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No. 43913

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#### IMPORTANT NOTICE OF OFFICE RELOCATION



Private Bag X85, PRETORIA, 0001 149 Bosman Street, PRETORIA Tel: 012 748 6197, Website: www.gpwonline.co.za

# URGENT NOTICE TO OUR VALUED CUSTOMERS: PUBLICATIONS OFFICE'S RELOCATION HAS BEEN TEMPORARILY SUSPENDED.

Please be advised that the GPW Publications office will no longer move to 88 Visagie Street as indicated in the previous notices.

The move has been suspended due to the fact that the new building in 88 Visagie Street is not ready for occupation yet.

We will later on issue another notice informing you of the new date of relocation.

We are doing everything possible to ensure that our service to you is not disrupted.

As things stand, we will continue providing you with our normal service from the current location at 196 Paul Kruger Street, Masada building.

Customers who seek further information and or have any questions or concerns are free to contact us through telephone 012 748 6066 or email Ms Maureen Toka at Maureen. Toka@gpw.gov.za or cell phone at 082 859 4910.

Please note that you will still be able to download gazettes free of charge from our website <a href="https://www.gpwonline.co.za">www.gpwonline.co.za</a>.

We apologies for any inconvenience this might have caused.

Issued by GPW Communications

For purposes of reference, all Proclamations, Government Notices, General Notices and Board Notices published are included in the following table of contents which thus forms a weekly index. Let yourself be guided by the gazette numbers in the righthand column:

Alle Proklamasies, Goewermentskennisgewings, Algemene Kennisgewings en Raadskennisgewings gepubliseer, word vir verwysingsdoeleindes in die volgende Inhoudopgawe ingesluit wat dus weeklikse indeks voorstel. Laat uself deur die Koerantnommers in die regterhandse kolom lei:

#### Weekly Index

#### Weeklikse Indeks

No.		Gazette No.	No.	Bladsy k No.	Coerant No.
PROCLAMATION			PROKLAMASIES		
R.32 Special Investigating Units and Special Tribunals Act (74/1996) :Referral of matters to existing Special Investigating Unit: National Lotteries Commission, previously known as the National Lotteries Board	3	43885	R.32 Special Investigating Units and Special Tribunals Act (74/1996) :Referral of matters to existing Special Investigating Unit: National Lotteries Commission, previously known as the National Lotteries Board	6	43885
GOVERNMENT NOTICE			GOEWERMENTSKENNISGEWINGS	<b>à</b>	
Agriculture, Land Reform and Rural Developmer ment of	ıt, Depa	art-	Landbou, Grondhervorming en Landelike Ontwi Departement van	kkeling,	
1166 Land Reform (Labour Tenants) Act (3/1996) :Driepan Ptn 0	21	43872	1166 Land Reform (Labour Tenants) Act (3/1996) :Driepan Ptn 0	21	43872
1167 Land Reform (Labour Tenants) Act (3/1996) :R/E of Portion 01 and 03 of the Farm Roodepoort 418 JS	23	43872	1167 Land Reform (Labour Tenants) Act (3/1996) :R/E of Portion 01 and 03 of the Farm Roodepoort 418 JS	23	43872
1168 Land Reform (Labour Tenants) Act (3/1996):Portion 39 of the Farm Mooiplaas 242 JS	25	43872	1168 Land Reform (Labour Tenants) Act (3/1996):Portion 39 of the Farm Mooiplaas 242 JS	25	43872
1169 Land Reform (Labour Tenants) Act (3/1996) :Portion 0 (R/E) of the Farm De Roodekop 350 JS	27	43872	1169 Land Reform (Labour Tenants) Act (3/1996) :Portion 0 (R/E) of the Farm De Roodekop 350 JS	27	43872
1170 Land Reform (Labour Tenants) Act (3/1996) :Portion 34 of the Fram Wovenkop No. 427IT	29	43872	1170 Land Reform (Labour Tenants) Act (3/1996) :Portion 34 of the Fram Wovenkop No. 427IT	29	43872
1171 Restitution of Land Rights Act (22/1994) :General Notice in terms of Section 11A (2) of the Act	30	43872	1171 Restitution of Land Rights Act (22/1994) :General Notice in terms of Section 11A (2) of the Act	30	43872
1172 Restitution of Land Rights Act (22/1994) as amended :Portion 09 of the Farm 496 IT	32	43872	1172 Restitution of Land Rights Act (22/1994) as amended :Portion 09 of the Farm 496 IT	32	43872
1173 Restitution of Land Rights Act (22/1994) as amended :Schoongelegen 695 LR	33	43872	1173 Restitution of Land Rights Act (22/1994) as amended :Schoongelegen 695 LR	33	43872
R.1180 Fertilizers, Farm Feeds, Agricultural Remedies and Stock Remedies Act (36/1947): Notice Detailing the Classes of Stock Remedies Relating to the proposed Draft Stock Remedy Regulations for Public Comments	14	43873	R.1180 Fertilizers, Farm Feeds, Agricultural Remedies and Stock Remedies Act (36/1947): Notice Detailing the Classes of Stock Remedies Relating to the proposed Draft Stock Remedy Regulations for Public Comments	14	43873
Basic Education, Department of			Basiese Onderwys, Departement van		
1192 2021 School Governing Body Elections :Announcing the period for the 2021 School Governing Bodies Elections and the time for the assumption of duties for the newly elected School Governing Bod- ies	3	43889	1192 2021 School Governing Body Elections :Announcing the period for the 2021 School Governing Bodies Elections and the time for the assumption of duties for the newly elected School Governing Bod- ies	3	43889
1198 National Education Policy Act (27/1996) :Call for comments: Proposed 2022 School Calender for Public Schools	3	43896	1198 National Education Policy Act (27/1996) :Call for comments: Proposed 2022 School Calender for Public Schools	3	43896

No.	Page No.	Gazette No.	No.	Page No.	Gazette No.
Co-operative Governance, Department of			Samewerkende Regering, Departement van		
1199 Disaster Management Act (57/2002) :Amendment of Regulations issued in terms of Section 27 (2)	3	43897	1199 Disaster Management Act (57/2002) :Amendment of Regulations issued in terms of Section 27 (2)	3	43897
Communications and Digital Technologies, Department	rtment	of	Kommunikasie en Digitale Tegnologieë, Departe	ement v	an
1174 Films and Publications Act (65/1996), as amended :Amended Films and Publications Tariff's Regulations, 2020	34	43872	1174 Films and Publications Act (65/1996), as amended :Amended Films and Publications Tariff's Regulations, 2020	34	43872
Correctional Services, Department of			Korrektiewe Dienste, Departement van		
1197 Disaster Management Act, 2002 :Measures to address, prevent and combat the spread of Covid-19 in all correctional centres and remand detention facilities in the Republic of South Africa	3	43894	1197 Disaster Management Act, 2002 :Measures to address, prevent and combat the spread of Covid-19 in all correctional centres and remand detention facilities in the Republic of South Africa	3	43894
Employment and Labour, Department of			Indiensneming en Arbeid, Departement van		
R.1181 Labour Relations Act, 1995 :Bargaining Council for the Contract Cleaning Services Industry (KwaZulu-Natal): Extension to Non-Parties of the Main Collective Amending Agreement	21	43873	R.1181 Labour Relations Act, 1995 :Bargaining Council for the Contract Cleaning Services Industry (KwaZulu-Natal): Extension to Non-Parties of the Main Collective Amending Agreement	21	43873
R.1196 Occupational Health and Safety Act (85/1993) :Asbestos Abatement Regulations, 2020	3	43893	R.1196 Occupational Health and Safety Act (85/1993) :Asbestos Abatement Regulations, 2020	3	43893
Health, Department of			Gesondheid, Departement van		
1175 Nursing Act (33/2005) :Details of persons against whom disciplinary action was taken in terms of the Nursing Act	45	43872	1175 Nursing Act (33/2005) :Details of persons against whom disciplinary action was taken in terms of the Nursing Act	45	43872
Higher Education and Training, Department of			Hoër Onderwys en Opleiding, Departement van		
1176 Higher Education Act (101/1997), as amended :Policy Framework for Internalisation of Higher Education in South Africa, 2019	53	43872	1176 Higher Education Act (101/1997), as amended :Policy Framework for Internalisation of Higher Education in South Africa, 2019	53	43872
1177 Continuing Education and Training Act (16/2006) :Call for public comments on the proposed changes to Technical and Vocational Education and Training (TVET) Colleges Programmes	54	43872	1177 Continuing Education and Training Act (16/2006) :Call for public comments on the proposed changes to Technical and Vocational Education and Training (TVET) Colleges Programmes	54	43872
Justice and Constitutional Development, Depart	ment of	•	Justisie en Staatkundige Ontwikkeling, Departe	ment va	an
R.1182 Prescribed Rate of Interest Act (55/1975) :Prescribed rate of Interest Act, 1975	28	43873	R.1182 Wet op die Voorgeskrewe Rentekoers (55/1975) :Wet op die Voorgeskriewe Rentekoers, 1975	28	43873
R.1193 Wet op Bevordering van Nasionale Eenheid en Versoening (34/1995) :Wysiging van regulasies betreffende bystand aan slagoffersn ten opsigte van Basiese Onderwys	3	43890	R.1193 Wet op Bevordering van Nasionale Eenheid en Versoening (34/1995) :Wysiging van regulasies betreffende bystand aan slagoffersn ten opsigte van Basiese Onderwys	12	43890
R.1194 Wet op die Bevordering van Nasionale Eenheid en Versoening, 1995 (Wet No. 34 van 1995) :Wysiging van Regulasies be- treffende Bystand aan Slagoffers ten op- sigte van Hoër Onderwys en Opleiding	3	43891	R.1194 Wet op die Bevordering van Nasionale Eenheid en Versoening, 1995 (Wet No. 34 van 1995) :Wysiging van Regulasies be- treffende Bystand aan Slagoffers ten op- sigte van Hoër Onderwys en Opleiding	11	43891
Trade, Industry and Competition, Department of			Handel, Nywerheid en Kompetisie, Departement	van	
1178 Competition Act (89/1998), as amended :Notice in terms of section 10(7) of the Act: South African Sugar Association – conditional exemption was granted	60	43872	1178 Competition Act (89/1998), as amended :Notice in terms of section 10(7) of the Act: South African Sugar Association – conditional exemption was granted	60	43872

No.	Page No.	Gazette No.	No.	Page No.	Gazette No.
1190 Gauteng Gambling Act, 1995 :Application for a transfer of a bookmaker's licence	3	43887	1190 Gauteng Gambling Act, 1995 :Application for a transfer of a bookmaker's licence	3	43887
1191 Gauteng Gambling Act, 1995 :Application for a transfer of a bookmaker's Licence: Portapa (Pty) Ltd	3	43888	1191 Gauteng Gambling Act, 1995 :Application for a transfer of a bookmaker's Licence: Portapa (Pty) Ltd	3	43888
Water and Sanitation, Department of			Water en Sanitasie, Departement van		
1179 National Water Act (36/1998) :Determination of Classes of Water Resource ad Associated Resource Quality Objectives for the Berg Catchment	67	43872	1179 National Water Act (36/1998) :Determination of Classes of Water Resource ad Associated Resource Quality Objectives for the Berg Catchment	67	43872
GENERAL NOTICE			ALGEMENE KENNISGEWINGS		
Agriculture, Land Reform and Rural Developmen ment of	t, Depa	ırt-	Landbou, Grondhervorming en Landelike Ontwi Departement van	kkeling	l,
623 Restitution of Land Rights Act (22/1994) :Various properties	246	43872	623 Restitution of Land Rights Act (22/1994) :Various properties	246	43872
Employment and Labour, Department of			Indiensneming en Arbeid, Departement van		
624 Labour Relations Act, 1995 :National Bar- gaining Council for the Road Freight and Logistics Industry: Extension to non-par- ties of the COVID-19 Personal Protective Equipment Main Collective Agreement	247	43872	624 Labour Relations Act, 1995 :National Bar- gaining Council for the Road Freight and Logistics Industry: Extension to non-par- ties of the COVID-19 Personal Protective Equipment Main Collective Agreement	247	43872
Independent Communications Authority of Sout	h Africa	1	Onafhanklike Kommunikasie-owerheid van Suid	-Afrika	
625 Electronic Communications Act :Notice of public hearings: Inquiry into Subscription Television Broadcasting Services	268	43872	625 Electronic Communications Act :Notice of public hearings: Inquiry into Subscription Television Broadcasting Services	268	43872
637 Electronic Communications Act (36/2005) :Applications for the Transfer of Individual Electronic Communications Service and Individual Electronic Communications Network Service Licences from Maredi Tower and Infrastructure (Pty) Ltd to Tha- bure Towerco (Pty) Ltd; and Applications for the Transfer of Individual Electronic Communications Service and Individual Electronic Communications Network Ser- vice Licences by Olova Technologies (Pty) Ltd	3	43892	637 Electronic Communications Act (36/2005) :Applications for the Transfer of Individual Electronic Communications Service and Individual Electronic Communications Network Service Licences from Maredi Tower and Infrastructure (Pty) Ltd to Tha- bure Towerco (Pty) Ltd; and Applications for the Transfer of Individual Electronic Communications Service and Individual Electronic Communications Network Ser- vice Licences by Olova Technologies (Pty) Ltd	3	43892
Legal Practice Council			Legal Practice Council		
626 Legal Practice Act (28/2014) :Amendment to Rules 54.12 and 54.15.3	272	43872	626 Legal Practice Act (28/2014) :Amendment to Rules 54.12 and 54.15.3	272	43872
Public Service and Administration, Department of	of		Staatsdiens en Administrasie, Departement van		
627 Public Service Regulations, 2016 :Notice in terms of the Regulations: Amendment of X83 Application for Employment Form .	273	43872	627 Public Service Regulations, 2016 :Notice in terms of the Regulations: Amendment of X83 Application for Employment Form .	273	43872
South African Reserve Bank			Suid-Afrikaanse Reserwebank		
628 Currency and Exchanges Act (9/1933), as amended :Notice and Order of Forfeiture: Plan B Management (Pty) Limited	276	43872	628 Currency and Exchanges Act (9/1933), as amended :Notice and Order of Forfeiture: Plan B Management (Pty) Limited	276	43872
629 Co-operative Banks Act (40/2007) :Registration of Co-operative Bank-KSK Koöperatiewe Bank Beperk	277	43872	629 Co-operative Banks Act (40/2007) :Registration of Co-operative Bank-KSK Koöperatiewe Bank Beperk	277	43872
630 The Banks Act (94/1990): Withdrawal of Authorisation granted in terms of Section 18A of the Banks Act to conduct the Business of a Bank by means of a Branch in the Republic of South Africa (Société Générale	277	43872	630 The Banks Act (94/1990): Withdrawal of Authorisation granted in terms of Section 18A of the Banks Act to conduct the Business of a Bank by means of a Branch in the Republic of South Africa (Société Générale	277	43872

No.	Page (	Gazette No.	No.	Page (	Gazette No.
636 Currency and Exchanges Act (9/1933), as amended :Notice and Order of Forfeiture: Merisa Logistics (Pty) Limited	3	43886	636 Currency and Exchanges Act (9/1933), as amended :Notice and Order of Forfeiture: Merisa Logistics (Pty) Limited	3	43886
638 Currency and Exchanges Act, 1933(Act No. 9 of 1933), as amended :Notice and Order of Forfeiture: Trend Mania 1066 Close Corporation	3	43898	638 Currency and Exchanges Act, 1933(Act No. 9 of 1933), as amended :Notice and Order of Forfeiture: Trend Mania 1066 Close Corporation	3	43898
Statistics South Africa			Statistieke Suid-Afrika		
631 Statistics South Africa :Consumer Price Index: September 2020	277	43872	631 Statistics South Africa :Consumer Price Index: September 2020	277	43872
Trade and Industry, Department of			Handel en Nywerheid, Departement van		
633 Liquor Act, (27 /1989) :Notice of application for liquor licenses: Gauteng	41	43876	633 Drankwet, (27 /1989) :Kennisgewing van aansoeke om dranklisensies: Gauteng	41	43876
634 Liquor Act, (27 /1989) :Notice of applications for the removal of licenses: Limpopo	91	43876	634 Drankwet, (27 /1989) :Kennisgewing van aansoek om die verplasing van Lisensies: Limpopo	91	43876
Trade, Industry and Competition, Department of			Handel, Nywerheid en Kompetisie, Departement	van	
632 International Trade Administration Com- mission :Investigation: Remedial action in the form of safeguard measure against increased imports of structural steel	278	43872	632 International Trade Administration Com- mission :Investigation: Remedial action in the form of safeguard measure against increased imports of structural steel	278	43872
BOARD NOTICE			RAADSKENNISGEWINGS		
133 Accounting Standards Board :Invitation co comment on Exposure Draft 186 on proposed IPSAS 5, borrowing costs – non-authoritative guidance	283	43872	133 Accounting Standards Board :Invitation co comment on Exposure Draft 186 on proposed IPSAS 5, borrowing costs – non-authoritative guidance	283	43872
134 Agricultural Produce Agents Act (12/1992) :Unclaimed monies payable to principals of Fresh Produce Agents	284	43872	134 Agricultural Produce Agents Act (12/1992) :Unclaimed monies payable to principals of Fresh Produce Agents	284	43872

#### **IMPORTANT NOTICE:**

THE GOVERNMENT PRINTING WORKS WILL NOT BE HELD RESPONSIBLE FOR ANY ERRORS THAT MIGHT OCCUR DUE TO THE SUBMISSION OF INCOMPLETE / INCORRECT / ILLEGIBLE COPY.

No future queries will be handled in connection with the above.

#### **Contents**

Gazette Page No. No. No. GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS Agriculture, Land Reform and Rural Development, Department of/ Landbou, Grondhervorming en Landelike Ontwikkeling, Departement van 1229 Agricultural Product Standards Act (119/1990): Standards and requirements regarding control of the export of table grapes: Amendment..... 43913 18 1229 Wet op Landbouprodukstandaarde (119/1990): Standaarde en vereistes betreffende beheer oor die uitvoer van 43913 19 tafeldruiwe: Wysiging ...... 1230 Agricultural Product Standards Act (119/1990): Standards and requirements regarding control of the export of 43913 20 wheat: Amendment 1231 Restitution of Land Rights Act (22/1994) as amended: Portion 2 of Farm 346, Frankfort, in the Buffalo City Metro-43913 21 politan Municipality, Amathole District Municipality, Eastern Cape Province..... 1232 Restitution of Land Rights Act (22/1994) as amended: Mawethu Victor Booi on behalf of Aaron Booi ...... 43913 22 Health, Department of/ Gesondheid, Departement van Medicines and Related Substances Act (101/1965): Amendment of Government Notice 514, published on 7 May 1233 2020, Government Gazette 43294: Exclusion of Schedule 2, Schedule 3 and Schedule 4 substances from the Operation of certain Provisions of the Act..... 43913 23 Home Affairs, Department of/ Binnelandse Sake, Departement van Refugee Act (130/1998): Publication of Amended Refugee Appeals Authority Rules ..... 43913 25 Mineral Resources and Energy, Department of/ Mineral bronne en Energie, Departement van 1235 Use of Official Languages Act (12/2012): National Nuclear Regulator Policy...... 43913 44 South African Revenue Service/ Suid-Afrikaanse Inkomstediens Tax Administration Act (28/2011): Extension of deadline to file Country-by-Country returns in terms of section 25(7) 1236 of the Act..... 43913 89 1236 Wet op Belastingadministrasie (28/2011): Verlenging van spertyd om Land-vir-Land opgawes in te dien ingevolge 43913 artikel 25(7) van die Wet 90 Transport, Department of/ Vervoer, Departement van National Road Traffic Act (93/1996): Publication for comments of the Minimum Service Delivery Standard...... 1237 43913 91 GENERAL NOTICES • ALGEMENE KENNISGEWINGS Non-Governmental Organization/ Nie-Regeringsorganisasie Veterinary and Para-Veterinary Professions Act (19/1982): Regulations Relating to Veterinary and Para-Veterinary 662 43913 104 Professions: Amendment Trade, Industry and Competition, Department of/ Handel, Nywerheid en Kompetisie, Departement van International Trade Administration Commission of South Africa: Amendment to PPS guidelines ..... 43913 106 664 Competition Act (89/1998): Competition Tribunal: Notification of decision to approve merger ..... 43913 109 BOARD NOTICES • RAADSKENNISGEWINGS 136 Auditing Profession Act (26/2005): Appointment of members to the board of the Independent Regulatory Board for Auditors..... 43913 110 137 National Council of Societies for the Prevention of Cruelty to Animals: Rules ...... 43913 111



### **HIGH ALERT: SCAM WARNING!!!**

# TO ALL SUPPLIERS AND SERVICE PROVIDERS OF THE GOVERNMENT PRINTING WORKS

It has come to the attention of the *GOVERNMENT PRINTING WORKS* that there are certain unscrupulous companies and individuals who are defrauding unsuspecting businesses disguised as representatives of the *Government Printing Works* (*GPW*).

The scam involves the fraudsters using the letterhead of *GPW* to send out fake tender bids to companies and requests to supply equipment and goods.

Although the contact person's name on the letter may be of an existing official, the contact details on the letter are not the same as the *Government Printing Works*'. When searching on the Internet for the address of the company that has sent the fake tender document, the address does not exist.

The banking details are in a private name and not company name. Government will never ask you to deposit any funds for any business transaction. *GPW* has alerted the relevant law enforcement authorities to investigate this scam to protect legitimate businesses as well as the name of the organisation.

Example of e-mails these fraudsters are using:

#### PROCUREMENT@GPW-GOV.ORG

Should you suspect that you are a victim of a scam, you must urgently contact the police and inform the *GPW*.

GPW has an official email with the domain as @gpw.gov.za

Government e-mails DO NOT have org in their e-mail addresses. All of these fraudsters also use the same or very similar telephone numbers. Although such number with an area code 012 looks like a landline, it is not fixed to any property.

*GPW* will never send you an e-mail asking you to supply equipment and goods without a purchase/order number. *GPW* does not procure goods for another level of Government. The organisation will not be liable for actions that result in companies or individuals being resultant victims of such a scam.

Government Printing Works gives businesses the opportunity to supply goods and services through RFQ / Tendering process. In order to be eligible to bid to provide goods and services, suppliers must be registered on the National Treasury's Central Supplier Database (CSD). To be registered, they must meet all current legislative requirements (e.g. have a valid tax clearance certificate and be in good standing with the South African Revenue Services - SARS).

The tender process is managed through the Supply Chain Management (SCM) system of the department. SCM is highly regulated to minimise the risk of fraud, and to meet objectives which include value for money, open and effective competition, equitability, accountability, fair dealing, transparency and an ethical approach. Relevant legislation, regulations, policies, guidelines and instructions can be found on the tender's website.

#### **Fake Tenders**

National Treasury's CSD has launched the Government Order Scam campaign to combat fraudulent requests for quotes (RFQs). Such fraudulent requests have resulted in innocent companies losing money. We work hard at preventing and fighting fraud, but criminal activity is always a risk.

#### How tender scams work

There are many types of tender scams. Here are some of the more frequent scenarios:

Fraudsters use what appears to be government department stationery with fictitious logos and contact details to send a fake RFQ to a company to invite it to urgently supply goods. Shortly after the company has submitted its quote, it receives notification that it has won the tender. The company delivers the goods to someone who poses as an official or at a fake site. The Department has no idea of this transaction made in its name. The company is then never paid and suffers a loss.

#### **OR**

Fraudsters use what appears to be government department stationery with fictitious logos and contact details to send a fake RFQ to Company A to invite it to urgently supply goods. Typically, the tender specification is so unique that only Company B (a fictitious company created by the fraudster) can supply the goods in question.

Shortly after Company A has submitted its quote it receives notification that it has won the tender. Company A orders the goods and pays a deposit to the fictitious Company B. Once Company B receives the money, it disappears. Company A's money is stolen in the process.

Protect yourself from being scammed

- If you are registered on the supplier databases and you receive a request to tender or quote that seems to be from a government department, contact the department to confirm that the request is legitimate. Do not use the contact details on the tender document as these might be fraudulent.
- Compare tender details with those that appear in the Tender Bulletin, available online at www.qpwonline.co.za
- Make sure you familiarise yourself with how government procures goods and services. Visit the tender website for more information on how to tender.
- If you are uncomfortable about the request received, consider visiting the government department and/or the place of delivery and/or the service provider from whom you will be sourcing the goods.
- In the unlikely event that you are asked for a deposit to make a bid, contact the SCM unit of the department in question to ask whether this is in fact correct.

