	ncing work or inspecting any premises in terms of this section, an authorised entify him or herself and explain his or her authority or furnish proof of such person apparently in control of the premises or the person who gave permission
	execution of work or inspection without a written authorisation must be carried out time in the circumstances.
87.107. Using I	Force To EnterFORCE TO ENTER
overcomeany res	norised official carrying out a written authorisation in terms of section 104 may istance to entry, execution of work or inspection by using as much force as is d, including breaking a lock, door or window of the premises to be entered.
admission and	to force, the person carrying out the written authorisation must audibly demand must announce his or her purpose, unless he or she reasonably believes that duce someone to destroy, dispose of, or tamper with, an article or document that he inspection.
	must compensate anyone who suffers damage because of forced entry during of any work or any inspection when no one responsible for the premises was
section 104 unl	be used to affect an entry or execute work or conduct an inspection in terms of ess in the opinion of the authorised official, an emergency situation that may k of serious harm to health and safety or serious pollution or detriment to the ses.

### 88.108. Authorised Official May Be AccompaniedOFFICIAL MAY BE ACCOMPANIED

**108.** During the execution of any work or an inspection, an authorised official may be accompanied by a member of the South African Police Services or by any other person reasonably required to assist in executing the work or conducting the inspection.

#### 89-109. Duty To Produce DocumentTO PRODUCE DOCUMENT

<b>109.</b> Any person who holds any document relevant to the execution of any work or inspection contemplated in this Chapter must produce it at the request of an authorised official.						
90.110. Compliance NoticeNOTICE						
<b>110.</b> -(1)An authorised official who becomes aware that any provision of these By-laws has not beencomplied with, may issue a compliance notice to the owner or person apparently in control of therelevant premises.						
(2)An authorised official who is satisfied that the owner or person apparently in control of anypremises has satisfied the terms of a compliance notice may issue a compliance certificate to thateffect.						
(3)A compliance notice remains in force until an authorised official has issued a compliancecertificate in respect of that notice.						
(4)A compliance notice must set out -						
(a)the provision that has not been complied with;						
(b)details of the nature and extent of non-compliance;						
(c)any steps that are required to be taken and the period within which those steps must betaken; and						
(d)any penalty that may be imposed in terms of these By-laws in the event of noncompliance with these steps; and						
(e) must include a reference to the right to a hearing and the time period within which this must be held steps.						
91.111. Complaints Against Persons Other Than The AGAINST PERSONS OTHER THAN THE Municipality						
411. Anyone may lodge a complaint with an authorised official, either directly or through any other channel established by the Municipality, that another person -						
(1)is likely to cause or has caused a disruption of the provision of water services without just cause;or						
(2)is likely to act or has acted contrary to the provisions of these By-laws; in which event the authorised official, unless that authorised official has reasonable grounds to believe that the						

complaint is frivolous, must investigate the complaint and, take any necessary action which icompetent in terms of these By-laws.
92.112. Official AddressADDRESS
112. (1)For the purposes of the service of any notice, order or other document relating to legaproceedings -
(a)the address of the owner of the premises on which domestic water is consumed orgenerated is deemed to be the official address of such owner; and
(b) the address of the consumer and/or user, as referred to in sections 18(5) and 74(2) isdeemed to be the official address of the consumer and/or user.
(2)Where any notice or other document is required by these By-laws to be served on any perso other than for the purpose of criminal proceedings, it must be served on that person, failing whice it may be served on any member of that person's household or an employee as the case may be of the apparent age of 16 (sixteen) years or older, at the place of residence or business of the person, or if sent by registered post, to the official address contemplated in subsection (1), it will constitute prima facie proof of the service of such notice.
93.113. Recovery Of Costs And FeesOF COSTS AND FEES
113. Any costs which the Municipality is entitled to recover from a consumer and/or user, owner or other person in terms of these By-laws shall include, where applicable, any prescribed fees, expenses incurre to protectremedy the pollution of water supply system, in terms of section 65(2), the cost of an exploratory investigation, survey, plan, specification, or the completion of any schedule of quantities compilation, supervision, administration or authorisation charges, including the cost of any ancillary wor associated therewith, wear and tear on plant and equipment utilized utilised in any of these activities, the provision of labour and the costs, including environmental costs, involved in the disturbing and making good of any part of any street, ground or water services work.
94.114. Legal Compliance WarrantyCOMPLIANCE WARRANTY
414. Notwithstanding any provisions to the contrary, any consumer and/or user by making application for water services, warrants that he or she will -
(1)in his or her activities, application and use of the water services, comply with all relevant lawsregulations and standards governing the environment, health and safety;
(2)take all reasonable measures to prevent pollution or environmental degradation from occurring continuing or recurring;
(3)in so far as such harm to the environment is authorised by law, or cannot reasonably be avoideor stopped, minimize and rectify such pollution or degradation of the environment; and
(4)bear all costs and expenses incurred in meeting the above obligations and the implementatiothereof.

