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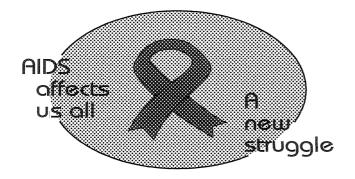
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## MADIBENG LOCAL MUNICIPALITY



# **Credit Control and Debt Collection By-Law**

2013/2014

APPROVED BY COUNCIL PER ITEM A.0371 OF 30 MAY 2013

### **CREDIT CONTROL AND DEBT COLLECTION BYLAWS**

[Date of Commencement: 1 JULY 2013]

#### **Bylaw**

To give effect to the implementation of the Local Municipality of Madibeng's Credit Control and Debt Collection Policy and to provide for matters incidental thereto.

#### **Preamble**

WHEREAS the Local Municipality of Madibeng has adopted a Credit Control and Debt Collection Policy on 31 May 2012; AND WHEREAS section 98 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000), requires a municipal council to adopt bylaws to give effect to the municipality's credit control and debt collection policy; BE IT THEREFORE ENACTED by the Council of the Local Municipality of Madibeng Metropolitan Municipality, as follows:

#### 1. Definitions

In this By-Law any word or expression to which a meaning has been assigned in the Act, shall bear the same meaning in these bylaws, and unless the context indicates otherwise —

"Act" means the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000), as amended from time to time;

"Council" means the Council of the Local Municipality of Madibeng; and

"rate" or "rates" means a rate on property and or services as approved by council.

### 2. Objective of the Bylaw

The objective of this bylaw is to —

- i. ensure that all monies due and payable to the Council are collected;
- ii. provide for customer management, credit control procedures and mechanisms and debt collection procedures and mechanisms;
- iii. provide for indigents in a way that is consistent with rates and tariff policies and any national policy on indigents;
- iv. provide for extension of time for payment of accounts;
- iv. provide for charging of interest on arrears, where appropriate;
- v. provide for termination of services or the restriction of the provision of services when payments are in the arrears; and
- vi. provide for matters relating to unauthorized consumption of services, theft and damages.

### 3. Application of Bylaw

This bylaw shall only apply to money due and payable to the Council and municipal entity in respect of which the municipality is the parent municipality for –

a. Assessment rates and taxes levied on the property

- Fees, surcharges on fees, charges and tariffs in respect of municipal services, such as –
  - i. provision of water;
  - ii. refuse removal;
  - iii. sewerage;
  - iv. removal and purification of sewerage;
  - v. electricity consumption;
  - vi. municipal services provided through prepaid meters.
  - vii. all other related costs for services rendered in terms of the property
  - viii. interest which has accrued or will accrue in respect of money due and payable to the Council;
  - ix. surcharges; and
  - x. collection charges in those cases where the Council is responsible for;
    - (aa) the rendering of municipal accounts in respect of any one or more of the municipal services;
    - (bb) the recovery of amounts due and payable in respect thereof, irrespective whether the municipal services, or any of them, are provided by the Council itself or by a service utility with which it has concluded a service provider agreement to provide a service on the municipality's behalf.

#### 4. Short title and commencement

This Bylaw is the Credit control and Debt collection By-Law of the Local Municipality of Madibeng, and takes effect on 1 July 2013.

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