Any incidents of corruption, fraud, theft and misuse of government property in the *Government Printing Works* can be reported to:

Supply Chain Management: Ms. Anna Marie Du Toit, Tel. (012) 748 6292.

Email: Annamarie.DuToit@gpw.gov.za

Marketing and Stakeholder Relations: Ms Bonakele Mbhele, at Tel. (012) 748 6193.

Email: Bonakele.Mbhele@gpw.gov.za

Security Services: Mr Daniel Legoabe, at tel. (012) 748 6176.

Email: Daniel.Legoabe@gpw.gov.za

# Closing times for ORDINARY WEEKLY GOVERNMENT GAZETTE

The closing time is **15:00** sharp on the following days:

- > 24 December 2019, Tuesday for the issue of Friday 03 January 2020
- > 03 January, Friday for the issue of Friday 10 January 2020
- ➤ 10 January, Friday for the issue of Friday 17 January 2020
- ➤ 17 January, Friday for the issue of Friday 24 January 2020
- > 24 January, Friday for the issue of Friday 31 January 2020
- > 31 February, Friday for the issue of Friday 07 February 2020
- ➤ 07 February, Friday for the issue of Friday 14 February 2020
- ➤ 14 February, Friday for the issue of Friday 21 February 2020
- ➤ 21 February, Friday for the issue of Friday 28 February 2020
- > 28 February, Friday for the issue of Friday 06 March 2020
- ➤ 06 March, Friday for the issue of Friday 13 March 2020
- ➤ 13 March, Thursday for the issue of Friday 20 March 2020
- ➤ 20 March, Friday for the issue of Friday 27 March 2020
- > 27 March, Friday for the issue of Friday 03 April 2020
- ➤ 02 April, Thursday for the issue of Thursday 09 April 2020
- ▶ 08 April, Wednesday for the issue of Friday 17 April 2020
- ➤ 17 April, Friday for the issue of Friday 24 April 2020
- > 22 April, Wednesday for the issue of Thursday 30 April 2020
- > 30 April, Thursday for the issue of Friday 08 May 2020
- ➤ 08 May, Friday for the issue of Friday 15 May 2020
- ➤ 15 May, Friday for the issue of Friday 22 May 2020
- 22 May, Friday for the issue of Friday 29 May 2020
- > 29 May, Friday for the issue of Friday 05 June 2020
- ➤ 05 June, Friday for the issue of Friday 12 June 2020
- ➤ 11 June, Thursday for the issue of Friday 19 June 2020
- 19 June, Friday for the issue of Friday 26 June 2020
   26 June, Friday for the issue of Friday 03 July 2020
- ➤ 03 July, Friday for the issue of Friday 10 July 2020
- > 10 July, Friday for the issue of Friday 17 July 2020
- > 17 July, Friday for the issue of Friday 24 July 2020
- > 24 July, Friday for the issue of Friday 31 July 2020
- > 31 July, Thursday for the issue of Friday 07 August 2020
- ➤ 06 August, Thursday for the issue of Friday 14 August 2020
- ➤ 14 August, Friday for the issue of Friday 21 August 2020
- 21 August, Friday for the issue of Friday 28 August 2020
- 28 August, Friday for the issue of Friday 04 September 2020
   04 September, Friday for the issue of Friday 11 September 2020
- ➤ 11 September, Friday for the issue of Friday 18 September 2020
- ➤ 17 September, Thursday for the issue of Friday 25 September 2020
- ➤ 25 September, Friday for the issue of Friday 02 October 2020
- > 02 October, Friday for the issue of Friday 09 October 2020
- ➤ 09 October, Friday for the issue of Friday 16 October 2020
- ➤ 16 October, Friday for the issue of Friday 23 October 2020
- ➤ 23 October, Friday for the issue of Friday 30 October 2020
- ➤ 30 October, Friday for the issue of Friday 06 November 2020
- ➤ 06 November, Friday for the issue of Friday 13 November 2020
- ➤ 13 November, Friday for the issue of Friday 20 November 2020
- ➤ 20 November, Friday for the issue of Friday 27 November 2020
- ➤ 27 November, Friday for the issue of Friday 04 December 2020
- ➤ 04 December, Friday for the issue of Friday 11 December 2020
- 10 December, Thursday for the issue of Friday 18 December 2020
   17 December, Thursday for the issue of Friday 24 December 2020
- 23 December, Wednesday for the issue of Friday 31 December 2020

# **LIST OF TARIFF RATES**

### FOR PUBLICATION OF NOTICES

#### COMMENCEMENT: 1 APRIL 2018

#### **NATIONAL AND PROVINCIAL**

Notice sizes for National, Provincial & Tender gazettes 1/4, 2/4, 3/4, 4/4 per page. Notices submitted will be charged at R1008.80 per full page, pro-rated based on the above categories.

Pricing for National, Provincial - Variable Priced Notices							
Notice Type	Page Space	New Price (R)					
Ordinary National, Provincial	1/4 - Quarter Page	252.20					
Ordinary National, Provincial	2/4 - Half Page	504.40					
Ordinary National, Provincial	3/4 - Three Quarter Page	756.60					
Ordinary National, Provincial	4/4 - Full Page	1008.80					

#### **EXTRA-ORDINARY**

All Extra-ordinary National and Provincial gazette notices are non-standard notices and attract a variable price based on the number of pages submitted.

The pricing structure for National and Provincial notices which are submitted as **Extra ordinary submissions** will be charged at R3026.32 per page.

The **Government Printing Works** (**GPW**) has established rules for submitting notices in line with its electronic notice processing system, which requires the use of electronic *Adobe* Forms. Please ensure that you adhere to these guidelines when completing and submitting your notice submission.

#### CLOSING TIMES FOR ACCEPTANCE OF NOTICES

- The Government Gazette and Government Tender Bulletin are weekly publications that are published on Fridays and the closing time for the acceptance of notices is strictly applied according to the scheduled time for each gazette.
- 2. Please refer to the Submission Notice Deadline schedule in the table below. This schedule is also published online on the Government Printing works website <a href="https://www.gpwonline.co.za">www.gpwonline.co.za</a>

All re-submissions will be subject to the standard cut-off times.

All notices received after the closing time will be rejected.

Government Gazette Type	Publication Frequency	Publication Date	Submission Deadline	Cancellations Deadline
National Gazette	Weekly	Friday	Friday 15h00 for next Friday	Tuesday, 15h00 - 3 working days prior to publication
Regulation Gazette	Weekly	Friday	Friday 15h00 for next Friday	Tuesday, 15h00 - 3 working days prior to publication
Petrol Price Gazette	Monthly	Tuesday before 1st Wednesday of the month	One day before publication	1 working day prior to publication
Road Carrier Permits	Weekly	Friday	Thursday 15h00 for next Friday	3 working days prior to publication
Unclaimed Monies (Justice, Labour or Lawyers)	January / September 2 per year	Last Friday	One week before publication	3 working days prior to publication
Parliament (Acts, White Paper, Green Paper)	As required	Any day of the week	None	3 working days prior to publication
Manuals	Bi- Monthly	2nd and last Thursday of the month	One week before publication	3 working days prior to publication
State of Budget (National Treasury)	Monthly	30th or last Friday of the month	One week before publication	3 working days prior to publication
Extraordinary Gazettes	As required	Any day of the week	Before 10h00 on publication date	Before 10h00 on publication date
Legal Gazettes A, B and C	Weekly	Friday	One week before publication	Tuesday, 15h00 - 3 working days prior to publication
Tender Bulletin	Weekly	Friday	Friday 15h00 for next Friday	Tuesday, 15h00 - 3 working days prior to publication
Gauteng	Weekly	Wednesday	Two weeks before publication	3 days <b>after</b> submission deadline
Eastern Cape	Weekly	Monday	One week before publication	3 working days prior to publication
Northern Cape	Weekly	Monday	One week before publication	3 working days prior to publication
North West	Weekly	Tuesday	One week before publication	3 working days prior to publication
KwaZulu-Natal	Weekly	Thursday	One week before publication	3 working days prior to publication
Limpopo	Weekly	Friday	One week before publication	3 working days prior to publication
Mpumalanga	Weekly	Friday	One week before publication	3 working days prior to publication

Government Gazette Type	Publication Frequency	Publication Date	Submission Deadline	Cancellations Deadline
Gauteng Liquor License Gazette	Monthly	Wednesday before the First Friday of the month	Two weeks before publication	3 working days <b>after</b> submission deadline
Northern Cape Liquor License Gazette	Monthly	First Friday of the month	Two weeks before publication	3 working days <b>after</b> submission deadline
National Liquor License Gazette	Monthly	First Friday of the month	Two weeks before publication	3 working days <b>after</b> submission deadline
Mpumalanga Liquor License Gazette	Bi-Monthly	Second & Fourth Friday	One week before publication	3 working days prior to publication

#### **EXTRAORDINARY GAZETTES**

3. Extraordinary Gazettes can have only one publication date. If multiple publications of an Extraordinary Gazette are required, a separate Z95/Z95Prov Adobe Forms for each publication date must be submitted.

#### Notice Submission Process

- 4. Download the latest *Adobe* form, for the relevant notice to be placed, from the **Government Printing Works** website <u>www.qpwonline.co.za</u>.
- 5. The Adobe form needs to be completed electronically using Adobe Acrobat / Acrobat Reader. Only electronically completed Adobe forms will be accepted. No printed, handwritten and/or scanned Adobe forms will be accepted.
- 6. The completed electronic *Adobe* form has to be submitted via email to <a href="mailto:submit.egazette@gpw.gov.za">submit.egazette@gpw.gov.za</a>. The form needs to be submitted in its original electronic *Adobe* format to enable the system to extract the completed information from the form for placement in the publication.
- Every notice submitted must be accompanied by an official GPW quotation. This must be obtained from the eGazette Contact Centre.
- 8. Each notice submission should be sent as a single email. The email **must** contain **all documentation** relating to a particular notice submission.
  - 8.1. Each of the following documents must be attached to the email as a separate attachment:
    - 8.1.1. An electronically completed Adobe form, specific to the type of notice that is to be placed.
      - 8.1.1.1. For National *Government Gazette* or *Provincial Gazette* notices, the notices must be accompanied by an electronic Z95 or Z95Prov *Adobe* form
      - 8.1.1.2. The notice content (body copy) **MUST** be a separate attachment.
    - 8.1.2. A copy of the official **Government Printing Works** quotation you received for your notice. (Please see Quotation section below for further details)
    - 8.1.3. A valid and legible Proof of Payment / Purchase Order: **Government Printing Works** account customer must include a copy of their Purchase Order. **Non-Government Printing Works** account customer needs to submit the proof of payment for the notice
    - 8.1.4. Where separate notice content is applicable (Z95, Z95 Prov and TForm 3, it should **also** be attached as a separate attachment. (*Please see the Copy Section below, for the specifications*).
    - 8.1.5. Any additional notice information if applicable.

- 9. The electronic *Adobe* form will be taken as the primary source for the notice information to be published. Instructions that are on the email body or covering letter that contradicts the notice form content will not be considered. The information submitted on the electronic *Adobe* form will be published as-is.
- To avoid duplicated publication of the same notice and double billing, Please submit your notice ONLY ONCE.
- 11. Notices brought to **GPW** by "walk-in" customers on electronic media can only be submitted in *Adobe* electronic form format. All "walk-in" customers with notices that are not on electronic *Adobe* forms will be routed to the Contact Centre where they will be assisted to complete the forms in the required format.
- 12. Should a customer submit a bulk submission of hard copy notices delivered by a messenger on behalf of any organisation e.g. newspaper publisher, the messenger will be referred back to the sender as the submission does not adhere to the submission rules.

#### **Q**UOTATIONS

- 13. Quotations are valid until the next tariff change.
  - 13.1. Take note: GPW's annual tariff increase takes place on 1 April therefore any quotations issued, accepted and submitted for publication up to 31 March will keep the old tariff. For notices to be published from 1 April, a quotation must be obtained from GPW with the new tariffs. Where a tariff increase is implemented during the year, GPW endeavours to provide customers with 30 days' notice of such changes.
- 14. Each quotation has a unique number.
- 15. Form Content notices must be emailed to the *eGazette* Contact Centre for a quotation.
  - 15.1. The *Adobe* form supplied is uploaded by the Contact Centre Agent and the system automatically calculates the cost of your notice based on the layout/format of the content supplied.
  - 15.2. It is critical that these *Adobe* Forms are completed correctly and adhere to the guidelines as stipulated by **GPW**.

#### 16. APPLICABLE ONLY TO GPW ACCOUNT HOLDERS:

- 16.1. GPW Account Customers must provide a valid GPW account number to obtain a quotation.
- 16.2. Accounts for GPW account customers must be active with sufficient credit to transact with GPW to submit notices.
  - 16.2.1. If you are unsure about or need to resolve the status of your account, please contact the GPW Finance Department prior to submitting your notices. (If the account status is not resolved prior to submission of your notice, the notice will be failed during the process).

#### 17. APPLICABLE ONLY TO CASH CUSTOMERS:

- 17.1. Cash customers doing **bulk payments** must use a **single email address** in order to use the **same proof of payment** for submitting multiple notices.
- 18. The responsibility lies with you, the customer, to ensure that the payment made for your notice(s) to be published is sufficient to cover the cost of the notice(s).
- 19. Each quotation will be associated with one proof of payment / purchase order / cash receipt.
  - 19.1. This means that the quotation number can only be used once to make a payment.

#### COPY (SEPARATE NOTICE CONTENT DOCUMENT)

- 20. Where the copy is part of a separate attachment document for Z95, Z95Prov and TForm03
  - 20.1. Copy of notices must be supplied in a separate document and may not constitute part of any covering letter, purchase order, proof of payment or other attached documents.

The content document should contain only one notice. (You may include the different translations of the same notice in the same document).

20.2. The notice should be set on an A4 page, with margins and fonts set as follows:

Page size = A4 Portrait with page margins: Top = 40mm, LH/RH = 16mm, Bottom = 40mm; Use font size: Arial or Helvetica 10pt with 11pt line spacing;

Page size = A4 Landscape with page margins: Top = 16mm, LH/RH = 40mm, Bottom = 16mm; Use font size: Arial or Helvetica 10pt with 11pt line spacing;

#### **C**ANCELLATIONS

- 21. Cancellation of notice submissions are accepted by GPW according to the deadlines stated in the table above in point 2. Non-compliance to these deadlines will result in your request being failed. Please pay special attention to the different deadlines for each gazette. Please note that any notices cancelled after the cancellation deadline will be published and charged at full cost.
- 22. Requests for cancellation must be sent by the original sender of the notice and must accompanied by the relevant notice reference number (N-) in the email body.

#### **A**MENDMENTS TO NOTICES

23. With effect from 01 October 2015, **GPW** will not longer accept amendments to notices. The cancellation process will need to be followed according to the deadline and a new notice submitted thereafter for the next available publication date.

#### REJECTIONS

- 24. All notices not meeting the submission rules will be rejected to the customer to be corrected and resubmitted. Assistance will be available through the Contact Centre should help be required when completing the forms. (012-748 6200 or email <a href="mailto:info.egazette@gpw.gov.za">info.egazette@gpw.gov.za</a>). Reasons for rejections include the following:
  - 24.1. Incorrectly completed forms and notices submitted in the wrong format, will be rejected.
  - 24.2. Any notice submissions not on the correct Adobe electronic form, will be rejected.
  - 24.3. Any notice submissions not accompanied by the proof of payment / purchase order will be rejected and the notice will not be processed.
  - 24.4. Any submissions or re-submissions that miss the submission cut-off times will be rejected to the customer. The Notice needs to be re-submitted with a new publication date.

#### **APPROVAL OF NOTICES**

- 25. Any notices other than legal notices are subject to the approval of the Government Printer, who may refuse acceptance or further publication of any notice.
- 26. No amendments will be accepted in respect to separate notice content that was sent with a Z95 or Z95Prov notice submissions. The copy of notice in layout format (previously known as proof-out) is only provided where requested, for Advertiser to see the notice in final Gazette layout. Should they find that the information submitted was incorrect, they should request for a notice cancellation and resubmit the corrected notice, subject to standard submission deadlines. The cancellation is also subject to the stages in the publishing process, i.e. If cancellation is received when production (printing process) has commenced, then the notice cannot be cancelled.

#### GOVERNMENT PRINTER INDEMNIFIED AGAINST LIABILITY

- 27. The Government Printer will assume no liability in respect of—
  - 27.1. any delay in the publication of a notice or publication of such notice on any date other than that stipulated by the advertiser;
  - 27.2. erroneous classification of a notice, or the placement of such notice in any section or under any heading other than the section or heading stipulated by the advertiser;
  - 27.3. any editing, revision, omission, typographical errors or errors resulting from faint or indistinct copy.

#### LIABILITY OF ADVERTISER

28. Advertisers will be held liable for any compensation and costs arising from any action which may be instituted against the Government Printer in consequence of the publication of any notice.

#### **C**USTOMER INQUIRIES

Many of our customers request immediate feedback/confirmation of notice placement in the gazette from our Contact Centre once they have submitted their notice – While **GPW** deems it one of their highest priorities and responsibilities to provide customers with this requested feedback and the best service at all times, we are only able to do so once we have started processing your notice submission.

**GPW** has a 2-working day turnaround time for processing notices received according to the business rules and deadline submissions.

Please keep this in mind when making inquiries about your notice submission at the Contact Centre.

- 29. Requests for information, quotations and inquiries must be sent to the Contact Centre ONLY.
- 30. Requests for Quotations (RFQs) should be received by the Contact Centre at least **2 working days** before the submission deadline for that specific publication.

#### PAYMENT OF COST

- 31. The Request for Quotation for placement of the notice should be sent to the Gazette Contact Centre as indicated above, prior to submission of notice for advertising.
- 32. Payment should then be made, or Purchase Order prepared based on the received quotation, prior to the submission of the notice for advertising as these documents i.e. proof of payment or Purchase order will be required as part of the notice submission, as indicated earlier.
- 33. Every proof of payment must have a valid **GPW** quotation number as a reference on the proof of payment document.
- 34. Where there is any doubt about the cost of publication of a notice, and in the case of copy, an enquiry, accompanied by the relevant copy, should be addressed to the Gazette Contact Centre, **Government Printing Works**, Private Bag X85, Pretoria, 0001 email: <a href="mailto:info.egazette@gpw.gov.za">info.egazette@gpw.gov.za</a> before publication.
- 35. Overpayment resulting from miscalculation on the part of the advertiser of the cost of publication of a notice will not be refunded, unless the advertiser furnishes adequate reasons why such miscalculation occurred. In the event of underpayments, the difference will be recovered from the advertiser, and future notice(s) will not be published until such time as the full cost of such publication has been duly paid in cash or electronic funds transfer into the **Government Printing Works** banking account.
- 36. In the event of a notice being cancelled, a refund will be made only if no cost regarding the placing of the notice has been incurred by the **Government Printing Works**.
- 37. The **Government Printing Works** reserves the right to levy an additional charge in cases where notices, the cost of which has been calculated in accordance with the List of Fixed Tariff Rates, are subsequently found to be excessively lengthy or to contain overmuch or complicated tabulation.

#### PROOF OF PUBLICATION

- 38. Copies of any of the *Government Gazette* or *Provincial Gazette* can be downloaded from the **Government Printing Works** website <a href="https://www.gpwonline.co.za">www.gpwonline.co.za</a> free of charge, should a proof of publication be required.
- 39. Printed copies may be ordered from the Publications department at the ruling price. The **Government Printing Works** will assume no liability for any failure to post or for any delay in despatching of such *Government Gazette*(s)

#### **GOVERNMENT PRINTING WORKS CONTACT INFORMATION**

Physical Address:Postal Address:GPW Banking Details:Government Printing WorksPrivate Bag X85Bank: ABSA Bosman Street149 Bosman StreetPretoriaAccount No.: 405 7114 016Pretoria0001Branch Code: 632-005

For Gazette and Notice submissions: Gazette Submissions: E-mail: <a href="mailto:submit.egazette@gpw.gov.za">submit.egazette@gpw.gov.za</a>
For queries and quotations, contact: Gazette Contact Centre: E-mail: <a href="mailto:info.egazette@gpw.gov.za">info.egazette@gpw.gov.za</a>

Tel: 012-748 6200

Contact person for subscribers: Mrs M. Toka: E-mail: subscriptions@gpw.gov.za

Tel: 012-748-6066 / 6060 / 6058

Fax: 012-323-9574

#### GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

#### DEPARTMENT OF AGRICULTURE, LAND REFORM AND RURAL DEVELOPMENT

NO. 1229 20 NOVEMBER 2020

AGRICULTURAL PRODUCT STANDARDS ACT, 1990 (ACT No. 119 OF 1990)

# STANDARDS AND REQUIREMENTS REGARDING CONTROL OF THE EXPORT OF TABLE GRAPES: AMENDMENT

I, Billy Makhafola, appointed as Executive Officer in terms of section 2(1) of the Agricultural Product Standards Act, 1990 (Act No. 119 of 1990), hereby give notice under section 4(3) (c) of the said Act, that –

- the standards and requirements regarding control of the export of Table grapes as stipulated in Government Notice No. R. 1983 of 23 August 1991 and promulgated in Government Notice No. 1266 of 9 October 1998, amended by Government Notices No. 1242 of 22 October 1999, No. 4147 of 3 November 2000, No. 1884 of 24 August 2001, No. 1711 of 13 September 2002, No. 1846 of 4 July 2003, No. 2237 of 15 October 2004, No. 1996 of 4 November 2005, No. 1495 of 27 October 2006, No. 1101 of 7 September 2007, No. 1069 of 5 September 2008, No. 1010 of 30 October 2009, No. 831 of 3 September 2010, No. 592 of 2 September 2011, No. 754 of 21 September 2012, No. 1010 of 11 October 2013, No. 622 of 30 September 2016 and No. 1265 of 23 November 2018 are hereby further amended; and
- (b) the standards and requirements mentioned in paragraph (a)
  - (i) shall be available for inspection at the office of the Executive Officer: Agricultural Product Standards, Harvest house, 30 Hamilton Street, Arcadia, Pretoria;
  - (ii) may be obtained from the Executive Officer: Agricultural Product Standards, Department of Agriculture, Land Reform and Rural Development, Private Bag X343, Pretoria, 0001, Tel. (012) 319 6070 or Fax (012) 319 6265 or email: <a href="mailto:TebogoC@Dalrrd.gov.za">TebogoC@Dalrrd.gov.za</a> on payment of the prescribed fees; and
  - (iii) shall come into operation seven days after publication of this notice.

**BILLY MAKHAFOLA** 

**Executive Officer: Agricultural Product Standards** 

# DEPARTEMENT VAN LANDBOU, GRONDHERVORMING EN LANDELIKE ONTWIKKELING NO. 1229 20 NOVEMBER 2020

WET OF LANDBOUPRODUKSTANDAARDE, 1990 (WET No. 119 VAN 1990)

#### STANDAARDE EN VEREISTES BETREFFENDE BEHEER OOR DIE UITVOER VAN TAFELDRUIWE: WYSIGING

Ek, Billy Makhafola, ingevolge artikel 2(1) van die Wet op Landbouprodukstandaarde, 1990 (Wet No. 119 van 1990), as Uitvoerende Beampte aangewys, gee hiermee kragtens artikel 4(3) (c) van die vermelde Wet, kennis dat –

- (a) standaarde en vereistes betreffende beheer oor die uitvoer van Tafeldruiwe soos gestipuleer in Goewermentskennisgewing No. R 1983 van 23 Augustus 1991 en afgekondig in Goewermentkennisgewing No. 1266 van 9 Oktober 1998, gewysig deur Goewermentskennisgewing No. 1242 van 22 Oktober 1999, No. 4147 van 3 November 2000, No. 1884 van 24 Augustus 2001, No. 1711 van 13 September 2002, No. 1846 van 4 Julie 2003, No. 2237 van 15 Oktober 2004, No. 1996 van 4 November 2005, No. 1495 van 27 Oktober 2006, No. 1101 van 7 September 2007, No. 1069 van 5 September 2008, No. 1010 van 30 October 2009, No. 831 van 3 September 2010, No. 592 van 2 September 2011, No. 754 van 21 September 2012, No. 1010 van 11 Oktober 2013, No. 622 van 30 September 2016 en No. 1265 van 23 November 2018 word hiermee verder gewysig, en
- (b) die standaarde en vereistes in paragraaf (a) vermeld
  - ter insae beskikbaar is by die kantoor van die Uitvoerende Beampte: Landbouprodukstandaarde, Harvest house, Hamiltonstraat 30, Arcadia, Pretoria;
  - (ii) teen betaling van die voorgeskrewe bedrag vanaf die Uitvoerende Beampte Landbouprodukstandaarde, Department van Landbou, Grondhervorming en Landelike Ontwikkeling, Privaatsak X343, Pretoria, 0001, Tel. (012) 319 6070 of Faks (012) 319 6265 of e-pos TebogoC@Dalrrd.gov.za of vanaf verkrygbaar is; en
  - (iii) sewe dae na publikasie van hierdie kennisgewing in werking tree.