9 <del>5.</del> 115.	False Statement Or InformationSTATEMENT_OR INFORMATION								
	person may make a false statement or furnish false information to the Municipality, an authorised an employee of the Municipality or falsify a document that has been issued in terms of these By-								
96. <u>116.</u> LAW	Exceptions To Application Of TheseTO APPLICATION OF THESE By-LawsBY								
a	If authority was given before the date of commencement of these By-laws for installation york to be done, or if authorised work is in progress on such a date, such work must comply with ny applicable laws which were in force in the area of jurisdiction of the Municipality, immediately rior to such date.								
g	or a period of 90 (ninety) days after the commencement of these By-laws, the Municipality may ive authority for installation work to be done in accordance with any law mentioned in subsection 1).								
tr c ir u h	(3)No owner may be required to comply with these By-laws by altering a water installation or part thereof which was installed in conformity with any law applicable immediately before the date of commencement of these By-laws provided that, if in the opinion of the Municipality, the installation or part thereof is so defective, or in such a condition or position to cause waste or undue consumption of water, pollution of the water supply, or a health, safety or environmental hazard, it may by notice in writing require the owner to comply with the provisions of these By-laws within a specified and reasonable period.								
<del>97.</del> 117.	Exemptions								
th	The Municipality may by resolution exempt any person from complying with a provision of nese By-laws, subject to conditions, if the provision is considered to be unreasonable, provided nat an exemption may not be granted which will result in -								
(8	a) unauthorised or avoidable(a) wastage or excessive water consumption;								
(i	o)evasion or avoidance of water restrictions;								
(0	c)a danger for public health, safety or the environment;								
(0	d)non-payment for services;								
(6	the installation of pipes and fittings which are not approved in terms of the <u>applicable</u> SANS Codes and in terms of these By-laws;								
(f	)non-compliance with the Act and regulations made in terms thereof.								
p	he Municipality may at any time withdraw an exemption given in terms of subsection (1), rovided that it must give the person concerned reasonable notice in writing of its intention to ithdraw an exemption previously granted.								

## 98.<u>118.</u> Offences

118. (1) \_\_\_\_\_It is an offence for any person to -

(a)	refuse to grant an authorised official access to premises to which that authorised official is duly authorised to have access;
(b)	obstruct, interfere or hinder an authorised official who is exercising a power or carrying out a duty under these By-laws;
(0)	fail or refuse to provide an authorised official with a document or information that the
(0)	person is required to provide under these By-laws;
(d)	give false or misleading information to an authorised official;
(e)	unlawfully prevent the owner of any premises, or a person working for that owner, from _entering the premises in order to comply with a requirement of these By-laws;
(f)	pretend to be an authorised official;
(g)	falsely alter an authorisation to an authorised official or written authorisation, compliance _ notice or compliance certificate issued in terms of this Chapter;
(h)	enter any premises without a written authorisation in circumstances requiring such authorisation;
(i)	act contrary to a written authorisation issued in terms of these By-laws;
(i)	without authority -
	(i)enter or inspect premises;
	(ii)carry out any act mentioned in section 101(1);
(k)	disclose any information relating to the financial or business affairs of any person which _was acquired in the performance of any function or exercise of any power in terms of _these By-laws, except -
	(i)to a person who requires that information in order to perform a function or exercise a power in terms of these By-laws;
	(ii) if the disclosure is ordered by a court of law; or
	(iii)if the disclosure is in compliance of the provisions of any law. (1) contravene or fail to comply with the provisions of these By-laws; (m) fail to comply with any notice issued in terms of these By-laws; (n) fail to comply with any lawful instruction given in terms of these By-laws; (o) obstruct or hinder any authorised official of the Municipality in the execution of his or her duties under these By-laws; or
(p)	cause any damage to any water installation or the sewage disposal system which is theproperty of the Municipality whether such water installation or the sewage disposalsystem is located outside the boundaries or inside the boundaries of the premises of which such person is the owner or occupier.

