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**GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS**

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**DEPARTMENT OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES**

NO. 451

06 APRIL 2020

**AMENDMENT OF ELECTRONIC COMMUNICATIONS, POSTAL AND  
BROADCASTING DIRECTIONS ISSUED UNDER REGULATION 10(8) OF THE  
DISASTER MANAGEMENT ACT, 2002 (ACT NO. 57 OF 2002)**

I, Stella Ndabeni-Abrahams, Minister of Communications and Digital Technologies, do hereby, under regulation 10(8) of the Regulations made under the Disaster Management Act, 2002 (Act No. 57 of 2002) (Government Notice No. 318 published in *Government Gazette* No. 43107 of 18 March 2020), amend the Electronic Communications, Postal and Broadcasting Directions published in the *Government Gazette* on 26 March 2020 (*Government Gazette* 43164, Government Notice No. 417), as indicated in the Schedule.



**MS STELLA TEMBISA NDABENI-ABRAHAMS (MP)  
MINISTER OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES  
DATE:**

## SCHEDULE

### 1. AMENDMENT OF PARAGRAPH 9 OF DIRECTIONS

Paragraph 9 of the Directions is hereby amended by the substitution for paragraph 9.3 of the following paragraph:

“9.3 The Electronic Communications Service Licensees and Electronic Communications Network Service Licensees with access to high demand spectrum must make available connectivity to 152 district virtual classroom platforms with minimum speeds of 10Mbs to support virtual teaching during the COVID-19 national disaster.”.

### 2. AMENDMENT OF PARAGRAPH 10 OF DIRECTIONS

Paragraph 10 of the Directions is hereby amended by –

(a) the substitution for paragraph 10.2 of the following paragraph:

“10.2 Electronic Communications Service Licensees must zero-rate all COVID-19 sites as identified by the Department of Health and must zero rate all calls to the national number for COVID-19 as published by the Department of Health.”; and

(b) the insertion of the following paragraphs after paragraph 10.2:

“10.3 112 Emergency Centres are directed to ensure that in the case of calls about COVID-19, the caller is connected to the national number as published by the Department of Health, if requested.

10.4 All Emergency Centres are directed to display the national number for COVID-19 as published by the Department of Health.”.

### 3. COMMENCEMENT

These Directions will come into operation on the date of publication in the *Government Gazette*.







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