**BILLY MAKHAFOLA** 

Uitvoerende Beampte: Landbouprodukstandaarde

DEPARTMENT OF AGRICULTURE, LAND REFORM AND RURAL DEVELOPMENT

NO. 1230 20 NOVEMBER 2020

AGRICULTURAL PRODUCT STANDARDS ACT NO.119 OF 1990

STANDARDS AND REQUIREMENTS REGARDING CONTROL OF THE EXPORT

OF WHEAT: AMENDMENT

I, Billy Malose Makhafola, appointed as Executive Officer in terms of section 2(1) of the Agricultural

Product Standards Act No. 119 of 1990, hereby give notice under section 4(3) (c) of the said Act, that –

(a) the standards and requirements regarding control of the export wheat as stipulated in Government

Notice No. R. 1983 of 23 August 1991 and promulgated by Government Notice No. 332 of 15

March 2002 and amended by Government Notices No. 295 of 27 February 2004 and No. 1072 of

23 September 2016 are hereby further amended; and

(b) the standards and requirements mentioned in paragraph (a) –

(i) shall be available for inspection at the Office of the Executive Officer: Agricultural Product

Standards, Harvest House, 30 Hamilton Street, Arcadia, Pretoria;

(ii) may be obtained from the Executive Officer: Agricultural Product Standards, Department

of Agriculture, Forestry and Fisheries, Private Bag X 343, Pretoria, 0001, Tel. (012) 319

6171 or Fax (012) 319 6265 or Email: VictorMa@dalrrd.gov.za on payment of the

prescribed fees or from the website <a href="http://www.dalrrd.gov.za">http://www.dalrrd.gov.za</a>; and

(iii) shall come into operation seven days (7) after the publication of this notice.

**B.M MAKHAFOLA** 

**Executive Officer: Agricultural Product Standards** 

#### DEPARTMENT OF AGRICULTURE, LAND REFORM AND RURAL DEVELOPMENT

NO. 1231 **20 NOVEMBER 2020** 

#### GENERAL NOTICE IN TERMS OF THE RESTITUTION OF LAND RIGHTS ACT. 1994 (ACT NO.22 OF 1994)

Notice is hereby given in terms of section 11 (1) of the Restitution of Land Rights Act, 1994 (Act No.22 of 1994 as amended) that a claim for restitution of land rights on:

REFERENCE

: 6/2/2/92/0/0/60

CLAIMANT

: Kriemon Adalbert Hermann Kietsman

PROPERTY DESCRIPTION: Portion 2 of Farm 346 Frankfort, in the Buffalo City

Metropolitan Municipality, Amathole District

Municipality, Eastern Cape Province

EXTENT OF LAND

: 308.4051 Hectares

TITLE DEED

: N/A

DATE CLAIM SUBMITTED : 20 February 1995

CURRENT OWNER

: Department of Agriculture , Land Reform and Rural

Development

Has been submitted to the Regional Land Claims Commissioner for the Eastern Cape and that the Commission on Restitution of Land Rights will investigate the claim in terms of the provisions of the Act in due course.

Any person who has an interest in the above-mentioned land is hereby invited to submit, within fourteen (14) days from the publication of this notice, any comments/information to:

Office of the Regional Land Claims Commissioner: Eastern Cape Department of Rural Development and Land Reform

PO Box 1375 East London

5200

Tel: 043 700 6000 Fax: 043 743 3687

Mr. L.H. Maphutha

Regional Land Claims Commissioner

#### DEPARTMENT OF AGRICULTURE, LAND REFORM AND RURAL DEVELOPMENT

NO. 1232 20 NOVEMBER 2020

#### GENERAL NOTICE IN TERMS OF THE RESTITUTION OF LAND RIGHTS ACT, 1994 (ACT NO.22 OF 1994)

Notice is hereby given in terms of section 11 (1) of the Restitution of Land Rights Act, 1994 (Act No.22 of 1994 as amended) that a claim for restitution of land rights on:

REFERENCE

: 6/2/2/D/968/0/0/8

CLAIMANT

: Mawethu Victor Booi on behalf of Aaron Booi

PROPERTY DESCRIPTION	Extent in hectares
Building Lot No. 217 Location 2, Zagwityi Administrative area	0.03
Building Lot No. 523 Location 2, Zagwityi Administrative area	

All properties are situated in Butterworth, Mnquma Local Municipality, Amathole District Municipality Eastern Cape Province.

TITLE DEED

: N/A

DATE CLAIM SUBMITTED

: 22 December 1998

CURRENT OWNER

: Department of Agriculture , Land Reform

and Rural Development

Has been submitted to the Regional Land Claims Commissioner for the Eastern Cape and that the Commission on Restitution of Land Rights will investigate the claim in terms of the provisions of the Act in due course.

Any person who has an interest in the above-mentioned land is hereby invited to submit, within fourteen (14) days from the publication of this notice, any comments/information to:

Office of the Regional Land Claims Commissioner : Eastern Cape Department of Rural Development and Land Reform

PO Box 1375 East London

5200

Tel: 043 700 6000 Fax: 043 743 3687

Mr. L.H. Maphutha

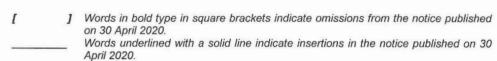
Regional Land Claims Commissioner

#### **DEPARTMENT OF HEALTH**

NO. 1233 20 NOVEMBER 2020

AMENDMENT OF GOVERNMENT NOTICE 514, PUBLISHED ON 07 MAY 2020, GOVERNMENT GAZETTE 43294: EXCLUSION OF SCHEDULE 2, SCHEDULE 3 AND SCHEDULE 4 SUBSTANCES FROM THE OPERATION OF CERTAIN PROVISIONS OF THE MEDICINES AND RELATED SUBSTANCES ACT, 1965 (ACT No. 101 OF 1965)

#### NOTE



I, Dr Zwelini Lawrence Mkhize, the Minister of Health, in terms of section 36(1) of the Medicines and Related Substances Act, 1965 (Act 101 of 1965) (the Act), and on the recommendation of the South African Health Products Regulatory Authority (the Authority) hereby exclude Schedule 2, Schedule 3 and Schedule 4 substances from the requirement in section 22A(6)(f) of the Act that such substances may be dispensed for no longer than six months:

Provided that Schedule 2, Schedule 3 and Schedule 4 substances may not be dispensed for a period longer than twelve (12) months from the date of issue of a prescription issued by an authorised prescriber, in accordance with regulation 33 of the General Regulations made in terms of the Act (the Regulations), where the date of issue of the prescription is:

- (a) up to six (6) months before the date of publication of this notice, in which case additional repeats may be issued for a period not exceeding six months, and in accordance with the original prescription in order to ensure that therapy is not disrupted, [if the person dispensing the prescription is satisfied that an authorised prescriber initiated the therapy, with the intention that the therapy be continued,] and that the intention to continue such therapy is confirmed by the initial prescriber or another authorised prescriber designated to provide care to the patient and such confirmation is documented, and that the particulars of such sale are recorded in a prescription book or permanent record in terms of regulation 35 of the Regulations; or
- (b) on or six (6) months after the date of publication of this notice, and the authorised prescriber who issued the prescription, has indicated thereon the number of times it may be dispensed (but not longer than 12 months).

#### And provided:

<u>Further that the prescribing and dispensing of prescriptions is done in accordance with the ethical rules, code of conduct and practice guidelines provided by the applicable regulatory body.</u>

This Notice is effective immediately for a period not exceeding 18 months from the date of signature of the original Notice, GNR. 514, published on 07 May 2020, Government *Gazette* 43294.

DR ZWELINI LAWRENCE MKHIZE, MP

MINISTER OF HEALTH
DATE 66/10/2020

#### **DEPARTMENT OF HOME AFFAIRS**

NO. 1234 20 NOVEMBER 2020

#### **GENERAL EXPLANATORY NOTE:**

[	Words in bold type in square brackets indicate omissions from existing enactments.
	Words underlined with a solid line indicate insertions in existing enactments.

# AMENDED REFUGEE APPEALS AUTHORITY OF SOUTH AFRICA RULES

To amend the Refugee Appeals Authority of South Africa Rules, 2013 (hereinafter referred to as the principal Rules), so as to amend, insert and delete certain provisions and to provide for an appeal process that is fair, efficient, with integrity, adaptable and to provide for matters connected therewith.

**B**E IT ENACTED by the Refugee Appeals Authority of South Africa as follows: ---

#### Amendment of rule 1 of the principal Rules

- 1. Rule 1 of the principal Rules is hereby amended—
- (a) by the substitution for the definition of "Appeal Board" of the following definition:

["Appeal Board"] Refugee Appeals Authority of South Africa means [Refugee Appeal Board] "Refugee Appeals Authority" as established in terms of section [12] 8A(1) of the Act;

- (b) by the substitution for the definition of "Appeal" of the following definition:
  - "Appeal" means any appeal directed to the **[Appeal Board]** "Refugee Appeals Authority of South Africa" in terms of section **[26(1)]** 24B(1) of the Act;
- (c) by the substitution for the definition of "Appellant" of the following definition:
  - "Appellant" means an asylum seeker who has lodged an appeal in accordance with section [26(1)] 24B(1) of the Act;
- (d) by the substitution for the definition of "Chairperson" of the following definition:
  - "Chairperson" means a member of the ["Appeal Board"] "Refugee Appeals Authority" designated by the Minister of Home Affairs as Chairperson of the [Appeal Board] Refugee Appeals Authority of South Africa;
- (e) by the substitution for the definition of "Hearing" or "Hear" of the following definition:
  - ["Hearing" or "Hear"] <u>determination</u> means [either] an appeal hearing or the consideration of evidence <u>on paper</u> pertaining to the appeal;

- (f) by insertion of the word "Member" as a legally qualified adjudicator appointed by the Minister of Home Affairs and designated in terms of section 8B(i)(b) of the Act;
- (g) by insertion of the description of the word <u>"Registrar" as an official designated as such by the Chairperson of the Refugee Appeals Authority of South Africa.</u>

#### Amendment of rule 2 of the principal Rules

#### **Timeframes**

- 2. sub-rule 1(a) is hereby amended:
  - (a) <u>a</u> day means **[a calendar including Saturdays, Sundays and public holidays]** <u>a working</u> day excluding Saturdays, Sundays and public holidays; and
  - (b) Deletion of sub-rule 2(b).

#### Amendment of rule 3 of the principal Rules

#### Authority of the [Appeal Board] Refugee Appeals Authority of South Africa and General Powers

- 3. Rule 3 of the principal Rules is hereby amended--
  - (a) by the substitution for rule 3 of the following:
    - "3. Authority of the **[Appeal Board]** Refugee Appeals Authority of South Africa and General Powers."
  - (b) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. In exercising its authority pursuant to section [14] <u>8C</u> of the Act, the [Appeal Board] Refugee Appeals Authority of South Africa may";
  - (c) by the substitution for sub-rule (1b)

convene [as often as necessary] for meetings as required by the chairperson with minimum of two meetings per annum;

- (d) by the substitution for sub-rule 1(d) of the following sub-rule:
  - "1(d) at any time request any party to the appeal to furnish any particulars which [appear to] may be [requisite] relevant for the determination of an appeal; thereupon that party shall direct the particulars to the [Appeal Board] Refugee Appeals Authority of South Africa within a period [determined by the Appeal Board] agreed by the parties, which may not be longer than 30 days, failing which the matter will be finalized unless agreed otherwise";
- (e) by the substitution for sub-rule 1(e) of the following sub-rule:
  - "1(e) postpone the hearing for any material evidence or representations [of] for the consideration of an appeal to such date as the [Appeal Board] Refugee Appeals Authority of South Africa may determine; and"
- (f) by the substitution for sub-rule 2 of the following sub-rule:
  - "2. If for any reason the Chairperson of the [Appeal Board] Refugee Appeals Authority of South Africa is unavailable to convene or attend any meeting of the [Appeal Board] Refugee Appeals Authority South Africa, the Chairperson may designate one of the members of the [Appeal Board] Refugee Appeals Authority of South Africa to act as presiding officer."
- (g) by the substitution for sub-rule 3 of the following sub-rule:
  - "3. In the event of the **[Appeal Board]** Refugee Appeals Authority of South Africa setting aside the decision of a Refugee Status Determination Officer, the matter may be referred back to the Refugee Status Determination Officer for determination." (deletion of sub-rule 2 and 3) The decision to refer the matter

back to the RSDO shall be accompanied by reasons and the appellant shall be afforded the opportunity object, which objection must be considered.

# Amendment of rule 4 of the principal Rules Lodging an Appeal

- 4. Rule 4 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rules:
    - "1. An appeal in terms of section [26] 24B of the Act shall be lodged [in person] within [30] 10 days. [of receipt by the asylum seeker of the letter of rejection by the Refugee Status Determination Officer.] Such appeal may be lodged in person with the Refugee Appeals Authority of South Africa or at the Refugee Reception Office where the letter of rejection was issued by the Refugee Status Determination Officer or by email to an email address designated by the Refugee Appeals Authority of South Africa for that purpose in the practice note.
    - "2. The notice of appeal shall be in the form RAA(01) as prescribed **[by Form RAB(01)]** in the Regulations and shall include:-
    - "4. The designated Appeal Clerk shall submit the notice of appeal together with copies of [relevant documentation] the relevant file to the [Appeal Board] Refugee Appeals Authority of South Africa within 10 days after the notice of appeal is lodged.
  - (b) by the substitution for sub-rule 5 and by the insertion of sub-rule (a), (b), and (c) of the following sub-rule:
    - "5(a) Where good cause is shown the [Appeal Board] Refugee Appeals Authority of South Africa may condone [any] non-compliance with the 10 day period provided in Rule 4(1). The Refugee Appeals Authority of South Africa will determine condonation together with the appeal"
    - "5(b) Where an appellant lodges a notice of appeal after the expiry of the period stipulated in Rule 4, the Appellant must serve an affidavit with the notice of appeal showing good cause for the delay, supported by documentary evidence where appropriate;"
    - "5(c) The designated Appeal Clerk must submit the documents referred in subrule 5(b) to the Refugee Appeals Authority of South Africa within 10 days of receipt."

#### Amendment of Rule 5 of the principal Rules

#### **Service of Documents**

- 5. Rule 5 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rules:
    - "1. The [Appeal Board] Refugee Appeals Authority of South Africa may serve and accept service of any document in a manner it deems fit."
    - "2. Where any party serves a document on another party, a copy of that document shall also be filed with the Registrar of the [Appeal Board] Refugee Appeals Authority of South Africa;"
    - "3. A party must serve <u>all</u> documents **[on the Appeal Board]** <u>arising out or</u> <u>relating to an appeal on the Refugee Appeals Authority, specific details of which</u> will be provided in the practice note as follows:

# [(b) All other documents arising out or relating to an appeal must be served as follows:]

- (i) personally on the Registrar of the [Appeal Board] Refugees Appeals Authority of South Africa; or
- (ii) by facsimile to the Registrar of the [Appeal Board] Refugee Appeals Authority of South Africa; or
- (iii) by sending a copy of the document by registered post to the Registrar of the [Appeal Board] Refugee Appeals Authority of South Africa
- (iv) by email to the Registrar
- "4. The [Appeal Board] Refugee Appeals Authority of South Africa may accept proof of service of any document in a manner it deems fit."

#### Repeal of Rule 6 of the principal Rules

#### Late Notice of Appeal - Condonation

6. Rule 6 of the principal Rules is hereby repealed.

#### Amendment of Rule 7 of the principal Rules

#### Parties to the Appeal

- 7. Rule 7 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. The Appellant and the **[Department of Home Affairs]** Refugee Status Determination Officer are parties to the appeal."
  - (b) by the substitution for sub-rule 2 of the following sub-rule:
    - "2. If any party intends submitting heads of argument, [the] they [parties] must [submit] do so [heads of argument] within [5] 3 days prior to the hearing;"
  - (c) by repealing sub-rule 3 of the Rule.

#### Amendment of Rule 8 of the principal Rules

#### **Change in Address**

- 8. Rule 8 of the principal Rules is hereby amended—
  - (a) by the substitution for the sub-rule:
    - "1. The Appellant must **[serve a notice on]** <u>notify</u> the Registrar of the **[Appeal Board]** <u>Refugee Appeals Authority of South Africa</u> of any change in his or her address or personal contact details provided in the Notice of Appeal, <u>within 30 days of knowing such change."</u>
  - (b) by the insertion of the following sub-rule:
    - "2. The address and personal details contemplated in sub-rule 1 is, for the purposes of these Rules, deemed to be the address to which the service of processes or correspondence may be made."

#### Amendment of Rule 9 of the principal Rules

#### Right to Legal Representation

- 9. Rule 9 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. The appellant is entitled to legal representation at no expense to the **[Appeal Board]** Refugee Appeals Authority of South Africa."
  - (b) by repealing sub-rule 3 of the rule.
  - (c) by the substitution for sub-rule 4 of the following sub-rule:
    - "4. Representation referred to in Rule 9(2) [and (3)] must be duly authorized by the Appellant by way of a Power of Attorney as prescribed in Form [RAB(02)] RAA(02)."

#### Amendment of Rule 10 of the principal Rules

#### Notification of Appeal [Hearing] Determination

- 10. Rule 10 of the principal Rules is hereby amended—
  - (a) by deletion of the word Appeal in the heading of Rule 10:
    - "1. The word appeal in the heading of Rule 10 is hereby deleted."
  - (b) by the substitution for sub-rule 1 of the following sub-rule:
    - "2. Where the [Appeal Board] Refugee Appeals Authority of South Africa decides to conduct a hearing or make a determination on paper, it [shall] will serve written notice on the Appellant at least 30 days prior to the scheduled hearing. Such notice shall contain the date, time and venue for the hearing as prescribed in Form [RAB(03)] RAA(03) attached to the Rules)."
  - (c) by the insertion of sub-rule 3
    - "3. The parties may, by agreement, waive the time periods contemplated in subrule 10(1)."

#### Amendment of Rule 11 of the principal Rules

#### Postponement of a Hearing

- 11. Rule 11 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. The **[Appeal Board]** Refugee Appeals Authority of South Africa may grant an application for the postponement of a hearing upon being satisfied that there is good cause for the postponement requested."
    - "2. The **[Appeal Board]** Refugee Appeals Authority of South Africa may also postpone the hearing on its own accord."
    - "3. Where a hearing is postponed, the [Appeal Board] Refugee Appeals Authority of South Africa shall [give notice] notify the Appellant either orally or in writing [to the Appellant] of such postponement [time, date and venue of the postponed hearing]."
  - (b) by insertion of the following sub-rules to Rule 11:
    - "4. Application for postponement of an appeal hearing must be done in person by the appellant and if he or she is represented, by his/her representative on the

- date of the scheduled hearing before the appointed member or members concerned"
- 5. If the appellant or his/her representative is unable to appear on the date scheduled for the appeal hearing, the written application for postponement must be submitted to the registrar 5 days prior to the hearing date, if possible."
- "6. Failure to comply with any provision of the Rules relating to postponement may result in the member or members concerned determining the appeal on paper."

#### Amendment of Rule 12 of the principal Rules

#### Non-appearance of Appellant

- Rule 12 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. Where an Appellant is duly served with a Notice of Hearing in terms of Rule 10 but fails to attend the hearing and has neither notified the [Appeal Board] Refugee Appeals Authority of South Africa nor given any satisfactory explanation for such failure, the [Appeal Board] Refugee Appeals Authority of South Africa [will] may [determine] consider the appeal on paper subject to Rule 12(2)."
  - (b) by the insertion of the following sub-rules to Rule 12
    - "2. Where an appellant fails to attend a hearing as set out in Rule 12(1), the appellant may within 30 days of the scheduled hearing provide and serve in terms of Rule 5 the Refugee Appeals Authority of South Africa with reasons for no-appearance in writing."
    - "3. In exercising its discretion whether or not to grant a hearing of the appeal, the Refugee Appeals Authority of South Africa shall give due consideration to the reasons for failure to appear as scheduled."
    - "4. Where a member decides to make a determination on paper, the appellant must be provided with a notification of his/her decision and be given an opportunity to provide an additional affidavit within 10 days"
    - "5. The affidavit referred above may contain additional information for the member to consider before finalizing the matter."

#### Amendment of Rule 13 of the principal Rules

#### **Conduct of Proceedings at Hearings**

- 13. Rule 13 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rules:
    - "1. The [Appeal Board] Refugee Appeals Authority of South Africa shall conduct its proceedings in a manner appropriate for the purposes of determining the appeal before it and in line with the practice notes developed for this purpose."
    - "2. An appeal determination will take the form of a hearing in person, as part of the inquisitorial process.
    - "3. The [Appeal Board] Refugee Appeals Authority of South Africa will [may] require any party or any witness to give evidence [on] under oath or [under] affirmation."

"4. The Chairperson may designate one or more members of the **[Appeal Board]** Refugee Appeals Authority of South Africa to hear and determine any appeal lodged."

#### Insertion of Rule 13A of the principal Rules

#### **Determination on paper**

- 13. Rule 13A of the principal Rules is hereby inserted—
  - "1. A member may determine a matter on paper provided there is sufficient information on the file to make a determination."
  - "2. Where a member decides to conduct a paper determination the Registrar will serve a written notice on the appellant in the Form of RAA(05) to the last confirmed contact details or on the appellant's file. Within 30 days of receipt of such notice the appellant will have a right to submit a supplementary affidavit."
  - "3. Prior to making a final determination on paper the appellant will be afforded an opportunity to submit an affidavit explaining whether he/she objects to a determination on paper and provide reasons for such objection. In the affidavit the appellant may include additional information for a member's consideration."

#### Amendment of Rule 14 of the principal Rules

#### [Closed] Confidential Proceedings

- 14. Rule 14 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. The <u>proceedings</u> [hearings] of the [Appeal Board] Refugee Appeals Authority of South Africa are confidential and are only open to parties to the <u>proceedings</u> [will not be open to the <u>public</u>.] The [Appeal Board] Refugee <u>Appeals Authority of South Africa</u> may on application or on its own accord allow any persons to attend a hearing.
    - "2. Where such persons are permitted to attend the hearing in terms of Rule 14(1) above, the **[Appeal Board]** Refugee Appeals Authority of South Africa may nonetheless exclude any person behaving in a manner likely to interfere with the proper conduct of the proceedings."
  - (b) by insertion of the following sub-rule;
    - "3. Where an application is made to attend confidential proceedings in terms of section 21(5) of the Act, such an application must be heard prior to the hearing of the appeal. A decision in this regard must be rendered within 10 days of the application.

#### Amendment of Rule 15 of the principal Rules

#### Subpoena of Witnesses

- 15. Rule 15 of the principal Rules is hereby amended—
  - (a) by the substitution for sub-rule 1 of the following sub-rule:
    - "1. The [Appeal Board] Refugee Appeals Authority of South Africa may either of its own volition or on the request of any party to the appeal, subject to the approval of the [Appeal Board] Refugee Appeals Authority of South Africa,

subpoena any person to serve as a witness at a hearing of the [Appeal Board] Refugee Appeals Authority of South Africa at such time and place as may be specified in the subpoena which shall be issued in Form [RAB(4)] RAA(4) attached to the Rules."

- (b) by the substitution for sub-rule 2 of the following sub-rule:
  - "2. The **[Appeal Board]** Refugee Appeals Authority of South Africa may require a witness to answer any questions and/or to provide and any relevant documentation related to an appeal."
- (c) by the substitution for sub-rule 3 of the following sub-rule:
  - "3. No person shall be required to travel more than 50 kilometres from his or her place of residence in obedience to a subpoena unless the party at the request of which the subpoena is issued, pays the reasonable expenses of such attendance as determined by the **[Appeal Board]** Refugee Appeals Authority of South Africa."
- (d) by the substitution for sub-rule 4 of the following sub-rule:
  - "4. Service of any such subpoena issued shall be effected by a member of the South African Police Services, the Sheriff of the Court or in a manner determined by the [Appeal Board] Refugee Appeals Authority of South Africa."