#### 119. Penalties

- (1) (2) Any person convicted of an offence contemplated in section 118 subsection (1) is liable on conviction to a fine, or in default of payment, to imprisonment for a period not exceeding 6 (six) months, or to both and in the period of imprisonment and the fine.
- (2) For every day the offence continues after the date on which he or she has been given written notice to perform or discontinue an act, such person is deemed guiltycase of a continuing offence and liable on conviction, to a further fine not exceeding R1 000 per dayR50 (fifty Rand), or in default of payment to imprisonment for a period not exceeding 10 days or to both (one) day, for every day during the continuance of such offence after a written notice has been issued by the Municipality requiring the discontinuance of such fineoffence, and such imprisonment.
- (3) In the case offer a second or subsequent offence, he or s-he shall be liable on conviction to a fine or in-default of payment to imprisonment for a period not exceeding 6 (six) months or to both such fine and imprisonment.

#### 99.120. Application Of ThisOF THIS Chapter

419. The provisions of this Chapter apply to all persons or bodies, including organs of the State.

#### 121. Repeal Of By-Laws

The of-By-laws

120. The by laws listed in Schedule D are hereby repealed.

#### 100.122. Short TitleTITLE

421. These By-laws are called the Water Services By-laws, 2010.2005.

#### **SCHEDULE A**

#### **TARIFFS OF CHARGES:**

#### DISCHARGE OF SEWAGE, INDUSTRIAL EFFLUENT, EFFLUENTS, AND OTHER SUBSTANCES

The Drainage By-laws (Tariffs) published on 31 October 1974 under Municipal Notice 525 and amended in Municipal Notice 272 on 12 October 1989 are hereby further amended by the substitution of Sections A and B for the following:

#### A:1 GENERAL

(1)Every prei	mises upon which a buildin	g has been erected	d or if it is undeve	loped, or is large	enough
in the opin	nion of Council to be utilise	ed, provided it is c	onnected, or in th	ne opinion of the	Counci
could be c	connected to Council's sewa	age disposal system	m, is subject to a l	levy/tariff.	

(2)	The following	formula s	shall be	applied	in order	to	determine	the	monthly	charges	per	erf	or
	connection po	int, in resp	ect of th	e usage	of the se	wag	ge disposal	sys	tem:				

(a) Developed Erven:

$$C = \underline{b} (\underline{V} + \underline{B} + \underline{S}) T$$

$$360 (\underline{ch}_{V} \underline{cb}_{R} \underline{eb}_{S})$$

A surcharge determined by the council

(b) Undeveloped Erven:

$$C = \frac{b \cdot (V + S)T}{360 (cb_v \cdot cb_s)}$$

- C Monthly charges per erf or connection point

  b Calculated, measured or as agreed upon monthly discharge per connection point of the sewage, industrial effluent and other substeby

  Estimated daily capacity of the sewage disposal system

  ebB Estimated daily discharge in the sewage disposal system determined by the authorised officer from time to time

  ebB Daily capacity purchased in the sea (outfall)

  V Annual estimated capital cost of the sewage disposal system

  B Annual estimated operating cost of the sewage disposal system

  S Annual estimated cost of the sea (outfall)
- (3) \_\_\_\_The monthly discharge is calculated, measured or as agreed upon per month and in accordance with the table in paragraph B. The discharge figures in the respective tables are for Primary Uses in accordance with the proposed City of uMhlathuze Land Use Scheme in course of preparation.
- (4) \_\_\_\_After approval of a consent use, the erf will be reclassified to the applicable use zone.
- (5) \_\_\_\_Should the registered owner or occupier disagree with the determined discharge, the onus rests with the owner or user of developed erven to deliver proof of the monthly discharge, to the satisfaction of the authorised official.

#### **B. DISCHARGE FIGURES**

#### (1) MONTHLY DISCHARGE FIGURES FOR UNDEVELOPED ERVEN

The discharge shall be a minimum of 20 cubic metres or as determined below provided that the maximum erf size shall be 10 000 square metres.