#### Amendment of Rule 16 of the principal Rules

#### **Consolidated Proceedings [Hearings]**

- 16. Rule 16 of the principal Rules is hereby amended—
  - (a) by the substitution for the rule of the following rule:
    - "1. The [Appeal Board] Refugee Appeals Authority of South Africa may, [after consultation with the parties, decide] make a ruling in terms of the practice note that two or more appeals be determined [heard] together where it appears to the [Appeal Board] Refugee Appeals Authority of South Africa that-
    - (3) for some reason it is practical and **[appropriate]** efficient to proceed with two or more appeals under this rule.

#### Amendment of Rule 17 of the principal Rules

#### **Record of Decisions and Reasons**

- 17. Rule 17 of the principal Rules is hereby amended—
  - (a) by the substitution for the rule of the following rule:
    - "1. The [Appeal Board] Refugee Appeals Authority of South Africa shall record the decision of any appeal. The Registrar is to update the system in order for the decision to be served by the Department of Home Affairs."

#### Amendment of Rule 18 of the principal Rules

#### **Cancellation of Appeal**

- 18. Rule 18 of the principal rules is hereby amended
  - (a) by the substitution for the rule of the following rule:
    - "1. An appeal is deemed cancelled if the Appellant [gives notice of withdrawal or cancellation of his] gives notice in the form of an affidavit to the Refugee Appeals Authority of South Africa or to a designated Refugee Appeals Authority

# of South Africa official, in writing of his/her cancellation of [his] the appeal. [to the Appeal Board and/or the designated Appeal Clerk.]

- (b) by the insertion of sub-rule 2
  - "2. Such notification must be accompanied by the Appellant's affidavit, together with the Appellant's asylum permit, travel ticket or travel document (passport)."
- (c) by the insertion of sub-rule 3
  - "3. Refugee Appeals Authority South Africa will issue the appellant with a letter signed by a member confirming the decision of the Refugee Status Determination Officer and the Registrar shall update the system accordingly"

#### Amendment of Rule 19 of the principal Rules

#### **Review of Decisions**

- 19. Rule 19 of the principal rules is hereby amended
  - (a) by the substitution for the rule of the following rule:
    - "1. Where the **[Appeal Board]** Refugee Appeals Authority of South Africa has conveyed its appeal decision to the Appellant, the **[Appeal Board]** Refugee Appeals Authority of South Africa shall be functus officio."
  - (b) by the insertion of the following sub-rule;
    - "2. The Refugee Appeals Authority of South Africa may on application re-hear an appeal after a decision has been issued under the following circumstances:
      - (i) where the party fails to appear for a scheduled hearing and complies with the provisions of Rule 12.
      - (ii) where judicial review has been instituted and a settlement agreement has been reached as per a decision of the High Court.

#### Amendment of Rule 20 of the principal Rules

#### **Correction of Errors**

- 20. Rule 20 of the principal rules is hereby amended
  - (a) by the substitution for the rule of the following rule:
    - "1. Clerical errors in any decision, or errors from any omission, may at any time be corrected and any correction made hereto, or to a record of the decision, shall be deemed to be part of the decision or record and a written notice of it shall be given as soon as practicable to the parties if the [Appeal Board] Refugee Appeals Authority of South Africa deems it necessary."

#### Amendment of Rule 21 of the principal Rules

#### General

- 21. Rule 21 of the principal rules is hereby amended
  - (a) by the substitution for the rule of the following sub-rules:

- "1. An Appellant or his/her legal representative may request copies of all relevant documents, transcripts or the contents of the file on payment of a fee determined by the [Appeal Board] Refugee Appeals Authority of South Africa."
- (b) by repealing sub-rule 2
  - "2. Sub-rule 2 of the principal Rules is hereby repealed
- (c) by the insertion of sub-rule 3
  - "3. Refugee Appeals Authority of South Africa's Practice Notes issued by Refugee Appeals Authority of South Africa from time to time will fully set out the conduct of its proceedings."

#### Amendment of Rule 23 of the principal Rules

#### **Citation and Commencement**

- 22. Rule 23 of the principal rules is hereby amended
  - (a) by the substitution for the rule of the following rule:
    - "1. These Rules may be cited as the [Refugee Appeal Board] Refugee Appeals Authority of South Africa Rules, 2013 as amended and shall come into operation on [6 December 2013] publication.



 $FORM~[RAB]~\underline{RAA}~(01)$ 

#### IN THE [REFUGEE APPEAL BOARD] REFUGEE APPEALS AUTHORITY

				FILE REF NO:	
In the m	natter between:				
					Appellant
and					Respondent
			NOTICE	C OF APPEAL	
of the R	E TAKE NOTICE the fugee Status Determing terms:		fficer (RSDO) rej	(the appellant) intends to ecting his/her application for refugee statu	appeal the decision s for an order in the
1. 2. 3.					
TAKE I	NOTICE FURTHER used herein.	that the a	ffidavit of the app	pellant, annexed hereto, which sets out reas	sons for this appeal,
DATED	) at	this	day of	20	
					APPELLANT
TO:	THE REGISTRAI		. <b>RD]</b> <u>REFUGEE</u> A	APPEALS AUTHORITY	
AND					
TO:	RESPONDENT				



#### APPEAL AGAINST A DECISION BY THE REFUGEE STATUS DETERMINATION OFFICER (RSDO)

					File	e Ref No_	 	
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COMMISSIONER OF OATHS



**FORM [RAB]** <u>RAA (02)</u>

Power of Attorney in respect of an appeal to the [Refugee Appeal Board] <u>REFUGEE APPEALS</u>
<u>AUTHORITY</u>

[Rule 9, [Refugee Appeal Board] Refugee Appeals Authority Rules, 2003, as amended read with Section [14(2)] 8C (3) of the Refugees Act, 130 of 1998]

#### POWER OF ATTORNEY

I/We, the undersigned,

do hereby nominate, constitute and appoint:

with power of substitution to by my/our lawful representative/s in my/our place and stead, to lodge and prosecute an appeal in terms of section [26] 24B of the Refugees Act, No 130 of 1998, and to represent me/us as contemplated in Rule 9 of the [Refugee Appeal Board] Refugee Appeals Authority Rules, 2003 as amended and generally for effecting the purposes aforesaid, to do or cause to be done whatsoever shall be requisite, as fully and effectually, for all intents and purposes, as I/We might or could do if personally present and acting herein – hereby ratifying, allowing and confirming all and whatsoever my/our said Representative/s shall lawfully do, or cause to be done, by virtue of these presents.

Signed at	this	day of	20
in the presence of the undersig	ned witnesses		
AS WITNESSES:			
1.			
		SIGNATURE (APPELI	LANT)
		NAME:	
2.			



FORM [RAB] RAA (03)

#### Republic of South Africa

#### [REFUGEE APPEAL BOARD] REFUGEE APPEALS AUTHORITY

7th Floor, 266 City Centre Building, Pretorius Street, Pretoria Private Bag X500, Pretoria. 0001 Tel: +27 12 316 9800 (International) 012 316 9800 (Local)

Fax: +27 12 310 9800 (International) 012 310 9800 (Local)
Fax: +27 12 323 1038 (international) 012 323 1038 (Local)
Email: rab@dha.gov.za

Address all correspondence to the Registrar

#### NOTICE OF HEARING **APPELLANT:** FILE NO.: You have lodged an appeal against the decision of the RSDO rejecting your asylum application. The [Refugee Appeal **Board** Refugee Appeals Authority will hear your appeal as follows: DAY: TIME: **PLACE:** If you are unable to speak English, you must bring a competent interpreter with you. You are also entitled to be accompanied by a legal representative of your choice. Both the interpreter and the legal representative will be at your own expense. If you have applied for condonation for the late filing of the Notice of Appeal, the Refugee Appeals Authority may hear your condonation application. If you fail to appear for your appeal hearing on the date and place referred to herein, the [Refugee Appeal Board] Refugee Appeals Authority will determine your appeal on paper in terms of Rule 12 of the [Refugee Appeal Board] Refugee Appeals Authority rules. ••••• For [Refugee Appeal Board] Refugee Appeals Authority **ACKNOWLEDGEMENT** I, the named Appellant, hereby acknowledge that I have received and understood the above Notice. I will attend the hearing as scheduled. Date:..... Signature..... Name.....

	Left Hand Thumb Print



**FORM** <u>RAA</u> (04)

#### Republic of South Africa

#### **REFUGEE APPEALS AUTHORITY**

7th Floor, City Centre Building, 266 Pretorius Street, Pretoria Private Bag X500, Pretoria. 0001 Tel: +27 12 316 9800 (International) 012 316 9800 (Local) Fax: +27 12 323 1038 (international) 012 323 1038 (Local)

Email: <u>rab@dha.gov.za</u>
Address all correspondence to the Registrar

#### NOTICE OF APPEAL DETERMINATION ON PAPER

APPELLANT: FILE NO:

You have lodged an appeal against the decision of the Refugee Status Determination Officer (RSDO) rejecting your asylum application. This Notice serves to advise that the Refugee Appeals Authority intends making a determination on paper in respect of your appeal based on the information on your file. Prior to the Refugee Appeals Authority making a final determination on paper, you are given an opportunity to supplement your appeal by submitting an affidavit to the Refugee Appeals Authority. In the affidavit you need to explain whether you object to the determination on paper, and if you do object, you must provide full reasons for such objection. You may also include in the affidavit, additional information that you would like the Refugee Appeals Authority to take into consideration when making its final determination. The affidavit must be submitted to the Registrar of the Refugee Appeals Authority, within thirty (30) days of receipt by you of this Notice. You must serve the affidavit on the Registrar either in person at 7th Floor, City Centre Building, 266 Pretorius Street, Pretoria, or via email at rab@dha.gov.za or otherwise in accordance with the remaining provisions of Rule 5.

The last day for you to submit your affidavit to the Registrar in terms of the thirty-day period is (DATE):....

If you are unable to speak English, you have the right to have a competent interpreter assist you with interpretation to complete the affidavit. If you are unable yourself to secure the services of an interpreter to assist you, you must inform the Registrar either via telephone at +27 12 3169800, or via email at <a href="rab@dha.gov.za">rab@dha.gov.za</a> at least ten (10) days before the expiry of the thirty (30) day period, in which instance the Registrar will assist you in finding an interpreter to assist you with the affidavit. Should you secure the services of an interpreter yourself, it will be at your own expense.

You also have the right to have a legal representative of your choice to help you with the drawing up of the affidavit, at your own expense.

If you fail to submit an affidavit within the thirty-day period, The Refugees Appeal Authority will proceed to make a determination on paper in terms of Rule 12 of the <u>Refugee Appeals Authority</u> Rules.

REGISTRAR: For Refugee Appeals Authority

#### **ACKNOWLEDGEMENT**

I, the above-named Appellant, hereby	acknowledge that I have received an	d understood the above Notice.
Date:	Signature	•••••

Name			
	Left Hand Thumb Prin		



FORM [RAB] <u>RAA</u> (<u>05</u>)

#### Republic of South Africa

#### [REFUGEE APPEAL BOARD] REFUGEE APPEALS AUTHORITY

7<sup>th</sup> Floor, 266 City Centre Building, Pretorius Street, Pretoria Private Bag X500, Pretoria. 0001 Tel: +27 12 316 9800 (International) 012 316 9800 (Local)

Fax: +27 12 323 1038 (international) 012 323 1038 (Local)
Email: rab@dha.gov.za

Address all correspondence to the Registrar

WITNESS SUBPOENA
TO:
Name:
Address
You are hereby required to appear in person before the [Refugee Appeal Board] Refugee Appeals Authority on
the20at
(time)(venue)
to render evidence in the appeal of
You are required to give evidence during the appeal and to remain present until excused by the [Appeal Board Refugee Appeals Authority.
If your above-mentioned address changes before the proceedings are finalized or before you are officially excused as a witness, you must inform the [Appeal Board] Refugee Appeals Authority thereof.
p.p. [REFUGEE APPEAL BOARD]  REFUGEE APPEALS AUTHORITY
I,hereby acknowledge receipt of the above subpoena.
Signature: Date:
Name:

#### **DEPARTMENT OF MINERAL RESOURCES AND ENERGY**

NO. 1235 **20 NOVEMBER 2020** 



#### NATIONAL NUCLEAR REGULATOR

For the protection of persons, property and the environment against nuclear damage

#### **POLICY**

#### **OFFICIAL LANGUAGE**

POL-CSR-005

Rev<sub>0</sub>

November 2016



safety & security



integrity



value our people



excellence



teamwork



openness & transparency

Non-Restricted

POL-CSR-005	OFFICIAL LANGUAGE	Rev 0

	REVISION HISTORY				
Rev no.	Supersedes	Nature of revision	Date approved		
0	None	New Policy	26/04/2017		

DOCUMENT REGISTRATION		
Office or department of owner	Communications and Stakeholder Relations	
Designation of owner	Manager CSR	
NNR file no.		

#### **DOCUMENT HIERARCHY AND PROCESS MODEL**

Figure 1: Location of the Policy in the NNR Document Hierarchy

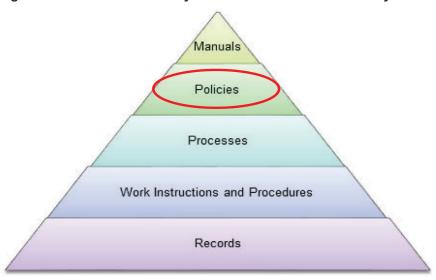
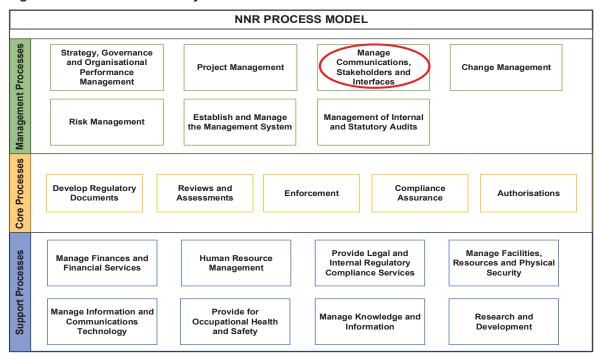


Figure 2: Location of the Policy in the Process Model



POL-CSR-005

#### **OFFICIAL LANGUAGE**

2ev 0

#### **TABLE OF CONTENTS**

1.	Intr	oduction	5
2.	PU	RPOSE	5
		ope	
		finitions and Abbreviations	
2	l.1	Definitions	5
2	1.2	Abbreviations	6
5.	Pol	icy Authority	6
6.	Pol	icy Statement	6
7.	RE'	VIEW	10
8.	RE	SPONSIBILITY	10
9 (	COM	IPLAINTS	10

#### 1. INTRODUCTION

The National Nuclear Regulator (NNR) is a public entity which is established and governed in terms of Section 3 of the National Nuclear Regulator Act, (Act No 47 of 1999) to provide for the protection of persons, property and the environment against nuclear damage through the establishment of safety standards and regulatory practices.

In accordance with the Use of Languages Act,2012,4(1), the NNR as a state owned entity, has developed a proposed Language Policy regarding the use of official languages for government purposes that it will adopt after a public consultation process.

#### 2. PURPOSE

The purpose of this policy is to comply with section 4(1) of the Use of Official Languages Act, 2012 (Act No. 12 of 2012).

#### 3. SCOPE

This policy is applicable to all employees of the NNR and documents published and printed by the regulator.

#### 4. DEFINITIONS AND ABBREVIATIONS

#### 4.1 Definitions

Act: The Use of Official Languages Act, 2012 (Act No. 12 of 2012)

Constitution: The Constitution of the Republic of South Africa, 1996

**Corporate Communications:** Corporate communications is a management function dedicated to the dissemination of information to key constituencies and the execution of corporate strategy including the development of messages for a variety of purposes for inside and outside the organisation.

**PanSALB:** The Pan South African Language Board, established in terms of the Pan South African Language Board Act, 1995 (Act No. 59 of 1995)

POL-CSR-005	OFFICIAL LANGUAGE	Rev 0

#### 4.2 Abbreviations

ARMCOM Audit and Risk Management Committee

CEO Chief Executive Officer

CSR Communications and Stakeholder Relations

EXCO Executive Committee

NEHAWU National Health Education & Allied Workers Union

NNR National Nuclear Regulator

PAIA Promotion of Access to Information Act

POL Policy

TDC Transformation and Development Committee

#### 5. POLICY AUTHORITY

This Language policy is issued under the authority, and pursuant to the provisions of Section 4 of the Use of Official Languages Act,2012 (Act No.12 of 2012) and is based on the Use of Official Languages Regulations, 2013, the National Language Policy Framework, 2003 and provisions of the National Nuclear Regulator Act, (Act No 47 of 1999). All these documents are ultimately intended to give effect to section 6 of the Constitution of the Republic of South Africa, 1996.

#### 6. POLICY STATEMENT

This policy describes details of the NNRs compliance to relevant requirements of section 4 of the Use of Official Languages Act, 2012 (Act No. 12 of 2012).

#### 6.1 Nature of the NNR

The National Nuclear Regulator (NNR) is a public entity which is established and governed in terms of Section 3 of the National Nuclear Regulator Act, (Act No 47 of 1999) to provide for the protection of persons, property and the environment against nuclear damage through the establishment of safety standards and regulatory practices.

### 6.2 In terms of Section 7 of the NNR Act, the functions of the regulator are outlined as follows;

- (1) The Regulator may, subject to this Act, for the purpose of achieving its objects—
- (a) grant or amend nuclear authorisations;
- (b) hire, purchase or otherwise acquire any movable and immovable property and proprietary right, and rent or dispose of property so acquired, but may not acquire or dispose of immovable property without the prior approval of the Minister, granted with the agreement of the Minister of Finance:
- (c) collaborate with any other body or institution or establish and control facilities for the collection and dissemination of scientific and technical information, in connection with any matter regarding nuclear energy falling within the objects of the Regulator;
- (d) collaborate with any educational, scientific or other body, a government or institution in connection with the provision of instruction for, or the training of, persons required by the Regulator;
- (e) provide, on such conditions as the Regulator thinks fit, financial or other assistance in connection with the training of persons in so far as in the board's opinion it is necessary to ensure that a sufficient number of trained persons are available to enable the Regulator to perform its functions;
- (f) insure itself against any loss, damage, risk or liability which it may suffer or incur;
- (g) advise the Minister on matters associated with any action or condition which-
- (i) is capable of causing nuclear damage;
- (ii) the Minister refers to the Regulator; or
- (iii) the Regulator thinks necessary to advise the Minister on;
- (h) for purposes of this Act, act as the national competent authority in connection with the International Atomic Energy Agency's Regulations for the Safe Transport of Radioactive Material:
- (i) conclude contracts, enter into agreements or perform any act, whether in the Republic or elsewhere, whereby its objects are carried into effect or which is calculated, directly or indirectly, to enhance the value of the services which the Regulator renders towards the achievement of its objects or which may be prescribed;
- (j) produce and submit to the Minister an annual public report on the health and safety related to workers, the public and the environment associated with all sites including, but not limited to, the prescribed contents.

- (2) The Minister must table in Parliament the annual public report submitted to him or her in terms of subsection (1)(j) within 14 days after it is so submitted if Parliament is then in ordinary session or, if Parliament is not then in ordinary session, within 14 days after the commencement of its next ordinary session.
- (3) The functions of the Regulator must be performed by the Chief Executive Officer, as directed by the board, except where otherwise specified in this Act.

The NNR recognises this policy as part of a process towards multilingualism. While the NNR is in favour of encouraging linguistic diversity, it must be noted that this is not its core business, and financial constraints will mean that it will have to find a balance between the language preferences and needs of its target audiences (internally and externally).

#### 6.3 Official languages of the NNR

South Africa is a multilingual country with approximately 25 different languages spoken, of which 11 have been granted official status in terms of Section 6 of the Constitution (Act No. 108 of 1996), on the grounds that their usage includes 98% of the total population. The official languages are: isiNdebele, isiXhosa, isiZulu and isiSwati (referred to as the Nguni language group); Sesotho, Sepedi and Setswana (referred to as the Sotho languages group); Tshivenda, Xitsonga, English and Afrikaans.

Due to the global nature of nuclear safety and security regulation, and since English is the primary business language used internationally and in the South African Parliament, the NNR, selects English as one of the four (4) official languages used by the NNR. Based on the preferences of the local public it serves, the NNR also adopts isiXhosa, isiZulu and Afrikaans as its official languages for purposes of this policy. Based on the preferences of the local public it serves, the NNR also adopts isiXhosa, isiZulu and Afrikaans as its official languages for purposes of this policy.

The NNR Promotion of Access to Information Manual has been translated into four (4) official languages.

In respect of indigenous knowledge systems conferences and workshops arranged by the NNR, simultaneous interpreting services are generally beyond the NNR's budget. Speakers are therefore encouraged to give an executive summary in English and their main address in their language of choice, or vice versa.

Non-Restricted

Members of the public and international counterparts whose language of choice is South African Sign Language or another language that is not one of the selected official languages will be accommodated as far as possible on an ad hoc basis. Requests for translations into and out of these languages will be sent to the National Language Service.

#### 6.4 Use of official languages by the NNR

6.1 The table below depicts how the NNR plans to use the selected official languages

#	Description	Language(s)
1.	Internal Communication	English
2.	Inter- and intra- governmental communication	English
3.	Online communication (website, social media, intranet)	English PAIA requests, Complaints registered an Enquiries via the website will be answered in the official language preferred by the requestor.
4.	<ul> <li>Corporate Publications</li> <li>Annual Reports</li> <li>Convention on Nuclear Safety Report</li> <li>South African national report on the compliance to obligations under the joint convention on safety of spent fuel management and on the safety of radioactive waste management</li> </ul>	English
5.	Communication with members of the public (official and written communication)	English isiXhosa, isiZulu Afrikaans (any other preferred language/s by the target audience) (consideration to the usage, practicality and expense)
6.	Communication with members of the public (oral communication)	English; and (any other preferred language/s by the target audience) (consideration to the usage, practicality and expense)
7.	Public Hearings and Information sharing sessions	English; and (any other preferred language/s by the target audience) (consideration to the usage, practicality and expense)

POL-CSR-005	POL-CSR-005 OFFICIAL LANGUAGE	

8.	Public Safety Information Forums	English; and
		(any other preferred language/s by the
		forum)

#### 6.5 Access to the NNR Language Policy by members of the public

- 6.5.1 The NNR Language Policy will be available in English, isiZulu, isiXhosa and Afrikaans on the NNR website and in hard copy format.
- 6.5.2 Requests for a hard copy of the Language Policy may be made to NNR in writing, telephonically or in person. Copies of the Policy can either be collected by the requestor or sent to them.
- 6.5.3 People making telephonic requests will in the first instance be referred to the NNR website, but can be provided with a hard copy on request.

#### 7. REVIEW

This policy will be reviewed whenever deemed necessary or as the need arises within five (5) years.

#### 8. RESPONSIBILITY

Employees found in violation of this policy shall be subject to disciplinary action by the disciplinary committee in accordance with relevant NNR policies.

#### 9. COMPLAINTS

- 9.1 Any person (either a NNR staff member or a member of the public) who is dissatisfied with NNR's use of official languages may lodge a complaint which will be dealt with in terms of Regulation 2(2) and 2(3) of the Use of Official Languages Regulations.
- 9.2 Alternatively complaints can also be addressed directly to the NNR CEO;
- either delivered by hand to the NNR, or sent by e-mail to the NNR CEO or sent by registered post to the NNR's postal address and lodged within 3 months of the complaint arising

#### 9.3 Contact information

Postal Address: PO Box 7016, Centurion, 0046

Physical Address: Eco Glades Office Park, Eco Glades 2, Block G, Witch Hazel Avenue

Highveld Ext 75, Eco Park, Centurion, 0157

Telephone: +27 (0) 12 674 7187, Fax: +27 (0) 12 663 5513 Email:enquiry@nnr.co.za

# ISIXHOSA UMGAQO-SISEKO ULWIMI OLUSEMTHETHWENI POL-CSR-005

POL-CSR-005	OFFICIAL LANGUAGE	Rev 0

#### ITHEYIBHULI YEZIQULATHO

1.	INTSHAYELELO	13
2.	INJONGO	13
3.	ITHUBA	13
4.	IINGCACISO NEZIFINYEZO	13
4	1.1 lingcaciso	13
4	1.2 Imifinyezo	14
5.	IGUNYA LOMGAQO-SISEKO	14
6.	INGXELO YOMGAQO-SISEKO	14
7.	UHLOLO	19
8.	UXANDUVA	19
a i	ΖΙΚΗΔΙ ΔΖΟ	10

#### 9. INTSHAYELELO

Umlawuli weNyukliya weSizwe (NNR) ngumbutho karhulumente osekwe yaye olawulwa ngokwemigaqo weCandelo lesi-3 loMthetho woMlawuli weNyukliya weSizwe, (Umthetho wama-47 ka-1999) onikeza ukhuseleko lwabantu, nokusingqongileyo ngokuchasene nomonakalo wenyukliya ngokusekwa kwemiqathango yokhuseleko nezenzo zomthetho.