(a) F	Residential 1,2,3	20 cubic m
(b) F	Residential 4,5	20 cubic m
ft)	Residential 6, 7	0,090 cubic m./m²
(d)	Residential 8 & 9	0,090 cubic m./m²
(e)	Residential Estate and Small Holdings	0,090 cubic m./m²
(f)	Hotel & Resort	0,120 cubic m./m <sup>2</sup>
(8)	Public Garage	112,5 cubic m.
(h)	Service Industrial	0,240 cubic m./m²
(i)	Low, medium & high impact industrial	0,075 cubic m./m²
(j)	Institutional	0.045 cubic m./m <sup>2</sup>

(k)	Worship	0.045 cubic m./m²
d)	Educational, Health and Welfare:	
	Creche and Pre-Primary	0.045 cubic m./m <sup>2</sup>
	Primary School	0.045 cubic m./m <sup>2</sup>
	High School	0.045 cubic m./m <sup>2</sup>
(m)	Limited Commercial ] & 2	0,056 cubic m./m²
	Special Commercial 1 &2	
(n)	General Commercial	0,225 cubic m./m²
(0)	Active Open Space, Passive Ope	n
	Space,	
	Agricultural! & 2, Special uses and othe	r Per Agreement
(P)	•	r Per Agreement 0,056 cubic m./m²
(P) (1)	Agricultural! & 2, Special uses and other	,
	Agricultural! & 2, Special uses and othe Municipal & Government 1 & 2	0,056 cubic m./m²
(1)	Agricultural! & 2, Special uses and othe Municipal & Government 1 & 2 Core mixed use 1 & 2	0,056 cubic m./m² 0,240 cubic m./m²
(1) (r)	Agricultural! & 2, Special uses and othe Municipal & Government 1 & 2 Core mixed use 1 & 2 Mixed use medium & low	0,056 cubic m./m² 0,240 cubic m./m² 0,056 cubic m./m²
(1) (r) (s)	Agricultural! & 2, Special uses and othe Municipal & Government 1 & 2 Core mixed use 1 & 2 Mixed use medium & low Multi use retail and office	0,056 cubic m./m² 0,240 cubic m./m² 0,056 cubic m./m² 0,056 cubic m./m²
(1) (r) (s) (t)	Agricultural! & 2, Special uses and othe Municipal & Government 1 & 2 Core mixed use 1 & 2 Mixed use medium & low Multi use retail and office Quarrying and mining	0,056 cubic m./m² 0,240 cubic m./m² 0,056 cubic m./m² 0,056 cubic m./m² Per Agreement

### (2) MONTHLY DISCHARGE FIGURES FOR DEVELOPED ERVEN

The discharge shall he a minimum of 20 cubic metres or as determined below:

(a)	Residential 1,2 & 3	Number of Units @ 20 cubic m.
(b)	Residential 4 & 5	Number of Units @ 20 cubic m.
(c)	Residential 6&7	Number of dwellings x 20 cubic m.
(d)	Residential 8 & 9	Number of dwellings x 20 cubic m.
(e)	Residential Estate and Small Holdings	Number of dwellings x 20 cubic m. or per agreement
(f)	Hotel & Resort	100% of water consumption or per agreement
(g)	Public Garage	100% of water consumption or per agreement
(h)	Service Industrial	100% of water consumption or per agreement
(i)	Low, medium & high impact industrial	100% of water consumption or per agreement
(j)	Institutional	100% of water consumption or per agreement
(k)	Worship	100% of water consumption or per agreement
<i>(I)</i>	Educational, Health and Welfare:Creche and Pre-Primary	100% of water consumption or per agreement
	Primary School	100% of water consumption or per agreement
eria antolor e e e e e e e e e e e e e e e e e e e	High School	100% of water consumption or per agreement
(m)	Limited Commercial 1 & 2, Special Commercial 1 & 2, Light Commercial	100% of water consumption or per agreement
(n)	General Commercial	100% of water consumption or per agreement
(0)	Active Open Space, Passive Open Space, Agricultural 1 &2, special uses	Per agreement

	and other	
(p)	Municipal & Government 1 &2	100% of water consumption or per agreement
(q)	Core mixed use 1 & 2	100% of water consumption or per agreement
(r)	Mixed use medium & low	100% of water consumption or per agreement
(s)	Multi use retail and office	100% of water consumption or per agreement
(t)	Quarrying and mining	100% of water consumption or per agreement
(u)	Airport	100% of water consumption or per agreement
(v)	Harbour & Harbour Resort	100% of water consumption or per agreement
(w)	Railways, Bus & Taxi Rank	100% of water consumption or per agreement

#### **SCHEDULE B**

#### ACCEPTANCE OF EFFLUENT FOR DISCHARGE INTO THE SEWAGE DISPOSAL SYSTEM

No industrial effluent shall be accepted for discharge into the sewage disposal system unless it complies with the following conditions. The effluent shall not contain concentrations of substances in excess of those stated below: Large Works = A sewage works of greater than 25 MI/d capacity. Small Works = A sewage works with less than 25 MI/d capacity

#### **Special Limitations**

- 1. No calcium carbide, radioactive waste or isotopes
- 2. No yeast & yeast wastes, molasses spent or unspent
- 3. No cyanides or related compounds capable of liberating HCN gas or cyanogen
- 4. No degreasing solvents, petroleum spirit, volatile flammable solvents or any substance which yields a flammable vapour above 20°C

General Quality Limits		Small Works < 25 Ml/d	Units
1. Temperature (°C)	<44°C	<44°C	Degrees Celsius
2. pH	6 < pH < 10	6,5 <ph< 10<="" td=""><td>pH units</td></ph<>	pH units
3. Oils, greases, waxes of mineral origin	50	50	mg/1
4. Vegetable Oils, greases, waxes	250	250	mg/1
5. Total sugar and starch (as glucose)	1000	500	mg/1
6. Sulphates in solution (as so4)	250	250	mg/1
<ol><li>Sulphides, hydrosulphides and polysulphides (as s)</li></ol>	1	1	mg/1
8. Chlorides (as C')	1 000	500	mg/1
9. Flouride (as F¹)	5	5	mg/1
10. Phenols (as phenol)	10	5	mg/1

11. Cyanides (as CN)	20	10	mg/1
12. Settle-able Solids	Charge	Charge	ml/m
13. Suspended Solids	2 000	1 000	mg/1
14. Toatal dissolved solids	1 000	500	mg/1
15. Electrical Conductivity	-	400	mS/m
16. Anionic Surfactants	-	500	mg/1
17. C.O.D.	Charge	Charge	mg/1
Heavy Metal Limits			and the second s
18. Copper (as Cu)	50	5	mg/1
19. Nickel (N)	50	5	mg/1
20. Zinc (Zn)	50	5	mg/1
21. Iron(Fe)	50	5	mg/1
22. Boron (B)	50	5	mg/1
23. Selenium (Se)	50	5	mg/1
24. Manganese (Mn)§	50	5	mg/1
25. Lead(Pb)	20	5	mg/1
26. Cadmium (Cd)	20	5	mg/1
27. Mercury (Hg)	1	1	mg/1
28. Total Chrome (Cr)	20	5	mg/1
29. Arsenic (As)	20	5	mg/1
30. Titanium (Ti)	20	5	mg/1
31. Cobalt (Co)	20	5	mg/1
Total Metals	100	20	mg/1

#### **SCHEDULE C**

#### ACCEPTANCE OF TRADE EFFLUENT FOR DISCHARGE INTO SEA OUTFALLS

No trade effluent shall be accepted for discharge into the ssea outfall unless it complies with the following conditions. The effluent shall not contain concentrations of substances in excess of those stated below:

Sea Outfall Quality Limited		Units
1 . Temperature (°C)	44°C	Degrees Celsius
2. pH	5,5 < pH < 9,5	
3. Settle-able Solids	2	mg/1
<ol> <li>Oils, greases, waxes of minera origin</li> </ol>	50	mg/1

5. Arsenic (expressed as As)	5	mg/1
6. Cadmium (expressed as Cd)	1,5	mg/1
7. Total chromium (expressed as Cr)	3	mg/1
8. Copper (expressed as Cu)	3	mg/1
9. Lead (expressed as Pb)	5	mg/1
10. Mercury (expressed as Hg)	0,05	mg/1
11. Cyanides (expressed as CN)	10	mg/1
12. Nickel (expressed as Ni)	10	ml/m
13. Zinc (expressed as S)	20	mg/1
14. Sulphide (expressed as S))	1	mg/1
15. Sulphates in solution (as SO4)	250	mg/1

### **SCHEDULE D**

### **REPEALED BY-LAWS**

Number and Year	Name of By-laws	Extent of Repeal
Municipal Notice 11 dated 2 April 2001	6 uMhlathuze Municipality (KZ 282) Water <u>By-laws</u> B <del>ylaws</del> fro KZ 282 District	Whole
Administrator's Notice 297 date 8 June 1967	Borough of Empangeni: Sanitation By-laws	Whole
Municipal Notice 105 dated 1 May 1990	Borough of Richards Bay: By-laws Relating to the Discharge of Sewage, Industrial Effluents and other Substances	
Municipal Notice 272 dated 1 October 1989	2 Borough of Richards Bay: Tariffs of Charges: Discharge of Sewage, Industrial Effluents and other Substances	
Municipal Notice 10/202 Provincial Gazette 6096 date 11 April 2002	2 uMhlathuze Municipality Water & Sanitation <u>By-</u> d <u>laws</u> Bylaws	Whole

### MN10/2011