Ngokuhambisana noMthetho wokuSetyenziswa kweeLwimi,2012,4(1), i-NNR njengombutho olawulwa ngurhulumente, uye wavelisa umgaqo-nkqubo woLwimi ocetyeswayo ngokuphathelele ukusetyenziswa kweelwimi ezisemthethweni ngeenjongo zikarhulumente wokuba uza kusetyenziswa emva kwenkqubo yokuithethathethana noluntu.

#### 10.INJONGO

Injongo yalo mgaqo-nkqubo kukuthobela icandelo 4(1) loMthetho wokuSetyenziswa kweeLwimi Ezisemthethweni, ka-2012 (Umthetho we-12 ka-2012).

#### 11.ITHUBA

Lo mgaqo-nkqubo usebenza kubo bonke abasebenzi be-NNR nakumaxwebhu apapashwe aza aprintwa ngumlawuli.

#### 12. IINGCACISO NEZIFINYEZO

#### 4.3 lingcaciso

**Umthetho:** Umthetho wokuSetyenziswa kweeLwimi Ezisemthethweni, ka-2012 (Umthetho we-12 ka-2012).

Umgaqo-siseko: UMgaqosiseko weRiphabhliki yoMzantsi Afrika, 996

**Unxibelelwano Lwequmrhu:** Unxibelelwano lwequmrhu ngumsebenzi wolawulo omiselwe usasazo lolwazi kwiqela labavoti ababalulekileyo nokuphunyezwa kwendlela yokusebenza yequmrhu kuquka nophuhliso lwemiyalezo yeenjongo ezahlukahlukeneyo zangaphakatih nangaphandle kombutho.

**I-PanSALB:** Ibhodi yoLwimi lwaseMzantsi Afrika, ngokwemiqathango yoMthetho weBhodi yoLwimi lwaseMzantsi Afrika, 1995 (Umthetho wama-59 ka-1995)

POL-CSR-005	OFFICIAL LANGUAGE	Rev 0

#### 4.4 Izifinyezo

ARMCOM Ikomiti Yolawulo Lophicotho Nomngcipheko

CEO Igosa Eliyintloko yeSigqeba

CSR Unxibelelwano nobuDlelwane babo kuSetyenziswana

nabo

EXCO Ikomiti yeSigqeba

NEHAWU Imfundo Ngempilo Yesizwe Nombutho Osebenzisanayo Wabasebenzi

NNR Umlawuli weNyukliya weSizwe

PAIA Umthetho wokuKhuthazwa koFikelelo kuLwazi

POL Umgaqo-siseko

TDC Ikomiti Yotshintsho Nophuhliso

#### 13. IGUNYA LOMGQAQO-SISEKO

Lo mgaqo-siseko woLwimi ukhutshwe phantsi kwegunya, ngokungqinelelana neCandelo lesi-4 loMthetho wokuSetyenziswa kweeLwimi Ezisemthethweni, ka-2012 (Umthetho we-12 ka-2012) yaye usekelwe kwimiGaqo yokuSetyenziswa kweeLwimi Ezisemthethweni, 2013, iSiseko soMgaqo-siseko soLwimi seSizwe, 2003, nezibonelelo zoMthetho woMlawuli weNyukliya weSizwe (Umthetho wama-47 ka-1999). Onke la maxwebhu ekugqibeleni injongo yawo kukunika ifuthe kwicandelo lesi-6 loMgaqo-siseko weRiphabliki yoMzantsi Afrika, 1996.

#### 14. INGXELO YOMGAQO-SISEKO

Lo mgaqo-nkqubo ucacisa iinkcukacha zokuthobela kwe-NNR kwiimfuneko ezinokuthanani necandelo 4(1) loMthetho wokuSetyenziswa kweeLwimi Ezisemthethweni, ka-2012 (Umthetho we-12 ka-2012).

#### 6.1 Uhlobo lwe-NNR

Umlawuli weNyukliya weSizwe (NNR) ngumbutho karhulumente osekwe yaye olawulwa ngokwemigaqo weCandelo lesi-3 loMthetho woMlawuli weNyukliya weSizwe, (Umthetho wama-47 ka-1999) onikeza ukhuseleko lwabantu, nokusingqongileyo ngokuchasene nomonakalo wenyukliya ngokusekwa kwemiqathango yokhuseleko nezenzo zomthetho.

## 6.2 Ngokwemiqathango ekwiCandelo lesi-7 loMthetho we-NNR, imisebenzi yomlawuli ichazwe ngokulandelayo;

- (1) UMlawuli unako, ngokuxhomekeke kulo Mthetho, ngenjongo yokuphumeza iinjongo zawo—
- (a) anikeze okanye alungise izigunyaziso zenyukliya;
- (b) aqashe, athenge okanye kungenjalo afumane nayiphi na ipropati eshukumayo nengashukumiyo nelungelo lomnini, arente okanye alahle ipropati efunyenwe njalo, kodwa akanako ukufumana okanye alahle ipropati engashukumiyo ngaphandle kwemvume efunyenwe kwangaphambili yoMphathiswa, inikezwe ngesivumelwano soMphathiswa sezeMali;
- (c) isebenzisane nalo naliphi na elinye imisele ize ilawule amaziko okuqokelela nokusasazwa kolwazi lwezenzululwazi nezobugcisa, ngokunxulumene nawuphi na umbandela ophathelele amandla enyukliya owa phakathi kwiinjongo zoMlawuli;
- (d) isebenzisane nawo nawuphi na umbutho wezemfundo, ezenzululwazi okanye omnye, urhulumente okanye umbutho ngokunxulumene nokubonelelwa komyalelo, okanye uqeqesho, lwabantu abafunwa nguMlawuli;
- (e) anikeze, kwiimeko apho uMlawuli abona kufanelekile, oncedo lwezemali okanye olunye ngokunxulumene noqeqesho lwabantu ukuza kuthi ga ngoku ngokwembono yebhodi kubalulekile ukuqinisekisa ukuba inani elaneleyo labantu abaqeqeshiweyo bayafumaneka ukuze uMlawuli akwazi ukwenza imisebenzi yakhe;
- (f) azenzele i-inshorensi ngokuchasene nelahleko, umngcipheko okanye ityala esenokuba kulo okanye ilubangele;
- (g) acebise uMphathiswa kwimiba enxulumene naso nasiphi na isenzo okanye imeko-
- (i) esenokubangela umonakalo wenyukliya;
- (ii) uMphathiswa ayidlulisela kuMlawuli; okanye
- (iii) apho uMlawuli acinga ukuba kubalulekile ukucebisa uMphathiswa kuyo;
- (h) apho ngeenjongo zalo Mthetho, asebenza njengegunya elifanelekileyo lesizwe ngokunxulumene nemiGaqo yeArhente Yamandla eAthom Yelizwe jikelele Yokuthunyelwa Ngokukhuselekileyo Izinto Eneemitha ezibangwa kukuqhekeka kweeathom;
- (i) equkumbela izivumelwano, angene kwizivumelwano okanye enze nasiphi na isenzo, enoba kwiRiphabliki okanye kwenye indawo, apho iinjongo zakho ziphunyezwayo okanye ibaliwe, okanye ngokuthe ngqo okanye ngokungathanga ngqo, ukwandisa ixabiso leenkonzo ezo uMlawuli azenzayo ukuze kuphunyezwe iinjongo zayo okanye ezisenokucaciswa;

- (j) avelise aze afake kuMphathiswa ingxelo yoluntu yonyaka ngezempilo nokhuseleko oluphathelele abasebenzi, uluntu nemeko esingqongileyo ngokunxulumene nazo zonke iziza kuquka, kodwa kungaphelelwanga, kwiziqulatho ezichaziweyo.
- (2) UMphathiswa kufuneka athi thaca ePalamente ingxelo yoluntu yonyaka afakwe kuye ngokwemiqathango yecandelo elingaphantsi (1)(j) kungekapheli iintsuku ezili-14 emva kokuba ifakiwe ukuba iPalamente ikwiseshoni eqhelekileyo okanye, ukuba iPalamente ayikho kwiseshoni eqhelekileyo, kungekapheli iintsuku ezili-14 emva kokuqalisa kweseshoni yayo eqhelekileyo elandelayo.
- (3) Imisebenzi yoMlawuli kufuneka yenziwe liGosa leNtloko yeSigqeba, njengoko eyalelwe yibhodi, ngaphandle kwaxa kuchazwe kulo Mthetho.

I-NNR iyawugqala lo mgaqo-siseko njengoyinxalenye yenkqubo yokufaka isandla kwiilwimi ezininzi. Ngoxa i-NNR iluxhasa ukhuthazo lweelwimi ezahlukahlukeneyo, kufuneka kuqatshelwe ukuba ayingomsebenzi wayo uphambili, yaye nezinyino zezemali ziza kuthetha ukuthi iza kufuneka ifune ukulingana phakathi kokhetho lolwimi neemfuno zabantu ejolise kubo (ngaphakthi nangaphandle).

#### 6.3 lilwimi ezisemthethweni ze-NNR

UMzantsi Afrika lilizwe elineelwimi ezininzi apho kuthethwa malunga neelwimi ezinga-25 ezahlukahlukeneyo, kuzo zili-11 ezinikwe ubume obusemthethweni ngokwemiqathango yeCandelo lesi-6 loMgaqo-siseko (Umthetho we-108 ka-1996), phantsi kweegaqo yokuba ukusetyenziswa kwazo kuquka i-98% yalo lonke uluntu. lilwimi ezisemthethweni zezi: isiNdebele, isiXhosa, isiZulu nesiSwati (ekubhekiselwa kuzo njengeqela lelwimi lesiNguni); isiSuthu, iSepedi neSetswana (ekubhekiselwa kuzo njengeqela leelwimi zesiSuthu); isiTshivenda, isiXitsonga, isiNgesi nesiBhulu.

Ngenxa yohlobo lwehlabathi lokhuseleko lwenyukliya nemigaqo yokhuseleko, yaye ekubeni isiNgesi ilelona lwimi lwezoshishino luphambili olusetyenziswayo ehlabathini jikelele nakwiPalamente yaseMzantsi Afrika, i-NNR <u>ikhetha isiNgesi njengenye yeelwimi ezine (4) ezisemthethweni ezisetyenziswa yi-NNR.</u> Ngokusekelwe kukhetho loluntu lwasekuhlaleni, i-NNR kananjalo isebenzisa isiXhosa, isiZulu nesiBhulu njengeelwimi ezisemthethweni zayo ngeenjongo zolo mgaqo-siseko. Ngokusekelwe kukhetho loluntu lwasekuhlaleni, i-NNR kananjalo isebenzisa isiXhosa, isiZulu nesiBhulu njengeelwimi ezisemthethweni zayo ngeenjongo zolo mgaqo-siseko.

INcwadi ye-NNR yokuKhuthazwa koFikelelo kuLwazi iye yaguqulelwa kwiilimi ezisemthethweni ezine (4).

Ngokuphathelele iinkomfa zeenkqubo zolwazi olwahlukahlukeneyo neentlanganiso zengxoxo ezilungelelaniswe yi-NNR, iinkonzo zokutolika ezenzeka ngaxeshanye ngokuqhelekileyo zidla ngokuba ngaphaya kwebhajethi ye-NNR. Ngoko ke izithethi zikhuthazwa ukuba zinikeze ushwankathelo lolawulo ngesiNgesi yaye intetho yazo ephambili ngolwimi ezilukhethayo, okanye ngokuphendulelekileyo.

Amalungu kawonkewonke namanye amalungu ehlabathi jikelele ukhetho lwawo lolwimi iluLwimi Lwezandla lwaseMzantsi Afrika okanye olunye ulwimi olungelulo olunye lweelwimi ezisemthethweni ezikhethiweyo aza kulungiselelwa kangangoko kunokwenzeka ngokuyimfuneko. Izicelo zoguqulelo magama ukuya kwezi lwimi nokusuka kuzo ziza kuthunyelwa kwiNkonzo yoLwimi lweSizwe.

#### 6.4 Ukusetyenziswa kweelwimi ezisemthethweni yi-NNR

6.1 Itheyibhuli engezantsi ibonisa indlela i-NNR eceba ukusebenzisa ngayo iilwimi ezisemthethweni ezikhethiweyo

#	Ingcaciso	lilwimi
1.	Unxibelelwano Lwangaphakathi	IsiNgesi
2.	Unxibelelwano lwangaphakathi noluphakathi	IsiNgesi
	kukarhulumente.	
3.	Unxibelelwano olukwi-intanethi (iwebhsayithi,	IsiNgesi
	imidiya yoluntu, inetwekhi yabucala)	Izicelo ze-PAIA, Izikhalazo ezibhaliswe
		kunye Nemibuzo kusetyenziswa
		iwebhsayithi ziza kuphendulwa ngolwimi
		olusemthethweni olukhethwe ngumntu
		ofake isicelo.
4.	limpapasho Zoshishino	IsiNgesi
	<ul> <li>lingxelo Zonyaka</li> </ul>	
	<ul> <li>lindibano ngeNgxelo Yokhuseleko</li> </ul>	
	Lwenyukliya	
	Ingxelo yesizwe yoMzantsi Afrika	
	ngokuthotyelwa kweembopheleleko phantsi kwendibano ehlanganisiweyo	
	ngokhuseleko lolawulo lwamafutha	
	asetyenzisiweyo nangokhuseleko	

	lolawulo lwenkunkuma yeemitha ebangwa kukuqhekeka kweeatom	
5.	Unxibelelwano kunye namalungu	IsiNgesi
	kawonkewonke (unxibelelwano	isiXhosa,
	olusemthethweni nolubhaliweyo)	IsiZulu
		IsiBhulu
		(nalo aluphi na u(ii)lwimi olukhethwa
		luluntu ekujoliswe kulo) (kufuneka
		kunikelwe ingqalelo kusetyenziso,
		ukusebenziseka neendleko)
6.	Unxibelelwano kunye namalungu	IsiNgesi; yaye
	kawonkewonke (unxibelelwano lomlomo)	(nalo aluphi na u(ii)lwimi olukhethwa
		luluntu ekujoliswe kulo) (kufuneka
		kunikelwe ingqalelo kusetyenziso,
		ukusebenziseka neendleko)
7.	Ukuchotshelwa kwamatyalo Oluntu	IsiNgesi; yaye
	Neeseshoni zokwabelana ngolwazi	(nalo aluphi na u(ii)lwimi olukhethwa
		luluntu ekujoliswe kulo) (kufuneka
		kunikelwe ingqalelo kusetyenziso,
		ukusebenziseka neendleko)
8.	Ukhuseleko Loluntu Namaqumrhu Olwazi	IsiNgesi; yaye
		(nalo aluphi na u(ii)lwimi olukhethwa
		liqumrhu)

#### 6.5 Ufikelelo kuMgaqo-siseko woLwimi we-NNR ngamalungu oluntu

- 6.5.1 Umgaqo-siseko woLwimi we-NNR uza kufumaneka ngesiNgesi, isiZulu, isiXhosa nesiBhulu kwiwebhsayithi ye-NNR nangohlobo lwekopi eqinileyo.
- 6.5.2 Izicelo zekopi eqinileyo yoMgaqo-siseko yoLwimi zisenokwenziwa ngembalelwano zithunyelwe kwa-NNR,
- ngefowuni okanye ngobuqu. Iikopi zoMgaqo-siseko zisenokulandwa ngumntu ofake isicelo okanye zithunyelwe kuye.
- 6.5.3 Abantu abanza izielo ngefowuni okokuqala baza kuthunyelwa kwiwebhsayithi ye-NNR, kodwa banako ukunikwa ikopi eqinileyo xa beyicela.

#### 15. UHLOLO

Lo mgaqo-siseko uza kuhlolwa nanini na kuyimfuneko okanye njengoko kuphakama imfuneko kungekapheli iminyaka emihlanu (5).

#### 16. UXANDUVA

Abaqeshwa abafunyenwe besophula lo mgaqo-siseko baza kuchophela isohlwayo sekomiti yesohlwayo ngokuhambisana nemigaqo-siseko ye-NNR efanelekileyo.

#### 9. IZIKHALAZO

- 9.1 Nabani na (enoba lilungu labasebenzi be-NNR okanye ilungu likawonkewonke) onganelisekanga kukusebenzisa kwabaka-NNR iilwimi ezisemthethweni usenokufaka isikhalazo esiza kusingathwa ngokuhambisana nemiqathango yomGaqo 2(2) kunye 2(3) yemiGaqo yokuSetyenziswa kweeLwimi Ezisemthethweni.
- 9.2 Kungenjalo izikhalazo zinako ukuthunyelwa ngokuthe ngqo kwi-CEO ye-NNR;
- zisenokuziswa ngesandla e-NNR, okanye zithunyelwe ngeimeyile kwi-CEO yase-NNR okanye zithunyelwe ngeposi ebhalisiweyo kwidilesi yeposi yakwa-NNR yaye zifakwe zingekapheli iinyanga ezi-3 zokuphakama kwesikhalazo

POL-CSR-005 AMPTELIKE TAAL Rev 0

## AFRIKAANS BELEID AMPTELIKE TAAL POL-CSR-005

Rev 0

#### **INHOUDSOPGAWE**

1.	INLEIDING	.23
2.	DOEL	23
3.	OMVANG	23
4.	DEFINISIES EN AFKORTINGS	23
5.	BELEIDSGESAG	24
6.	BELEIDSVERKLARING	24
7.	HERSIENING	.28
8.	VERANTWOORDELIKHEID	28
q	KI AGTES	28

Rev<sub>0</sub>

#### 1. INLEIDING

Die Nasionale Kernreguleerder (NKR) is 'n publieke entiteit wat ingestel en beheer word ingevolge Artikel 3 van die Wet op die Nasionale Kernreguleerder (Wet no. 47 van 1999) om voorsiening te maak vir die beskerming van persone, eiendom en die omgewing teen kernskade deur die daarstelling van veiligheidstandaarde en regulatoriese praktyke.

Kragtens die Wet op die Gebruik van Amptelike Tale, 2012, 4(1), het die NKR as 'n staatsbeheerde entiteit 'n voorgestelde taalbeleid ontwikkel rakende die gebruik van amptelike tale vir regeringsdoeleindes wat hy later ná 'n openbare konsultasieproses sal aanneem.

#### 2. DOEL

Die doel van hierdie beleid is om te voldoen aan Artikel 4(1) van die Wet op die Gebruik van Amptelike Tale, 2012 (Wet No. 12 van 2012).

#### 3. OMVANG

Hierdie beleid is van toepassing op alle werknemers van die NKR en dokumente wat deur die reguleerder gepubliseer en gedruk word.

#### 4. DEFINISIES EN AFKORTINGS

#### 4.1 Definisies

Wet: Die Wet op die Gebruik van Amptelike Tale, 2012 (Wet No. 12 van 2012)

Grondwet: Die Grondwet van die Republiek van Suid-Afrika, 1996

**Korporatiewe kommunikasie:** Korporatiewe kommunikasie is 'n bestuursfunksie wat gerig is op die verspreiding van inligting aan sleutelbelanghebbendes en die uitvoering van korporatiewe strategieë insluitende die ontwikkeling van boodskappe vir 'n verskeidenheid doeleindes, binne en buite die organisasie.

**Pansat:** Die Pan-Suid-Afrikaanse Taalraad, ingestel ingevolge die Wet op die Pan-Suid-Afrikaanse Taalraad, 1995 (Wet No. 59 van 1995)

Rev<sub>0</sub>

#### 4.2 Afkortings

ARMCOM Oudit- en risikobestuurskomitee

CSR Kommunikasie en belanghebbende-verhoudinge

EXCO Uitvoerende komitee

HUB Hoof- uitvoerende beampte

NEHAWU Nasionale Onderwys-, Gesondheid- en Verwante Werkersvakbond

NKR Nasionale Kernreguleerder

POL Beleid

TDC Transformasie- en Ontwikkelingskomitee

WBTI Wet op die bevordering van toegang tot inligting

#### 5. BELEIDSGESAG

Hierdie Taalbeleid word uitgereik onder die gesag en ingevolge die voorsienings van Artikel 4 van die Wet op die Gebruik van Amptelike Tale, 2012 (Wet No. 12 van 2012) en is gebaseer op die Regulasies van die Wet op die Gebruik van Amptelike Tale, 2012, die Nasionale Taalbeleidsraamwerk, 2003, en voorsienings van die Wet op die Nasionale Kernreguleerder, (Wet No. 47 van 1999). Al hierdie dokumente is uiteindelik bedoel om uitvoering te gee aan Artikel 6 van die Grondwet van die Republiek van Suid-Afrika, 1996.

#### 6. BELEIDSVERKLARING

Hierdie beleid beskryf besonderhede van die NKR se voldoening aan toepaslike vereistes van Artikel 4 van die Wet op die Gebruik van Amptelike Tale, 2012 (Wet No. 12 van 2012).

#### 6.1 Aard van die NKR

Die Nasionale Kernreguleerder (NKR) is 'n publieke entiteit wat ingestel en beheer word ingevolge Artikel 3 van die Wet op die Nasionale Kernreguleerder (Wet no. 47 van 1999) om voorsiening te maak vir die beskerming van persone, eiendom en die omgewing teen kernskade deur die daarstelling van veiligheidstandaarde en regulatoriese praktyke.

Rev 0

## 6.2 In terme van Artikel 7 van die NKR-wet, word die werksaamhede van die reguleerder soos volg uiteengesit;

- (1) Die Reguleerder mag, behoudens hierdie Wet, ten einde sy oogmerke te bereik- (a)
- (a) kernmagtigings toestaan of wysig;
- (b) enige roerende en onroerende eiendom en vermoënsreg huur, koop of andersins verkry en eiendom aldus verkry, verhuur of daaroor beskik, maar onroerende eiendom mag nie sonder voorafgaande magtiging van die Minister, verleen met die instemming van die Minister van Finansies, verkry of oor beskik word nie;
- (c) met enige ander liggaam of instelling saamwerk of beheermaatreëls instel vir die insameling en verspreiding van wetenskaplike en tegniese inligting ten opsigte van enige aangeleentheid rakende kernenergie wat binne die bestek van die oogmerke van die Reguleerder val;
- (d) met enige opvoedkundige, wetenskaplike of ander liggaam, 'n regering of instelling saamwerk ten opsigte van die voorsiening van onderrig aan of die opleiding van persone deur die Reguleerder benodig:
- (e) finansiële of ander bystand op die voorwaardes wat die Reguleerder goedvind verleen ten opsigte van die opleiding van persone wat na die mening van die raad nodig is om te verseker dat 'n voldoende aantal opgeleide persone beskikbaar is om die Reguleerder in staat te stel om sy werksaarnhede uit te oefen;
- (f) homself verseker teen enige verlies, skade. risiko of aanspreeklikheid wat hy mag ly of oploop;
- (g) die Minister adviseer oor aangeleenthede wat verband hou met enige handeling of toestand wat-
- i) kernskade kan veroorsaak;
- (ii) die Minister na die Reguleerder verwys; of
- (iii) die Reguleerder meen nodig is om die Minister oor te adviseer;
- (h) vir doeleindes van hierdie Wet, as die nasionale bevoegde owerheidsliggaam in verband met die Regulasies vir die Veilige Vervoer van Radioaktiewe Materiaal van die Internasionale Atoomenergie-agentskap optree;
- (i) kontrakte sluit, ooreenkomste aangaan of enige handeling verrig, hetsy in die Republiek of elders, waardeur uitvoering aan sy oogmerke gegee word of wat daarop bereken is om regstreeks of onregstreeks die waarde van die dienste wat die Reguleerder ter bereiking van sy oogmerke lewer, te verhoog of wat voorgeskryf word;

Rev 0

- (j) 'n jaarlikse openbare verslag oor die gesondheid en veiligheid van werkers, die publiek en die omgewing verbonde aan alle terreine insluitende, maar nie beperk tot, die voorgeskrewe inhoud opstel en aan die Minister voorlê.
- (2) Die Minister moet die jaarlikse openbare verslag aan hom voorgelê ingevolge subartikel (1)(j) in die Parlement ter tafel lê, binne 14 dae nadat dit voorgelê is indien die Parlement dan in sitting is, of indien die Parlement nie in sitting is nie, binne 14 dae na die aanvang van die volgende gewone sessie.
- (3) Behalwe waar andersins in hierdie Wet bepaal, word die werksaamhede van die Reguleerder soos deur die raad voorgeskryf, deur die hoof- uitvoerende beampte verrig.

Die NKR erken hierdie beleid as deel van 'n proses om meertaligheid te bewerkstellig. Terwyl die NKR daarvan ten gunste is om taaldiversiteit aan te moedig, moet daarop gelet word dat dit nie sy kernbesigheid is nie, en finansiële beperkinge sal beteken dat dit 'n balans sal moet vind tussen die taalvoorkeure en -behoeftes van sy teikengehoor (intern en ekstern).

#### 6.3 Amptelike tale van die NKR

Suid-Afrika is 'n meertalige land met ongeveer 25 verskillende gesproke tale, waarvan 11 amptelike status toegeken is in terme van Artikel 6 van die Grondwet (Wet No. 108 van 1996), op grond van die feit dat daardie tale deur 98% van die totale bevolking gebruik word. Die amptelike tale is: isiNdebele, isiXhoso, isiZulu en isiSwati (na verwys as die Nguni-taalgroep); Sesotho, Sepedi en Setswana (na verwys as die Sotho-taalgroep); Tshivenda, Xitsonga, Engels en Afrikaans.

Vanweë die internasionale aard van kernveiligheidregulering, en aangesien Engels die hoofbesigheidstaal is wat internasionaal en in die Suid-Afrikaanse Parlement gebruik word, <u>kies</u> die NKR Engels as een van die vier (4) amptelike tale wat deur die NKR gebruik word. Op grond van die voorkeure van die plaaslike publiek wat hy bedien, neem die NKR ook isiXhosa, isiZulu en Afrikaans as sy amptelike tale aan vir doeleindes van hierdie beleid.

Die NKR se Handleiding vir die bevordering van toegang tot inligting is in vier (4) amptelik tale vertaal.

Ten opsigte van inheemse kennisstelselkonferensies en -werkwinkels wat deur die NKR word, is gelyktydige tolkdienste gewoonlik buite die NKR se begroting. Sprekers word dus

Rev 0

aangemoedig om 'n samevatting in Engels te gee en hul hooftoespraak in die taal van hul keuse, of omgekeerd.

Vir lede van die publiek en internasionale teenhangers wie se taal van keuse Suid-Afrikaanse Gebaretaal is of 'n ander taal wat nie een van die gekose amptelike tale is nie, sal daar sover as moontlik voorsiening gemaak word op 'n ad hoc-basis. Versoeke om vertalings van en na hierdie tale sal tot die Nasionale Taaldiens gerig word.

#### 6.4 Gebruik van amptelike tale by die NKR

6.1 Die tabel hieronder gee 'n voorstelling van hoe die NKR beoog om die gekose amptelike tale te gebruik

#	Beskrywing	Taal/tale
1.	Interne kommunikasie	Engels
2.	Inter- en intra-regeringskommunikasie	Engels
3.	Aanlyn kommunikasie (webwerf, sosiale media, intranet)	Engels WBTI-versoeke, klagtes geregistreer en navrae via die webwerf sal beantwoord word in die amptelike taal wat deur die aanvraer verkies word.
4.	<ul> <li>Korporatiewe publikasies</li> <li>Jaarverslae</li> <li>Konvensie oor kernveiligheidverslag</li> <li>Suid-Afrikaanse nasionale verslag oor die nakoming van verpligtinge ingevolge die gesamentlike konvensie oor die veiligheid van verbruikte brandstofbestuur en oor die veiligheid van radioaktiewe afvalbestuur</li> </ul>	Engels
5.	Kommunikasie met lede van die publiek (amptelike en geskrewe kommunikasie)	Engels isiXhosa isiZulu Afrikaans (enige ander voorkeurtaal/-tale van die teikengehoor) (met inagneming van die gebruik, praktiese aspekte en koste)
6.	Kommunikasie met lede van die publiek (mondelinge kommunikasie)	Engels; en (enige ander voorkeurtaal/-tale van die teikengehoor) (met inagneming van die gebruik, praktiese aspekte en koste)
7.	Openbare verhore en sessies vir die deel van inligting	Engels; en (enige ander voorkeurtaal/-tale van die teikengehoor) (met inagneming van die gebruik, praktiese aspekte en koste)

AMPTELIKE TAAL		Rev 0
8.	Inligtingsforums vir openbare veiligheid	Engels; en
		(enige ander voorkeurtaal/-tale van die forum)

#### 6.5 Toegang tot die NKR-taalbeleid deur lede van die publiek

- 6.5.1 Die NKR-taalbeleid sal in Engels, isiZulu, isiXhosa en Afrikaans op die NKR-webwerf en in gedrukte formaat beskikbaar wees.
- 6.5.2 Versoeke om 'n gedrukte weergawe van die Taalbeleid mag skriftelik, telefonies of persoonlik aan die NKR gerig word. Afskrifte van die Beleid kan óf deur die aanvraer afgehaal word of na hom gestuur word.
- 6.5.3 Diegene wat telefoniese versoeke doen, sal eers na die NKR-webwerf verwys word, maar kan op aanvraag 'n gedrukte weergawe ontvang.

#### 7. HERSIENING

Hierdie beleid sal hersien word wanneer dit nodig geag word of indien die behoefte binne vyf (5) jaar ontstaan.

#### 8. VERANTWOORDELIKHEID

Werknemers wat hierdie beleid skend, sal aan tugstappe deur die tugkomitee onderwerp word in ooreenstemming met relevante NKR-beleide.

#### **4.1 9. KLAGTES**

- 9.1 Enige persoon (hetsy 'n NKR-personeellid of 'n lid van die publiek) wat ontevrede is met die NKR se gebruik van amptelike tale kan 'n klag indien wat behandel sal word in terme van Regulasie 2(2) en 2(3) van die Regulasies vir die Gebruik van Amptelike Tale.
- 9.2 Alternatiewelik kan klagtes ook direk aan die NKR se HUB gerig word;
- óf per hand by die NKR afgelewer, of per e-pos aan die NKR se HUB gestuur of per geregistreerde pos gestuur na die NKR se posadres en ingedien binne 3 maande nadat die klag ontstaan het

YOLIMI OLUSEMTHETHWENI

Rev (

#### ISIZULU

## INQUBOMGOMO YOLIMI OLUSEMTHETHWENI

POL-CSR-005

#### YOLIMI OLUSEMTHETHWENI

Rev

#### ITHEBULA LOKUQUKETHWE

1.	ISETHULO	31
2.	INJONGO	3′
3.	AMAZWIBELA	31
4.	IZINCAZELO NOKUFUSHANISWA KWAMAGAMA	3
5.	AMAGUNYA ENQUBOMGOMO	32
6.	ISITATIMENDE SENQUBOMGOMO	32
7.	UKUBUYEKEZA	36
8.	UMSEBENZI OSEMAHLOMBE	37
9.	IZIKHALAZO	37

Rev 0

### 1. ISETHULO

I-National Nuclear Regulator (NNR) yinhlangano yomphakathi esungulelwe futhi elawulwa ngokuhambisana neSigaba 3 se-National Nuclear Regulator Act, (Act No 47 ka-1999) ukuze kuvikelwe abantu, impahla nendawo ekulinyazweni yinyukliya ngokuthi kusungulwe imithetho yokuphepha nemikhuba emihle yokulawula.

Ngokuhambisana ne-Use of Languages Act,2012,4(1), i-NNR njengenhlangano yombuso, iye yasungula iNqubomgomo Yolimi ephakanyiswayo mayelana nokusetshenziswa kwezilimi ezisemthethweni ngezinjongo zakwahulumeni eyobe seyamukelwa ngemva kokuxoxisana nomphakathi.

### 2. INJONGO

Injongo yale nqubomgomo wukuba kuhanjiswane nesigaba 4(1) se-Use of Official Languages Act, 2012 (Act No. 12 ka-2012).

### 3. AMAZWIBELA

Le nqubomgomo isebenza kubo bonke abasebenzi be-NNR nakumadokhumenti anyatheliswa futhi akhishwa ngumqondisi.

### 4. IZINCAZELO NOKUFUSHANISWA KWAMAGAMA

### 4.1 Izincazelo

Umthetho (Act): I-Use of Official Languages Act, 2012 (Act No. 12 ka-2012)

**Umthetho-sisekelo:** UMthetho-sisekelo WaseNingizimu Afrika (The Constitution of the Republic of South Africa, 1996)

**I-Corporate Communications:** I-Corporate communications yindlela yokuphatha eyenzelwe ngokuqondile ukuhambisa ulwazi kulabo abangabavoti abasemqoka nokuba kwenziwe izinto ezihleliwe kuhlanganise nokuba kwenziwe imilayezo ngezinjongo ezihlukahlukene ngaphakathi nangaphandle kwayo inhlangano.

**I-PanSALB:** I-Pan South African Language Board, eyasungulwa ngokuvumelana ne-Pan South African Language Board Act, 1995 (Act No. 59 ka-1995)

Rev<sub>0</sub>

### 4.2 Ukufushaniswa Kwamagama

ARMCOM Audit and Risk Management Committee

CEO Chief Executive Officer

CSR Communications and Stakeholder Relations

EXCO Executive Committee

NEHAWU National Health Education & Allied Workers Union

NNR National Nuclear Regulator

PAIA Promotion of Access to Information Act

POL Policy

TDC Transformation and Development Committee

### 5. AMAGUNYA ENQUBOMGOMO

INqubomgomo Yolimi ikhishwa ngaphansi kwegunya, futhi ivumenala nalokho okushiwo eSigabeNi 4 se-Use of Official Languages Act,2012 (Act No.12 ka-2012) futhi isekelwe ku-Use of Official Languages Regulations, 2013, i-National Language Policy Framework, 2003 namalungiselelo e-National Nuclear Regulator Act, (Act No 47 ka-1999). Wonke la madokhumenti ekugcineni ahloselwe ukwenza kusebenze isigaba 6 soMthetho-sisekelo WaseNingizimu Afrikaa, 1996.

### 6. ISITATIMENDE SENQUBOMGOMO

Le nqubomgomo ichaza imininingwane yokunamathela ezimfunweni ezisebenzayo ze-NNR zesigaba 4 se-Use of Official Languages Act, 2012 (Act No. 12 ka-2012) .

### 6.1 Isimo se-NNR

I-National Nuclear Regulator (NNR) yinhlangano yomphakathi esungulelwe futhi elawulwa ngokuhambisana neSigaba 3 se-National Nuclear Regulator Act, (Act No 47 ka-1999) ukuze kuvikelwe abantu, impahla nendawo ekulinyazweni yinyukliya ngokuthi kusungulwe imithetho yokuphepha nemikhuba emihle yokulawula.

Rev 0

### 6.2 Ngokuhambisana neSigaba 7 se-NNR Act, imisebenzi yomqondisi ibekwe ngale ndlela:

- (1) UMqondisi angase, kuye ngalo Mthetho, ngenjongo yokufinyelela imigomo yayo—
- (a) anikeze noma achibiyele ukugunyaza ngenyukliya;
- (b) aqashe, athenge noma-ke athole noma iyiphi impahla ethuthekayo nengathutheki kanye nelungelo lobunikazi, futhi aqashe noma ahlukane nempahla etholakele, kodwa ngeke athole noma ahlukane nempahla engathutheki ngaphandle kokuba aqale athole imvume kaNgqongqoshe, enikezwa imvume nguNgqongqoshe Wezezimali;
- (c) abambisane nabanye noma nenye inhlangano noma asungule futhi alawule izakhiwo ukuze kuqoqwe futhi kukhishwe ulwazi lwezesayensi nezethekhnoloji, ngokuhambisana nanoma yiluphi udaba olumayelana ne-eneji yenyukliya engena ngaphansi kwemigomo yoMqondisi;
- (d) abambisane nanoma iyiphi inhlangano yezemfundo, yezesayensi noma elinye ithimba, uhulumeni noma inhlangano ngokuqondene nelungiselelo lesiyazelo sokuqeqesha abantu abadingwa nguMqondisi;
- (e) ukunikeza, ezimweni kuye ngokucabanga kukaMqondisi ukuthi yikuphi okufanelekayo, usizo lwezezimali noma olunye ngokuqondene nokuqeqeshwa kwabantu ngokombono webhodi, kubalulekile ukuqinisekisa ukuthi kunenani elanele labantu eliqeqeshiwe elizokwenza ukuba uMqondisi akwazi ukwenza imisebenzi yakhe;
- (f) ukuzikhava ngomshuwalense uma kuba khona ukulahlekelwa, ukulimala, ingozi noma izindleko ezingase zibe khona noma zidaleke;
- (g) ukweluleka uNgqongqoshe ezindabeni ezihlobene nanoma yisiphi isenzo noma isimo-
- (i) esingase sidale umonakalo wenyukliya;
- (ii) uNgqongqoshe usho uMqondisi; noma
- (iii) uMqondisi ubona kudingeka ukweluleka uNgqongqoshe;
- (h) ngezinjongo zalo Mthetho, abe njengegunya likazwelonke elinekhono ngokuqondene ne-International Atomic Energy Agency's Regulations for the Safe Transport of Radioactive Material;
- (i) asebenze ngokuphothula amakhontrakthi, enze izivumelwano noma enze noma yisiphi isenzo, kungaba se-Republic noma kwenye indawo, lapho imigomo yayo yenziwa noma ihlaziywe, ngokuqondile noma ngokungaqondile, ukuze kuthuthukiswe izinga lezinsiza ezinikezwa nguMqondisi ukuze kufezeke imigomo noma okungase kushiwo;
- (j) enze futhi ahambise kuNgqongqoshe umbiko womphakathi wonyaka maqondana nempilo nokuphepha okuqondene nabasebenzi, umphakathi kanye nendawo ehlobene nawo wonke amasayithi, kuhlanganise, kodwa hhayi lokho kuphela, nokuqukethwe okushiwo.

Rev 0

- (2) UNgqongqoshe kumelwe ethule phambi kwePhalamende umbiko womphakathi wonyaka olethwe kuye ngokusho kwesigatshana (1)(j) phakathi nezinsuku ezingu-14 wethuliwe uma iPhalamende lisemhlanganweni walo ovamile noma, uma iPhalamende lingekho emhlanganweni ovamile, phakathi nezinsuku ezingu-14 kwemva kokuqala komhlangano walo ovamile olandelayo.
- (3) Imisebenzi yoMqondisi kufanele yenziwe ngu-Chief Executive Officer, ngokwesiqondiso sebhodi, ngaphandle uma lo Mthetho usho okuhlukile.

I-NNR ibheka le nqubomgomo njengengxenye yenqubo yokuba kusetshenziswe izilimi eziningi. Yize i-NNR ihambisana nokukhuthazwa kokuba khona nokusetshenziswa kwezilimi ezihlukahlukene, kumelwe kuphawulwe ukuthi lona akuwona umsebenzi wayo oyinhloko, futhi ukulinganiselwa ngokwezimali kuyosho ukuthi kufanele ilinganisele kahle phakathi kwezilimi esithanda ukuzisebenzisa kanye nesidingo sabantu (ngaphakathi nangaphandle).

### 6.3 Izilimi ezisemthethweni Ze-NNR

INingizimu Afrika yizwe elinabantu abakhuluma izilimi eziningi futhi kukhulunywa cishe izilimi ezingu-25 ezingefani, kanti kulezo ezingu-11 ziye zanikwa igunya lokubai yizilimi ezisemthethweni ngokuhambisanana neSigaba 6 soMthetho-sisekelo (Act No. 108 ka-1996), inqobo uma ukusetshenziswa kwazo kuhlanganisa u-98% wengqikithi yabantu bonke. Izilimi ezisemthethweni yilezi: isiNdebele, isiXhosa, isiZulu nesiSwati (ezibizwa ngokuthi iqembu lezilimi zesiNguni); isiSuthu, isiPedi nesiTswana (ezibizwa ngokuthi yiqembu lezimili zesiSotho); isiVenda, isiTsonga, isiNgisi nesiBhunu.

Ngenxa yesimo semithetho yokuphepha nokulondeka komhlaba wonke kwenyukliya, futhi njengoba isiNgisi kuyilona limi olusetshenziswa ngokuyinhloko kwezamabhizinisi emhlabeni wonke nasePhalamende laseNingizimu Afrika, i-NNR, <u>ikhetha</u> isiNgisi njengolunye lwezilimi ezisemthethweni ezine (4) ezisetshenziswa yi-NNR. Ngokwalokho okuthandwa umphakathi wendawo okuyiwona ewusebenzelayo, i-NNR yamukela nesiXhosa, isiZulu nesiBhunu njengezilimi zayo ezisemthethweni ngokwezinjongo zale nqubomgomo. Ngokwalokho okuthandwa umphakathi wendawo okuyiwona ewusebenzelayo, i-NNR yamukela nesiXhosa, isiZulu nesiBhunu njengezilimi zayo ezisemthethweni ngokwezinjongo zale nqubomgomo

I-NNR Promotion of Access to Information Manual iye yahunyuswa ngezilimi ezine (4) ezisemthethweni.

Non-Restricted

Rev 0

Ngokuqondene nezingqungquthela zezimiso zolwazi lwezomdabu ezihlelwa yi-NNR, izinsiza zokutolika ngokuhambisana nesikhulumi kanyekanye (simultaneous interpreting) ngokuvamile azize zangena kusabelo-mali se-NNR. Ngakho-ke, izikhulumi zikhuthazwa ukuba zethule ingqikithi eyinhloko ngesiNgisi bese inkulumo iyonke ziyibeke ngolimi eziluthandayo, kube ngokufananayo nangesinye isimo.

Amalungu omphakathi kanye nozakwethu abavela kwamanye amazwe abakhetha uLimi Lwezandla LwaseNingizimu Afrika (South African Sign Language) noma olunye ulimi olungabaliwe kulezi ezikhethwe njengezilimi ezisemthethweni bazocatshangelwa kuye ngezimo ngalezo zikhathi. Izicelo zokuba kuhunyushwe kulezi zilimi noma kususelwa kuzo zizothunyelwa ku-National Language Service.

### 6.4 I-NNR isebenzisa izilimi ezisemthethweni

6.1 Ithebula elingezansi libonisa indlela i-NNR ehlela ukusebenzisa ngayo izilimi ezikhethiwe ezisemthethweni

#	Incazelo	Ulimi (Izilimi)	
1.	Ukuxhumana Ngaphakathi	isiNgisi	
2.	Ukuxhumana ngaphakathi kuhulumeni	isiNgisi	
3.	Ukuxhumana ezingosini ze-inthanethi (iwebhusayithi, i-social media, i-intranet)	isiNgisi Izicelo ze-PAIA, iZikhalazo ezibhalisiwe neMibuzo elethwe ngewebhusayithi kuzophendulwa ngolimi olusemthethweni olucelwe yilowo ocelile.	
4.	<ul> <li>Okunyathelisiwe Yinhlangano</li> <li>Imibiko Yaminyaka Yonke</li> <li>Ingqungquthela Ngombiko Wenyukliya Wokuphepha</li> <li>Umbiko kazwelonke waseNingizimu Afrika mayelana nokunamathela ezibophweni ngaphansi kokubambisana endabeni yokuphepha kokulawulwa kwe-fuel esetshenzisiwe kanye nokuphepha kwe-radioactive waste management</li> </ul>	isiNgisi	

Rev 0

5.	Ukuxhumana namalungu omphakathi	isiNgisi	
	(ukuxhumana okusemthethweni nokubhaliwe)	isiXhosa,	
		isiZulu,	
		isiBhunu	
		(noma yiluphi olunye ulimi/izilimi	
		ezikhethwa abantu umlayezo oya kubo)	
		(ukucabangela ukusebenzisa,	
		ukusebenziseka kanye nezindleko)	
6.	Ukuxhumana namalungu omphakathi	IsiNgisi; kanye	
	(ukuxhumana ngomlomo)	(noma yiluphi olunye ulimi/izilimi	
		ezikhethwa abantu umlayezo oya kubo)	
		(ukucabangela ukusebenzisa,	
		ukusebenziseka kanye nezindleko)	
7.	Imihlangano Yomphakathi nemihlangano	IsiNgisi; kanye	
	yokwabelana ngoLwazi	(noma yiluphi olunye ulimi/izilimi	
		ezikhethwa abantu umlayezo oya kubo)	
		(ukucabangela ukusebenzisa,	
		ukusebenziseka kanye nezindleko)	
8.	Izigcawu Zolwazi Lokuphepha Komphakathi	IsiNgisi; kanye	
		(noma yiluphi olunye ulimi/izilimi	
		olukhethwa yisigcawu)	

### 6.5 Ukutholwa KweNqubomgomo Yolimi Ye-NNR ngamalungu omphakathi

- 6.5.1 INqubomgomo Yolimi Ye-NNR (NNR Language Policy) izotholakala ngesiNgisi, ngesiZulu, ngesiXhosa nangesiBhunu kuwebhusayithi ye-NNR nangefomethi yokubhalwe ephepheni.
- 6.5.2 Izicelo zekhophi ebhalwe ephepheni yeNqubomgomo Yolimi (Language Policy) zingase zifakwe ngokubhalela i-NNR,
- ngocingo noma ngokuthi umuthi eze mathupha. Amakhophi eNqubomgomo angase alandwe yilowo owacelayo noma athunyelwe kuye.
- 6.5.3 Abantu abashaya ucingo bewacela bazoqale bayiswe kuwebhusayithi ye-NNR, kodwa bangayinikwa ikhophi yephepha uma beyicela.

### 7. UKUBUYEKEZA

Le nqubomgomo izobuyekezwa noma nini uma kubonakala kunesidingo noma kuye ngokuphakama kwesidingo phakathi neminyaka emihlanu (5).

Rev 0

### 8. UMSEBENZI OSEMAHLOMBE

Abasebenzi abatholwa bephula le nqubomgomo bazothathelwa izinyathelo zokuqondisa izigwegwe yikomiti lezokuqondisa izigwegwe kuye ngezinqubomgomo ezisebenzayo ze-NNR.

### 9. IZIKHALAZO

- 9.1 Noma ubani (kungaba yilungu labasebenzi le-NNR noma ilungu lomphakathi) onganelisekile ngokusetshenziswa kwezilimi ezisemthethweni ze-NNR angafaka isikhalazo esizodingidwa ngokuhambisana neZiqondiso 2(2) no-2(3) ze-Use of Official Languages Regulations.
- 9.2 Noma futhi izikhalazo zingase ziyiswe ku-CEO we-NNR;
- ziyiswe ngesandla e-NNR, noma zithunyelwe nge-imeyili ku-CEO ye-NNR, noma ngeposi elibhalisiwe ekhelini leposi le-NNR futhi zifakwe phakathi nezinyanga ezingu-3 zokuphakama kwesikhalazo.

### SETSWANA PHOLISI PUO YA SEMMUSO POL-CSR-005

Sev 0

### **LENAANE LA DITENG**

<u>1.</u>	MATSENO	40
2.	BOIKAELELO	40
3.	MALEBA	40
<u>4.</u>	DITLHALOSO LE DIKHUTSHWAFATSO	40
4	1.1 Ditlhaloso	40
4	1.2 Dikhutshwafatso	41
<u>5.</u>	BOLAODI JWA PHOLISI	41
<u>6.</u>	TLHALOSO YA PHOLISI	41
<u>7.</u>	TSHEKATSHEKO	45
8.	BOIKARABELO	45
9 [	DINGONGOREGO	46

### 1. MATSENO

The National Nuclear Regulator (NNR) ke setheo sa puso se se tlhomilweng le go laolwa go ya ka melawana ya Karolo 3 ya Molao wa National Nuclear Regulator, (Molao Nom 47 wa 1999) go tlamela ka tshireletso ya batho, dithoto le tikologo mo tshenyong ya nyutlelia ka go tlhongwa ga melao ya pabalesego le ditsamaiso tsa melawana.

Go tsamaisana le Molao wa Tiriso ya Dipuo,2012,4(1), NNR jaaka setheo sa puso, e dirile Pholisi ya Puo e e tshitshinngwang malebana le tiriso ya dipuo tsa semmuso e e tlaa dirisiwang ke puso e e tlaa e latelang morago ga go buisana le setšhaba.

### 2. BOIKAELELO

Boikaelelo jwa pholisi e ke go tsamaisana le karolo 4(1) ya Molao wa Tiriso ya Dipuo tsa Semmuso, 2012 (Molao Nom. 12 wa 2012).

### 3. MALEBA

Pholisi e e maleba go bathapiwa botlhe ba NNR mme ditokomane di phasaladiwa le go gatisiwa ke bolaodi.

### 4. DITLHALOSO LE DIKHUTSHWAFATSO

### 4.1. Ditlhaloso

Molao: Molao wa Tiriso ya Dipuo tsa Semmuso, 2012 (Molao Nom.12 wa 2012)

Molaotheo: Molaotheo wa Rephaboliki ya Aforikaborwa, 1996

**Tihaeletsano ya Kgwebo:** Tihaeletsano ya kgwebo ke boikarabelo jwa balaodi jo bo itebagantseng le go fa dikgaolotihopho tsa konokono tshedimosetso le go tsweletsa leano la ditlamo go akaretsa go kwala melaetsa ka maikaelelo a a farologaneng mo teng le kafa ntle ga mokgatiho.

**PanSALB:** Lekgotla la Dipuodintsi la Aforikaborwa, le le tlhomilweng go ya ka melawana ya Molao wa Lekgotla la Dipuodintsi la Aforikaborwa, 1995 (Molao Nom. 59 wa 1995)

### 4.2. Dikhutshwafatso

ARMCOM Audit and Risk Management Committee (Komiti ya Boruni le Taolo ya Kotsi)

CEO Chief Executive Officer (Mokhuduthamaga Mogolo)

CSR Communications and Stakeholder Relations (Tlhaeletsano le Dikamano le

Banaleseabe)

EXCO Executive Committee (Komiti ya Khuduthamaga)

NEHAWU National Health Education & Allied Workers Union

NNR National Nuclear Regulator (Bolaodi jwa Nyutlelia jwa Bosetšhaba)

PAIA Promotion of Access to Information Act (Molao wa Tsweletso ya go Fitlhelela

Tshedimosetso)

POL Policy (Pholisi)

TDC Transformation and Development Committee (Komiti ya Diphetogo le

Ditlhabololo)

### 5. BOLAODI JWA PHOLISI

Pholisi e ya puo e ntshiwa kafa tlase ga bolaodi, mme e latela maemo a a beilweng a Karolo 4 ya Molao wa Tiriso ya Dipuo tsa Semmuso,2012 (Molao Nom.12 wa 2012) mme e theilwe mo Melawaneng ya Tiriso ya Dipuo tsa Semmuso, 2013, Motheo wa Pholisi ya Puo wa Bosetšhaba (National Language Policy Framework), 2003 le maemo a a beilweng a National Nuclear Regulator Act, (Molao Nom 47 wa 1999). Kwa bofelong boikaelelo jwa ditokomane tse tsotlhe ke go dira gore karolo 6 ya Molaotheo wa Rephaboliki ya Aforikaborwa, 1996, e dire.

### 6. TLHALOSO YA PHOLISI

Pholisi e e tlhalosa dintlha tsa go tsamaisana ga NNR le ditlhokego tse di maleba tsa karolo 4 ya Molao wa Tiriso ya Dipuo tsa Semmuso, (Molao Nom. 12 wa 2012).

### 6.1 Tlholego ya NNR

National Nuclear Regulator (NNR) ke setheo sa puso se se tlhomilweng le go laolwa go ya ka melawana ya Karolo 3 ya Molao wa National Nuclear Regulator, (Molao Nom 47 wa 1999) go tlamela ka tshireletso ya batho, dithoto le tikologo mo tshenyong ya nyutlelia ka go tlhongwa ga melao ya pabalesego le ditsamaiso tsa melawana.

### 6.2 Go ya ka melawana ya Karolo 7 ya Molao wa NNR, maikarabelo a bolaodi a tlhalosiwa ka tsela e e latelang;

- (1) Bolaodi, go ya ka Molao o, ka boikaelelo jwa go fitlhelela maikaelelo a jone, bo ka
  - a) ntsha kgotsa go fetola ditetla tsa nyutlelia;
  - b) hira, reka kgotsa a bona ka tsela nngwe dithoto tse di sutang le tse di sa suteng le tetla ya tshwanelo ya gore ke mong, le go hirisa kgotsa go rekisa dithoto tse di bonweng jalo, mme bo ka se bone kgotsa go rekisa dithoto tse di sa suteng ntle le go bona tetla ya Tona pele, e e ntshitsweng ka tetla ya Tona ya Matlotlo;
  - c) dirisana le mokgatlho ope o mongwe kgotsa setheo kgotsa jwa tlhoma le go laola mafelo a go kgobokanya le go phatlalatsa tshedimosetso ya saense le ya sethekeniki, go tsamaisana le kgang epe e e mabapi le maatla a nyutlelia e e welang mo maikaelelong a Bolaodi;
  - d) dirisana le mokgatlho ope wa thuto, saense, kgotsa ope o mongwe, puso kgotsa setheo malebana le thuto ya, kgotsa go katisiwa ga, batho ba ba tlhokiwang ke Bolaodi;
  - e) fa, mo maemong a Bolaodi bo akanyang go siame, thuso ya tšhelete kgotsa thuso e nngwe mabapi le go katisiwa ga batho ba go ya ka maikutlo a boto go tlhokegang gore ba katisiwe go netefatsa gore palo e e lekaneng ya batho ba ba katisitsweng ba teng go kgontsha Bolaodi go diragatsa maikarabelo a jone;
  - f) tsaya inšorense ya tatlhegelo, tshenyegelo, kotsi kgotsa molato o bo ka lebanang le one kgotsa go o rwala;
  - g) itsise Tona dikgang tse di amanang le kgato epe kgotsa boemo jo-
    - (i) bo ka kgonang go baka tshenyo ya nyutlelia;
    - (ii) Tona e bo lebisang go Bolaodi; kgotsa
    - (iii) Bolaodi bo akanyang gore go tlhokega go itsise Tona ka jone;
  - h) go ya ka boikaelelo jwa Molao o, a dire e le molaodi yo o tshwanetseng wa bosetšhaba mabapi le Melawana ya Mokgatlho wa Boditšhabatšhaba wa Maatla a Atomo wa Thwalo e e Babalesegileng ya Dire tse di Radioactive (International Atomic Energy Agency's Regulations for the Safe Transport of Radioactive Material);
  - i) dira dikonteraka, a tsena mo ditumalanong kgotsa a dira tiro epe, e ka tswa e le mo teng ga Rephaboliki kgotsa go sele, mo maikaelelo a jone a diragadiwang kgotsa ka tsela nngwe go akanngwang gore a tokafatsa boleng jwa ditirelo tse Bolaodi bo di direlang go fitlhelela maikaelelo a jone kgotsa tse ba laetsweng gore ba di dire;

- j) dira le go romelela Tona pego ya setšhaba ya ngwaga le ngwaga ka ga boitekanelo le pabalesego tse di amanang le badiri, setšhaba le tikologo e e amanang le mafelo otlhe, go akaretsa, mme go sa lekanyediwa go, diteng tse di tlhomilweng.
- (2) Tona o tshwanetse go begela Palamente pego ya setšhaba ya ngwaga le ngwaga e a e romeletsweng go ya ka karolwana (1)(j) mo malatsing a le 14 fa e sena go romelwa jalo fa ka nako eo Palamente e kopana ka mokgwa o o tlwaelegileng kgotsa, fa ka nako eo Palamente e sa kopana ka mokgwa o o tlwaelegileng, mo malatsing a le 14 fa e sena go simolola go kopana ka mokgwa o o tlwaelegileng.
- (3) Maikarabelo a Bolaodi a tshwanetse go dirwa ke Mokhuduthamaga Mogolo, jaaka a kaelwa ke boto, ntle le fa go totobaditswe ka tsela e sele mo Molaong o.

NNR e tsaya pholisi e e le karolo ya thulaganyo ya tiriso ya dipuo tse dintsi. Le fa NNR e rotloetsa tiriso ya dipuo tse di farologaneng, go tshwanetse ga tlhokomelwa gore se ga se kgwebo ya yone ya konokono, mme mathata a ditšhelete a tlaa raya gore e tlaa tshwanelwa ke go lekalekanya magareng ga dipuo tse di tlhophiwang le ditlhoko tsa babadi (ka fa gare le ka fa ntle).

### 6.3 Dipuo tsa semmuso tsa NNR

Aforikaborwa ke naga ya dipuo tse dintsi e e nang le dipuo tse di ka tshwarang 25 tse di farologaneng tse di buiwang, tse 11 ya tsone e filweng maemo a semmuso go ya ka Karolo 6 ya Molaotheo (Molao Nom. 108 wa 1996), ka mabaka a gore tiriso ya tsone e akaretsa 98% ya palo ya baagi botlhe. Dipuo tsa semmuso ke: Sendebele, Sexhosa, Sezulu le Seswati (tse di bidiwang dipuo tsa setlhopha sa SeNguni); Sesotho, Sepedi le Setswana (tse di bidiwang dipuo tsa setlhopha sa Sesotho); Sevenda, Setsonga, Seesemane le Seaforikanse.

Ka ntlha ya tlholego ya molawana wa pabalesego le tshireletso ya nyutlelia, le ka gonne Seesemane e le puo ya konokono mo go tsa kgwebo e e dirisiwang boditšhabatšhaba le mo Palamenteng ya Aforikaborwa, NNR, e tlhopha Seesemane jaaka nngwe ya dipuo tse nne (4) tsa semmuso tse di dirisiwang ke NNR. Ka ntlha ya se se tlhophiwang ke setšhaba se ba se direlang, NNR gape e dirisa Sexhosa, Sezulu le Seaforikanse jaaka dipuo tsa yone tsa semmuso ka maikaelelo a pholisi e.

Bukana ya NNR ya Tsweletso ya go Fitlhelela Tshedimosetso e fetoletswe mo dipuong tse nne (4) tsa semmuso.

Mabapi le dikhonferense le diwekeshopo tsa kitso ya dilo tsa setso tse di rulaganngwang ke NNR, ka kakaretso NNR ga e na tšhelete ya go duelela ditirelo tsa go toloka. Ka jalo dibui di rotloediwa go dira tshobokanyo ka Seesemane le dintlha tsa tsone tsa setlhogo ka puo e ba e ratang, kgotsa di dire tshobokanyo ka puo e ba e ratang le dintlha tsa tsone tsa setlhogo ka Seesemane.

Maloko a setšhaba le ba boditšhabatšhaba ba puo e ba e tlhophang e leng Puo ya Diatla ya Aforikaborwa kgotsa puo e nngwe e e seng nngwe ya dipuo tsa semmuso tse di tlhophilweng a tlaa thusiwa go ya bokgakaleng jo bo kgonegang go ya ka seemo sa bone se se totobetseng. Dikopo tsa gore go fetolelwe mo dipuong tse le go tswa mo go tsone di tlaa romelwa go Tirelo ya Dipuo ya Setšhaba.

### 6.4 Tiriso ya dipuo tsa semmuso ke NNR

6.1 Lenaneo le le fa tlase le bontsha kafa NNR e ikaeletseng go dirisa dipuo tsa semmuso tse di tlhophilweng

#	Tihaloso	Puo/Dipuo	
1.	Tlhaeletsano ya Kafa Gare	Seesemane	
2.	Tlhaeletsano magareng ga mafapha a puso le	Seesemane	
	kafa gare ga one		
3.	Tlhaeletsano ya inthanete (webosaete, social	Seesemane	
	media, interanete)	Dikopo tsa PAIA, Dingongorego le	
		Dipatlisiso tse di romelwang ka	
		webosaete di tlaa arabiwa ka puo ya	
		semmuso e e tlhophiwang ke mokopi.	
4.	Diphasalatso tsa Kgwebo	Seesemane	
	<ul> <li>Dipego tsa Ngwaga le Ngwaga</li> </ul>		
	<ul><li>Tumalano ya Pego ya Pabalesego ya Nyutlelia</li><li>Pego ya Aforikaborwa ya bosetšhaba</li></ul>		
	ya tsamaisano le maikarabelo mo tumalanong ya taolo e e babalesegileng ya leokwane le le		
	dirisitsweng le taolo e e babalesegileng ya pabalesego matlakala a radioactive		

POL-CSR-005	PUO YA SEMMUSO	Rev 0

5.	Tlhaeletsano le maloko a setšhaba	Seesemane	
	(tlhaeletsano ya semmuso le e e kwadilweng)	Sexhosa,	
		Sezulu	
		Seaforikanse	
		(puo/dipuo tse dingwe tse di tlhophiwang	
		ke babadi) (go akanngwa ka tiriso,	
		mosola le ditshenyegelo)	
6.	Tlhaeletsano le maloko a setšhaba	Seesemane; le	
	(tlhaeletsano ya molomo)	(puo/dipuo tse dingwe tse di tlhophiwang	
		ke babadi) (go akanngwa ka tiriso,	
		mosola le ditshenyegelo)	
7.	Ditheetso sa Maikutlo a Setšhaba le dikopano	Seesemane; le	
	tsa go abelana Tshedimosetso	(puo/dipuo tse dingwe tse di tlhophiwang	
		ke babadi) (go akanngwa ka tiriso,	
		mosola le ditshenyegelo)	
8.	Dikokoano tsa Tshedimosetso ya Pabalesego	Seesemane; le	
	ya Setšhaba	(puo/dipuo tse dingwe tse di tlhophiwang	
		ke kokoano)	

### 6.5 Go fitlhelela Pholisi ya Puo ya NNR ke maloko a setšhaba

- 6.5.1 Pholisi ya Puo ya NNR e tlaa nna teng ka Seesemane, Sezulu, Sexhosa le Seaforikanse mo webosaeteng ya NNR le e e gatisitsweng mo pampiring.
- 6.5.2 Dikopo tsa dikhopi tse di gatisitsweng mo pampiring tsa Pholisi ya Puo di ka romelwa go NNR ka mokwalo, ka mogala, kgotsa ka sebele. Dikhopi tsa Pholisi di ka tsewa ke mokopi wa tsone kgotsa tsa romelwa kwa go ene.
- 6.5.3 Batho ba ba dirang dikopo ka mogala ba tlaa romelwa kwa webosaeteng ya NNR lekgetlho la ntlha, mme ba ka fiwa dikhophi tse di gatisitsweng mo pampiring fa ba di kopa.

### 7. TSHEKATSHEKO

Pholisi e e tlaa sekasekiwa nako nngwe le nngwe fa go tsewa go tlhokega kgotsa fa go tlhokega mo dingwageng tse tlhano (5).

### 8. BOIKARABELO

Bathapiwa ba ba fitlhelwang ba tlola molao wa pholisi e ba tlaa kgalemiwa ke komiti ya kgalemo go tsamaisana le dipholisi tse di maleba tsa NNR.

### 9. DINGONGOREGO

- 9.1 Motho ope (e ka tswa e le leloko la badirammogo ba NNR kgotsa leloko la setšhaba) yo o sa kgotsofaleleng tiriso ya NNR ya dipuo tsa semmuso a ka tsenya ngongorego e go tlaa lebaganwang le yone go ya ka Molawana 2(2) le 2(3) wa Melawana ya Tiriso ya Dipuo tsa Semmuso.
- 9.2 Gape dingongorego di ka lebisiwa ka tlhamalalo go Mokhuduthamaga Mogolo wa NNR;
- di ka isiwa ka seatla kwa NNR, kgotsa tsa romelwa ka imeile go Mokhuduthamaga Mogolo wa NNR kgotsa tsa romelwa ka poso e e kwadisitsweng kwa atereseng ya poso ya NNR mme tsa tsenngwa mo dikgweding tse 3 tsa go nna teng ga ngongorego

### SOUTH AFRICAN REVENUE SERVICE

NO. 1236 20 NOVEMBER 2020

EXTENSION OF DEADLINE TO FILE COUNTRY BY COUNTRY RETURNS IN TERMS OF SECTION 25(7) OF THE TAX ADMINISTRATION ACT, 2011 (ACT NO. 28 OF 2011)

In terms of section 25(7) of the Tax Administration Act, 2011, I, Edward Christian Kieswetter, Commissioner for the South African Revenue Service, hereby extend the deadline to file the Country-by-Country Reports under Notice No. 1117 published in Government Gazette No. 41186 dated 20 October 2017, for Reporting Fiscal Years commencing before 1 March 2020 as follows:

- With regards to a person required to file by 31 December 2020 or 31 January 2021, the deadline is extended to 28 February 2021; and
- With regards to a person required to file by 28 February 2021, the deadline is extended to 31 March 2021.

**EC KIESWETTER** 

Con Kiesdelle

COMMISSIONER FOR THE SOUTH AFRICAN REVENUE SERVICE

### SUID-AFRIKAANSE INKOMSTEDIENS

NO. 1236 20 NOVEMBER 2020

VERLENGING VAN SPERTYD OM LAND-VIR-LAND OPGAWES IN TE DIEN INGEVOLGE ARTIKEL 25(7) VAN DIE WET OP BELASTINGADMINISTRASIE, 2011 (WET NO. 28 VAN 2011)

Ingevolge artikel 25(7) van die Wet op Belastingadministrasie, 2011, verleng ek, Edward Christian Kieswetter, Kommissaris vir die Suid-Afrikaanse Inkomstediens, hierby die spertyd om 'n Land-vir-Land verslag in te dien, ingevolge Kennisgewing No. 1117 op 20 Oktober 2017 in Staatskoerant No. 41186 gepubliseer, ten opsigte van Verslagdoenings- Fiskale Jare wat voor 1 Maart 2020 begin het, as volg:

- Ten opsigte van 'n persoon wat teen 31 Desember 2020 of 31 Januarie 2021 moet indien, word die spertyd tot 28 Februarie 2021 verleng; en
- Ten opsigte van 'n persoon wat teen 28 Februarie 2021 moet indien, word die spertyd tot 31 Maart 2021 verleng.

**EC KIESWETTER** 

Com Krisdelle

KOMMISSARIS: SUID-AFRIKAANSE INKOMSTEDIENS

### **DEPARTMENT OF TRANSPORT**

NO. 1237 20 NOVEMBER 2020

NATIONAL ROAD TRAFFIC ACT, 1996 (ACT NO. 93 OF 1996)

### PUBLICATION FOR COMMENTS OF THE MINIMUM SERVICE DELIVERY STANDARD

The Minister of Transport, hereby publishes the above draft Minimum Service Delivery Standard for comments. All Interested persons are called upon to lodge their written inputs, comments or objections within four (4) weeks from the date of publication of this Notice in the Government Gazette to the Director-General, Department of Transport for the attention of:

Mr Ngwako Thoka

Department of Transport

Private Bag X193

**PRETORIA** 

0001

E-Mail: Thokan@dot.gov.za

Tel: (012) 309 3764

Ms Laetitia Botma

Department of Transport

Private Bag X193

**PRETORIA** 

0001

E-Mail:BotmaL@dot.gov.za

Tel: (012) 309 3763

### MINIMUM SERVICE DELIVERY STANDARD (MSDS)

### PURPOSE

The purpose of this document is to set a standard for Driving Licence Testing Centres (DLTCs), Vehicle Testing Stations (VTSs) and Registering Authorities (RAs) herein after referred to as Client Contact Centres, for service delivery.

The specific focus will be to prescribe and set the minimum standards and requirements for service delivery to the Client at Client Contact Centres as it relates to, inter alia, the issuance and acquisition of learners' and driving licences, roadworthy certificates, the registration and licensing of motor vehicles.

This standard aims to standardize operational practices across all the Client Contact Centres and shall be implemented and rendered in compliance with the applicable **Batho Pele Principles** and standards as listed below:

- 1.1 Consultation: Citizens should be consulted about the level and quality of public services they receive and wherever possible, should be given a choice about the services that are offered;
- 1.2 Service Standards: Citizens should be told what level and quality of public service they will receive so that they are aware of what to expect;
- 1.3 Access: All citizens should have equal access to the services to which they are entitled:
- 1.4 Courtesy: Citizens should be treated with courtesy and consideration;
- **1.5 Information:** Citizens should be given full, accurate information about the public services they are entitled to receive;
- **1.6 Openness and Transparency:** Citizens should be told how national and provincial departments are run, how much they cost, and who is in charge;
- 1.7 Redress: If the promised standard of service is not delivered, citizens should be offered an apology, a full explanation and a speedy and effective remedy; and when complaints are made, citizens should receive a sympathetic, positive response;
- **1.8 Value for money:** Public services should be provided economically and efficiently in order to give citizens the best possible value for money

Furthermore, such services must be guided by and comply with the provisions of National Road Traffic Act, 1996 (Act No. 93 of 1996) and regulations and any other relevant legislation.

### 2. LIST OF DEFINITIONS

- "Access control" means selective restriction of access to a place or other resource in terms of functions to be performed
- "Adequate space" means enough space for all Clients queuing for a service in compliance with the Occupational Health and Safety Legislation.
- "Adequate security" means all measures taken by the management of the Centre to protect the Centre and shall include physical security, access control, alarm system and security guard, and may include closed circuit television.
- "Client Contact Centre" means Driving Licence Testing Centres (DLTCs), Vehicle Testing Stations (VTSs) and Registering Authorities (RAs) appointed in terms of the National Road Traffic Act and its Regulations.
- "Client" means a person utilising the Driving Licence Testing Centres (DLTCs), Vehicle Testing Stations (VTSs) and Registering Authorities (RAs) services to comply with the requirements in terms of applicable national and provincial road traffic legislation.
- "Ergonomical office furniture" means designed for the workplace intended to maximise productivity by minimising operator fatigue and discomfort to both staff and Clients.
- "Good lighting" means as determined by SANS 10400.
- "Relevant Legislation" means any legislation relating to the functions performed at Driving Licence Testing Centres (DLTCs), Vehicle Testing Stations (VTSs) and Registering Authorities (RAs).
- "Service Delivery Charter" means the Charter as annexed as Annexure A of this Standard.

### 3. SCOPE

The scope of this standard is to set minimum service standards for Client Contact Centres and to address the challenges experienced by Clients in accessing and obtaining services rendered by Client Contact Centres. These challenges include but are not limited to

- **3.1 Queue Management:** Long queues at Client Contact Centres impact on service delivery to Clients and leads to immense frustration.
- **3.2** Location and Accessibility: Lack of clear signage leads to Client Contact Centres not being easily located and accessible to Clients. Also most of the Contact Centres do not have proper signage in place both to get to the Centres and in the Centres and the Client is not effectively directed to where they need to go.
- 3.3 Business Office hours: Although, most of the Client Contact Centres open and close on time, there are those that experience disruptions to their normal

operational hours and the Client is not warned ahead of time of the untimely closing of the centre.

- **3.4** Access to information and complaints management: Clients do not have access to relevant information regarding the service that they require, resulting in numerous complaints that are poorly attended to which leads to frustration.
- 3.5 Accountability: Service Level Agreements are not in place where applicable leading to Client Contact Centres not effectively being held accountable for service delivery.

### 4. SIGNAGE TO AND IN THE FACILITY

Clients should be able to easily find the Client Contact Centre for their required service. Once entering the Centres the client should be able to easily find the appropriate service points.

### 4.1 Road and Directional signage

- **4.1.1 Road Signage:** The Client Contact Centres shall have clear road signage indicating where the applicable Centre is located.
- **4.1.2 Directional signage:** Upon entering the facility clear directional and service signage should be in place to indicate to the client where to park and proceed to each required service.

### 4.2 Service point queue signage

Service point queue signage must:

- 4.2.1 Be erected overhead to the front of the queue; and
- **4.2.2** Clearly depict the service in English and one other official language dominant in that area.

### 4.3 Information signage

Information signage must be:

- 4.3.1 Clearly displayed;
- 4.3.2 Legible, easily understandable; and
- **4.3.3** Clearly depict the service in English and one other official language dominant in that area.

### 5. SAFETY AND SECURITY

Client Contact Centres shall ensure that staff, clients and state assets at the Client Contact Centres are safe and protected at all times.

### 5.1 Access control to public areas

There must be adequate security in all public areas including but not limited to security guards, alarms and burglar proofing.

### 5.2 Access control to restricted areas

- **5.2.1** Restricted areas must be clearly demarcated. Access to these areas must be controlled.
- **5.2.2** Client Contact Centres shall ensure that access control measures are in place to secure where applicable
- 5.2.1.1 Filing and storage rooms
- 5.2.1.2 Server rooms
- 5.2.1.3 Cashiers workstations
- 5.2.1.4 Strong rooms
- **5.2.3** All state equipment and stock including NaTIS equipment and face value documents shall be secured against loss and or damage.

### 5.3 Safety

All Customer Care Centres must ensure compliance with Occupational Health and Safety legislated requirements.

- 5.3.1 Health and safety instructions must be displayed
- 5.3.2 Fire extinguishers serviced and available
- 5.3.3 Revenue collected and banked daily
- **5.3.4** Strong room/Safe available for safeguarding of face value document and revenue collected

### 6 PARKING

- 6.1 Customer Contact Centres shall have adequate Client parking available.
- 6.2 Parking for Clients with disabilities must be provided and clearly marked.

### 7 FORMS

- 7.1 Client Contact Centres shall have all the forms relevant to the function of the Centre available to the Clients.
- 7.2 Forms shall be sorted, clearly marked and provided to clients free of charge.
- 7.3 Client Contact Centres shall also accept printed forms from the Departments website.
- 7.4 Client Contact Centres shall provide an area for the completion of the forms.

- 7.5 There must be staff available to help the Client to complete the applicable forms for the appropriate transaction. In the smaller facilities this function can be performed by frontline staff provided that such staff adequately addresses all queries without jeopardising the normal transaction flow.
- 7.76 Client contact centre must maintain a minimum stock level as determined by the province to ensure uninterrupted service delivery.

### 8. QUEUES

### 8.1 Adequate space for queuing

- 8.1.1 There must be adequate space inside and outside the centre for seating and queuing.
- 8.1.2 Should clients be required to queue outside the centre, there should be adequate covering to provide shade and protection from the weather elements.

### 8.2 Queue Management

Client Contact Centres shall monitor and control the queues to ensure that Clients are in the correct queue and advised of all the requirements for their appropriate transaction.

### 8.3 Average waiting times

Services must be performed within the times as specified in the Service Delivery Charter attached as Annexure A.

### 8.4 Client care for the physically challenged and senior citizens

Preferential care should be given to clients with disabilities, physical restrictions (permanent or temporary) and senior citizens.

### 9. DEDICATED CUSTOMER SERVICE DESK

- 9.1 There should be a dedicated Client service desk that is staffed all the time. The staff should be adequately trained to handle all queries directed to the Client Contact Centre.
- 9.2 This requirement is not mandatory in small contact centres provided that the frontline staff adequately addresses all queries without jeopardising the normal transaction flow.

### 10. WORKING OFFICE EQUIPMENT

The Client Contact Centres shall have:

10.1 Office equipment including telephone and or PABX systems, computers, fax machines, photo copying machines and air-conditioning in working order.

10.2 Ergonomical office furniture for staff and Clients that are clean and in good working order.

### WAITING AREA

The waiting area should be in compliance with Occupational Health and Safety Standards, be clean and have:

- 11.1 Effective Ventilation
- 11.2 Good Lighting
- 11.3 Access to free fresh drinking water.

### 12. ABLUTION FACILITIES

The ablution facilities must have clear signage and must:

- 12.1 Be provided onsite for Clients and staff;
- 12.2 Be clean and comply with Occupational Health and Safety Standards;
- 12.3 Be accessible to Clients and staff with disabilities and cater to their needs;
- 12.4 Have sanitary bins, toilet paper, running water, soap and hand drying facilities; and

NOTE: All of the above must be provided free of charge by the Client Contact Centre

### 13. STAFF

Client Contact Centres shall provide sufficient and competent staff, including supervisory staff, to deliver the Services, and shall ensure that —

- 13.1 All NaTIS users attend and complete the Department's compulsory NaTIS training and refresher training.
- 13.2 No NaTIS access is granted to staff who have not completed the training and/or refresher training;
- 13.3 The duties of all staff are clearly defined and staff are familiar with same in order to promote clear division of duties;
- 13.4 All staff is appropriately trained for the position they are appointed in.
- 13.5 The Department is advised in writing of staff changes, including, but not limited to new appointments, resignations, suspensions, dismissals or reassignments;

- 13.6 Staff strictly conform with all applicable laws and policies and instructions issued from time to time by the Department and the Public Service Commission's Code of Conduct for Public servants.
- 13.7 All staff shall at all times clearly display name tags as provided by the Client Contact Centre.

### 14. BUSINESS OFFICE HOURS

- **14.1** The Client Contact Centre shall be open during business office hours as stipulated in the Service Delivery Charter attached as Annexure A.
- **14.2** Services must be performed continuously and only be suspended as a result of an event beyond the control of the Client Contact Centre.

### 15 COMMUNICATION TO THE CLIENT

### 15.1 Information on display

Client Contact Centres shall have on display

- 15.1.1 The Service Delivery Charter as contained in Annexure A
- 15.1.2 the Batho Pele principles
- 15.1.3 Anti-Fraud and Corruption Hotline number

### 15.2 Notifications to the Client

Client Contact Centres shall upon receipt of the driving licence card, update the NaTIS and notify the Clients to collect the driving licence card.

### 16. COMPLAINTS MANAGEMENT PROCESS

- 16.1 Client Contact Centres shall have a complaints management process in place.
- 16.2 The complaints management process must include but not limited to:
  - 16.2.1 Registering of complaints in a complaints register:
  - 16.2.2 Acknowledgement of receipt of complaints within 3 working days:
  - 16.2.3 Complaints Investigation Process: and
  - 16.2.4 Feedback on progress

### 16.3 The Client Contact Centre shall have available:

16.3.1 Monthly statistics on complaints received, resolved, escalated.

16.3.2 Monthly statistics on feedback to applicants.

### 16.4 Client service survey

- **16.4.1** Client Contact Centres shall conduct Client satisfaction surveys at least once every 6 months.
- **16.4.2** All Clients should be encouraged to complete the Client service questionnaire supplied to rate the level of service provided by the Client Contact Centre.
- **16.4.3** Questionnaires can be submitted by placement in a suggestion box, mail, email, facsimile or by hand delivery.
- **16.4.4** Client Contact Centres must process the questionnaires and report the outcome to the relevant province

### 17. SERVICE LEVEL AGREEMENT

17.1 Client Contact Centres shall enter into a service level agreement with the relevant province that is in line with the Minimum Service Level Agreement to be published by the Minister in the Gazette.

### Annexure A Service Delivery Charter

# SERVICE DELIVERY CHARTER VEHICLE TESTING STATION

# **BUSINESS OFFICE HOURS**

MONDAY TO FRIDAY:

SATURDAYS:

## Our Services are:

Application for Roadworthiness

- Motor Cycle R
  - Bus R
- Heavy motor vehicle R
- Other vehicles R

Testing and retesting of motor vehicle R

Certification of Roadworthiness R

Identifying motor vehicle particulars that need to be updated and recommended to the appropriate Registering Authority

NOTE: All application forms are provided free of charge and also available on www.enatis.com . Selling of these forms must be reported.

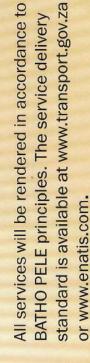
DISCLAIMER: Lead times as prescribed are subject to all requirements being met by the Client and minimum test times per vehicle.

# WHO IS IN CHARGE MANAGEMENT REPRESENTATIVE:

COMPLAINTS / COMPLIMENTS MECHANISM

TEL NUMBERS MANAGEMENT REPRESENTATIVE:
PROVINCIAL NUMBER:
NATIONAL NUMBER:

LEAD TIMES





# **ENSURE SAFE MOTOR VEHICLES**

0 0 0

### DRIVING LICENCE TESTING CENTRE SERVICE DELIVERY CHARTER

# **BUSINESS OFFICE HOURS**

MONDAY TO FRIDAY:

SATURDAYS:

# **CLOSED ON PUBLIC HOLIDAYS**

### Our Services are:

Application for a Learner's Licence Test Testing of learner drivers R

Duplicate / Replacement of Learner's Licence R Issuing of learner driving licence R

Issuing of Driving Licence and Driving Licence Card R Application for Driving Licence Test R Testing of drivers R

New application for Professional Driving Licence Permit (PrDP) R Renewal / Replacement of Driving Licence Card R

Femporary Driving Licence R Renewal of PrDP R

Eye Testing for all the above processes R Conversion of Foreign Driving Licence R Jpdating Personal Particulars R

Application for Instructor's Certificate R Issuing Instructor's Certificate R Testing of Instructors R Address verification R

Issuing duplicate Instructor's Certificates R Verification of Driving Licence particulars R

f you are renewing your driving licence card and will not be able to collect your card in NOTE: All application forms are provided free of charge and are available online at www.enatis.com. Selling of these forms must be reported. Nominate a person to collect on your behalf person be sure to

Apply for a temporary driving licence

DISCLAIMER: Lead times as prescribed are subject to all requirements being met by the Client.

# MANAGEMENT REPRESENTATIVE: WHO IS IN CHARGE

COMPLAINTS / COMPLIMENTS MECHANISM

MANAGEMENT TEL NUMBERS

REPRESENTATIVE

PROVINCIAL NUMBER:

NATIONAL NUMBER:

### LEAD TIMES

- Appointment Lead Times for learner's licence testing within \_\_weeks Appointment Lead Times for driving licence testing within \_\_
  - All other services to be rendered within \_\_ minutes of arrival

All services will be rendered in accordance to BATHO PELE principles. The service delivery standard is available at www.transport.gov.za or www.enatis.com



# IMPROVED SERVICES TO THE PEOPLE

## SERVICE DELIVERY CHARTER **REGISTERING AUTHORITY**

# **BUSINESS OFFICE HOURS**

MONDAY TO FRIDAY:

SATURDAYS:

CLOSED ON PUBLIC HOLIDAYS

### Our Services are:

Deregistration of motor vehicle (MV) Registration of motor vehicle (MV)

Notice of change of ownership

Application for Temporary Permit Application for Special Permit

Application for Personalised Number Plate (where applicable) Duplicate Registration Certificate (S)

Application for Motor Trade Number

Updating of personal particulars

Application for Special Classification ito Licence Fees (S) Updating Address particulars

Application for Traffic Register Number Certificate (where applicable) (S) Updating of MV particulars

Referral of Motor Vehicle for SA Police Clearance Introduction of motor vehicles (S)

Application for registration as Manufacturer of Number plates, Manufacturer of blank plates, Embosser, supplier of reflective sheeting, (where applicable) Application for registration as Manufacture, Importer and Builder (where applicable)

reas are determined per vehicle tare as published. Note that the total fees payable may be subject to any outstanding motor vehicle registration, licensing and other fees.

NOTE: All application forms are provided free of charge and are available online at www.enatis.com. Selling of these forms must be reported to the National Department.

## OFFICIAL IN CHARGE: WHO IS THE

PROVINCIAL NUMBER: COMPLAINTS / COMPLEMENTS MECHANISM NATIONAL NUMBER: OFFICIAL IN CHARGE: TEL NUMBERS

# LEAD TIMES

- NOTE: Bulk services will be rendered days (if applicable). within\_
- egarded as sensitive transactions and will require investigation and more NOTE: Services marked (S) are time to conclude)
- should not be longer than \_\_ minutes. than bulk and sensitive transactions NOTE: Queueing for services other ×

All services will be rendered in accordance to BATHO PELE principles. The service delivery standard is available at www.transport.gov.za or www.enatis.com

# PROMOTING ROAD SAFETY

DISCLAIMER: Lead times as prescribed are subject to all requirements

being met by the Client.



### GENERAL NOTICES • ALGEMENE KENNISGEWINGS

### NON-GOVERNMENTAL ORGANIZATION NOTICE 662 OF 2020

VETERINARY AND PARA-VETERINARY PROFESSIONS ACT, 1982 (ACT NO. 19 OF 1982)

REGULATIONS RELATING TO VETERINARY AND PARA-VETERINARY PROFESSIONS: AMENDMENT

### SCHEDULE

### Definition

1.

In this Schedule "the Regulations" means the regulations published by Government Notice No. R.2085 of 1 October 1982, as amended by the regulations published by Government Notices Nos. R.1994 of 11 September 1987 (as corrected by Government Notice No. R.2199 of 2 October 1987), R.397 of 4 March 1988, R.1067 of 17 May 1991, R.11 of 3 January 1992, R.976 of 27 March 1992, R1477 of 23 September 1994, R.47 of 20 January 1995, R.701 of 12 May 1995, R.1401 of 15 September 1995, R.561 of 1 April 1996, R.256 of 14 February 1997, R.257 of 14 February 1997, R.96 of 16 January 1998, R.501 of 1 April 1998, R.751 of 5 June 1998, R.374 of 26 March 1999, R.422 of 1 April 1999, R.618 of 23 June 2000, R.734 of 17 August 2001, R.324 of 22 March 2002 R.562 of 2 May 2003, R. 275 of 5 March 2004 (as amended by Government Notice No R.568 of 7 May 2004), R.343 of 15 April 2005, R.249 of 24 March 2006, R.322 of 20 April 2007,R.487 of 30 April 2008, R. 655 of 12 June 2009, R 659 of 30 July 2010 and R 810 12 October 2012. 30 August 2014, R638, R305 25 April 2014, R389 15 May 2015, Notice 408 of 2016, 15 July 2016, Notice 564 4 August 2017, Notice 642 19 October 2018, Notice 389 19 July 2019.

Substitution of Table 1 of the Regulations

2.

The following Table is hereby substituted for Table 1 of the Regulations.

### TABLE 1 FEES PAYABLE

PURPOSE	AMOUNT
1. Registration of - a student [R.22]	*R 156.00
<ul><li>2.1 Registration of a natural person -</li><li>(a) to practice a veterinary profession</li></ul>	*R 2478.00 for the first registration and *R 7929.00 for registration of a person whose registration was previously terminated
(b) to practice a veterinary specialist profession	*R 2478.00 for the first registration and *R 7929.00 for a person whose registration was previously terminated.
(c) to practice a para-veterinary profession	*R 811.00 for the first registration and *R3172.00 for the registration of a person whose registration was previously terminated.
2.2 Registration of a juristic person- [R.23]	*R 2478.00
Maintenance of registration of- a student [R.24.1]	*R 156,00
4. Maintenance of registration of-	

1 (a) a second constituing a sustantiana.	
(a) a person practising a veterinary profession	*R 4404.00
(b) a person practising a para- veterinary profession	*R 1348.00
(c) a person practising as a pensioner [R.24.2]	*R 397.00
5. Alteration of-	
(a) registration of a person practising a	
veterinary profession	*R 94.00
(b) speciality of a veterinary specialist	*R 94.00
(c) registration of a person practising a para-veterinary profession	*R 94.00
[R.25]	"K 94.00
6. Entry of-	
particulars of a degree, diploma or	*D 220 00
certificate in a register	*R 239.00
[R.26]	
7.	
7.1 Examination determined by the	
Council for registration purposes as a	
Veterinarian- (a) Non-refundable application fee	
(a) Non-reidildable application ree	*R 470.00
(b) Examination Fee Including	
Application Fee	*R 31 126.00
7.2 Examination determined by the	
Council for registration purposes as a	
Para Veterinarian-	
(a)Non-refundable application fee	*R 470.00
(b)Examination Fee Including	
Application Fee	*R 15 536.00
- inhumation ( ee	1, 13 330,00
[Section 20 (5) (c)]	
8. Deferment (Continuing Professional	*R1143.00
Development)	
9. Routine inspections	*R 4 638.00

<sup>\*</sup> VAT included

### DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION NOTICE 663 OF 2020

### International Trade Administration Commission of South Africa

The Minister issued a directive in Government Gazette No. 43501 on 3 July 2020, instructing the International Trade Administration Commission of South Africa (ITAC) to investigate whether the Price Preference System (PPS) on the exportation of scrap metal is achieving the objectives of the Policy. ITAC conducted an investigation, requested public comments and implemented initial amendments to the PPS Guidelines in Notice 532 of 2020, published in Government Gazette No. 43765 on 2 October 2020. Information received during the above-mentioned investigation and information provided in the public comments indicated that further amendments are required to ensure that the PPS is strengthened. Public comments are herewith invited on the further proposed amendments to the PPS.

Proposed amendments to the PPS Policy Guidelines published in Government Gazette No. 43765, Notice 532 of 2020 on 2 October 2020 on the exportation of ferrous and non-ferrous waste and scrap metal.

### Amended Export Control Guidelines on the Exportation of Ferrous and Non-Ferrous Waste and Scrap

The above-mentioned guidelines are herewith amended as follows:

- 1. By the insertion of the following paragraph as a new paragraph after paragraph 4.2, following the words "....domestic consuming industry."
  - Scrap metal ISRI grades that are non-specific as to scrap metal content specification and where it is recommended in the ISRI Specifications, for example, that scrap metal be sold by analysis, sample, recovery basis or the like, and where a particular reference to minimum percentage content (for example copper scrap ISRI: Druid: Insulated Copper Wire Scrap) is also not specified in the ISRI Specifications, a valid offer can be made at a minimum of 3% of the content of the metal in question (i.e. 3% copper content in the abovementioned example). Should the content of the metal in question of a specific ISRI grade be more than 3%, a valid offer can be made on an analysis, sample or recovery basis.
- 2. By the amendment of the percentage of copper LME full price of the copper ISRI grade Druid in the Red metal Table contained in paragraph 4.3 from "33.0" to "3.0 or analysis, sample or recovery basis".

- 3. By the substitution of paragraph 4.4 with the following paragraph:
  - 4.4 When a valid offer is submitted in terms of the PPS and the scrap metal as reflected in the application is purchased in terms of the PPS by a local consumer, it must be transported and delivered to the consumer's scrap metal processing premises by the seller, for the seller's account.
- 4. By the substitution of paragraph 4.5 with the following paragraph and table:
  - 4.5. Notwithstanding the above, the price preference price for all ISRI grades of aluminium waste and scrap as listed here-under, will be calculated by using the London Metal Exchange index price (LME full price) as an international benchmark average price. From the average price achieved and based on the average exchange rate during the previous day, week, two weeks, month or quarter, where applicable, for the different types and grades of aluminium waste and scrap, an amount of 25% will be deducted to reflect the price at which the different grades of aluminium waste and scrap must be offered for sale to the domestic consuming industry.

Aluminium ISRI Grades	Percentage of Aluminium LME full price
Taint Tabor	73.50%
Toto / Tutu / Tata / Tread	93.50%
Telic / Teens	63.50%
Taboo / Tough / Tooth	75.50%
Tabloid / Tablet	95.50%
Tense / Trump / Twist	75.50%
Tale	49.50%
Tally	59.50%
Tall	95.50%
Talc	43.50%
Talcred	58.50%
Taldon	63.50%
Taldork / Taldack	63.50%
Take	73.50%
Tarry A	74.50%
Tarry B	73.50%
Tarry C	65.00%
Tepid	Analysis/Sample/Recovery Basis
Tooth	80.00%
Twitch	74.00%
Tweak / Twire	Analysis/Sample/Recovery Basis
Troma	85.50%
Talon / Taste / Tann / Tassel	87.50%

Twang	Analysis/Sample/Recovery basis	
Trill Analysis/Sample/Recovery Basis		
Thigh Analysis/Sample/Recovery Basis		
Thirl	Analysis/Sample/Recovery Basis	
Thorn	Analysis/Sample/Recovery Basis	
Twirl Analysis/Sample/Recovery Basis		
Terse / Tetra / Tesla		
Zorba 53		
Throb 60.5		

Aluminium Scrap Metal Table

- 5. By the deletion of paragraph 4.10 and amending the number of paragraph "4.11" to "4.10".
- 6. By the insertion of the following paragraphs after paragraph 8.19:
  - 8.20. Scrap metal export permit applications that are submitted to ITAC and circulated may not be withdrawn by the applicant unless the scrap metal applied for in the application is sold by the applicant to a local consumer for local consumption. If after the requisite circulation period, no offer to purchase is made, ITAC will process the application as per its normal administrative practice.
  - 8.21 Scrap metal, which is authorised by ITAC for exportation by virtue of an export permit, must be exported as breakbulk cargo and not as containerised cargo.
- 7. These amendments to the PPS Guidelines will come into effect on the date of publication thereof in the Government Gazette.

Interested parties are hereby invited to comment on the proposed amendments to the Price Preference System (PPS) Policy Guidelines published in Government Gazette No. 43765, Notice 532 of 2020 on 2 October 2020 on the exportation of ferrous and non-ferrous waste and scrap metal.

### **Enquiries**

Mr D Mitchell, e-mail: dmitchell@itac.org.za
Ms D Mogale, e-mail: dmogale@itac.org.za
Mr Ernest Roman: eroman@itac.org.za
Ms Eleanor Graaff: egraaff@itac.org.za

### **Publication period**

Comments must be submitted within a period of 2 weeks from the publication of this notice to any of the above-mentioned e-mail addresses.

### DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION NOTICE 664 OF 2020

### COMPETITION TRIBUNAL NOTIFICATION OF DECISION TO APPROVE MERGER

The Competition Tribunal gives notice in terms of rules 34(b)(ii) and 35(5)(b)(ii) of the "Rules for the conduct of proceedings in the Competition Tribunal" as published in Government Gazette No. 22025 of 01 February 2001 that it approved the following mergers:

Case No.	Acquiring Firm	Target Firm	Date of Order	Decision
LM087Aug20	Foschini Retail Group (Pty) Ltd	The Assets and Business Cunducted by Edcon Ltd	23/09/2020	Approved Subject to Conditions
LM082Aug20	K2020211444 (South Africa) (Pty) Ltd	Barrie Cline Clothing (Pty) Ltd	12/10/2020	Approved Subject to Conditions
LM070Jul20	Isuzu Motors Ltd	UD Trucks Corporation	20/10/2020	Approved
LM121Sep20	Grindrod Property Holdings Ltd	SA Corporate Real Estate (SACREL)	20/10/2020	Approved
LM137Oct20	K2020704995 (South Africa) (Pty) Ltd	Comair Ltd	30/10/2020	Approved Subject to Conditions
SM148Jul18	IRL (South Africa) Resources Investments (Pty) Ltd	Mapochs Mine (Pty) Ltd	26/10/2020	Approved Subject to Conditions

The Chairperson Competition Tribunal

### BOARD NOTICES • RAADSKENNISGEWINGS

### **BOARD NOTICE 136 OF 2020**



Building 2 Greenstone Hill Office Park Emerald Boulevard Modderfontein
PO Box 8237 Greenstone 1616 Johannesburg South Africa
Tel 087 940 8800 Fax 087 940 8873 E-mail board@irba.co.za

Docex DX008 Edenvale Internet www.irba.co.za

### APPOINTMENT OF MEMBERS TO THE BOARD OF THE INDEPENDENT REGULATORY BOARD FOR AUDITORS

Notice is hereby given in accordance with the provisions of Section 11(7) of the Auditing Profession Act, No 26 of 2005, that the Minister of Finance appointed the following persons as Board members of the IRBA:

### Effective 24 June 2020:

- 1. Mr Mohamad I Motala (re-appointment)
- 2. Mr Madoda A Petros (re-appointment)
- 3. Ms Martie J Janse van Rensburg (re-appointment)
- 4. Prof Nirupa Padia
- 5. Ms Thembeka Semane
- 6. Ms Jesmane Boggenpoel
- 7. Ms Nombulelo Gumata

### Effective 1 October 2020:

- 8. Mr Zunaid Vally
- 9. Mr Craig Barrett

In accordance with the provisions of Section 12(1) of the APA, the appointments are effective for two years renewable once.

Jenitha John

**Chief Executive Officer** 

Established in terms of Act 26 of 2005

### **BOARD NOTICE 137 OF 2020**

### NATIONAL COUNCIL OF SOCIETIES FOR THE PREVENTION OF CRUELTY TO ANIMALS

### RULES

### 1 AMMEND RULE 6.30

The committee of every Society shall ensure that a provision is inserted in all future employment contracts of general managers, as a pre-requisite to their employment, the necessity for them to attend an Inspectors' Training Course and to qualify as an inspector within 12 months of their signature of their contract of employment. This rule comes into effect 60 days after being gazetted.

### 2 AMMEND RULE 6.17

All Inspectors are required to attend a Refresher Course every 5 years and pass the appropriate examination.

### 3 NEW RULE TO BE NUMBERED 3.10

All Societies, regardless of income status or size, are required to comply with all the provisions contained in national legislation. This includes, but is not restricted to, the following: South African Revenue Services (SARS)

- (a) All Societies are required to deduct PAYE from staff salaries and wages (where this is applicable) and forward payment to SARS before the 7<sup>th</sup> day of each month.
- (b) Biannual returns also need to be submitted to SARS.
- (c) VAT registered Societies are required to submit either a monthly or bi-monthly return (dependent on registration) to SARS by the 24<sup>th</sup> of the month.
- (d) Form IRP5 / Form IT3 (a) tax certificates must be submitted for all employees.

### Unemployment Insurance Fund

All Societies are required to forward deductions from staff salaries and wages for the Unemployment Insurance Fund to the Department of Labour every month.

### Minimum Wages

All Societies are to adhere to the minimum wage schedules laid down by the Department of Labour.

### Workmen's Compensation Fund

All Societies are required to register with the Workmen's Compensation Fund and submit an annual return of earnings to the Workmen's Compensation Commissioner.

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