

## CONTENTS • INHOUD



GENERAL NOTICE
Department of Communications
General Notice
164 Postal Services Act, 1998 (Act 124/1998): Fees and Charges for postal services.

## General Notice

## NOTICE 164 OF 2004

## DEPARTMENT OF COMMUNICATIONS

## FEES AND CHARGES FOR POSTAL SERVICES

The Postal Regulator with the approval of the Minister, hereby give notice in terms of Section 30 of the Postal Services Act, 1998 (Act No. 124 of 1998) that the postage rates and service fees for the reserved postal services contained in the schedule will apply from 01 April 2004.


DR IVY MATSEPE-CASABURRI MINISTER OF COMMUNICATIONS
2004-01-30

## Schedule

### 1.1 Limits of mass and size of postal articles in the domestic service

| Letter products (domestic only) | Class of letter product | Maximum thickness | Maximum mass | Size limitations |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Maximum | Minimum |
|  | Small (DL) maxi <br> Medium (B5) <br> Large (B4) <br> Postcards | 5 mm 10 mm 30 mm $0,295 \mathrm{~mm}$ | $\begin{aligned} & 50 \mathrm{~g} \\ & 1 \mathrm{~kg} \\ & 1 \mathrm{~kg} \\ & 50 \mathrm{~g} \\ & \hline \end{aligned}$ | $\begin{aligned} & 120 \mathrm{~mm} \times 235 \mathrm{~mm} \\ & 250 \mathrm{~mm} \times 176 \mathrm{~mm} \\ & 353 \mathrm{~mm} \times 250 \mathrm{~mm} \\ & 353 \mathrm{~mm} \times 250 \mathrm{~mm} \end{aligned}$ | $\begin{aligned} & 90 \mathrm{~mm} \times 140 \mathrm{~mm} \\ & 90 \mathrm{~mm} \times 140 \mathrm{~mm} \end{aligned}$ |
|  | Cylinders/rolled items | $\begin{aligned} & 70 \mathrm{~mm} \\ & 70 \mathrm{~mm} \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \mathrm{~kg} \\ & 1 \mathrm{~kg} \\ & \hline \end{aligned}$ | Length 520 mm Length 620 mm |  |
|  | Rolled addressed newspapers | 70 mm | 1 kg | 353 mm |  |

## Out of standard

When articles do not conform to either the maximum mass, size or thickness, the next rate category must be applied.

## Articles smaller than $90 \mathrm{~mm} \times 140 \mathrm{~mm}$

The rate applicable must be charged according to the criteria for B5 or B4.

## Domestic bulk mail

## Unsorted (ordinary) bulk mail

- The service is suitable for individuals and businesses that post fewer than 100 or 100 and more domestic letters.
- Mail will only be accepted if an official payment method is used, i.e. stamps, remote meter-setting franking machine mail, permit mail and postage-included envelopes.
- Remote meter-setting mail may only be posted at designated offices.
- Mail paid for by all other payment methods may be posted at any post office/mail centre.
- Letters must be faced and tied in bundles when handed in over the counter.


## Presorted bulk mail

- The service is suitable for businesses that post large numbers of domestic letters. The minimum volume is 1000 and more presorted articles per consignment.
- The items must meet the relevant criteria as described in the National Bulk Mail Service Guide.
- All articles in a consignment must -
- originate from the same sender,
- be identical in shape, size and mass; and
- have the same contents.
- The articles must contain return addresses.
- Mail will only be accepted if the official payment methods are used, i.e. stamps, Permit Mail (only presorted bulk mail), remote meter-setting franking machine mail, and postage-included envelopes.
- No rebates apply to letters with stamps as a payment method.
- The client must have his database checked by an official PAMSS and provide the official grading certificate with each posting together with the Bulk Mail Delivery Note.
- Mail must be posted at designated mail centres and mail accepting offices only.

Items larger than $353 \times 250 \mathrm{~mm}$, thicker than 30 mm and weighing more than 1 kg will be considered parcels.
1.2 List of postage rates and service fees payable on postal articles posted in South Africa for delivery in South Africa

## New rates for domestic letters (VAT inclusive)

## Stamp booklets

| Stamp booklet (domestic standard) | New rate |
| :--- | :--- |
| Booklet of 10 stamps | R17.00 |
| Boxes of $50(500$ stamps $)$ | R849.75 |
| Boxes of $100(1000 \mathrm{stamps})$ | R1 699.50 |
| Roll of $100(100$ stamps $)$ | R169.95 |
| Rolls of $100(5)(500$ stamps $)$ | R849.75 |
| Rolls of $100(10)(1000$ stamps $)$ | R1 699.50 |

## Volume variance discount on domestic stamp products

| Product | Discount | Net Price |
| :--- | :--- | :--- |
| Boxes of $50(500$ stamps $)$ | $2 \%$ | R 832.75 |
| Boxes of $100(1000$ stamps $)$ | $5 \%$ | R 1614.50 |
| Rolls of $100(5)(500$ stamps $)$ | $2 \%$ | R 832.75 |
| Rolls of $100(10)(1000$ stamps | $5 \%$ | R 1614.50 |

## Ordinary mail

| Product | New rate |
| :--- | :--- |
| Client's own envelope (unsorted/nonbulk) |  |
| Small (DL) maxi | $\mathbf{R 1 , 7 0}$ |
| Medium (B5) | $\mathbf{R 3 . 4 5}$ |
| Large (B4) | $\mathbf{R 4 . 3 5}$ |
| Cylinder/rolled items |  |
| Cylinder/rolled items ( $520 \mathrm{~mm} \times 70 \mathrm{~mm})^{*}$ | $\mathbf{R 4 . 3 5}$ |
| Cylinder/rolled items (620 mm x 70 mm)* | $\mathbf{R 7 . 5 5}$ |
| Rolled addressed newspapers |  |
| Rolled addressed newspapers (324 mm x 70 mm) | $\mathbf{R 2 . 3 0}$ |
| Postage included (prepaid) envelope (postage and cost of |  |
| envelope) | $\mathbf{R 1 . 9 0}$ |
| Small (C6) with and without window and self-seal envelope | $\mathbf{R 1 . 9 0}$ |
| Small (DL) maxi with and without window and self-seal envelope | $\mathbf{R 4 . 0 0}$ |
| Medium (B5) | $\mathbf{R 5 . 3 5}$ |
| Large (C4) | $\mathbf{R 1 . 8 0}$ |
| Lettergram (prefabricated) |  |
| Postcard | $\mathbf{R 1 . 9 0}$ |
| Change of address (postage paid) | $\mathbf{R 1 . 9 0}$ |
| Ordinary postcard (Post Office card, postage paid) | $\mathbf{R 1 , 7 0}$ |
| Client's own postcard | $\mathbf{R 3 . 4 5}$ |
| Small (DL) maxi | $\mathbf{R 4 . 3 5}$ |
| Medium (B5) |  |
| Large (B4) | $\mathbf{R}$ |
| Advertising mail/Magmail (ordinary mail) | $\mathbf{R 1 . 4 5}$ |
| [minimum 1 000 items per category, per consignment] | $\mathbf{R 2 . 4 5}$ |
| Small (DL) maxi | $\mathbf{R 3 . 6 5}$ |
| Medium (B5) |  |
| Large (B4) | $\mathbf{R 2 , 5 0}$ |
| Addressed Promotional mail |  |
| [minimum 1 000 items per category, per consignment] |  |
| Small (DL) maxi |  |
| Medium (B5) | Large (B4) |

Postage included envelopes discount

| Postage included envelopes bought in bulk | Discount on postage |
| :--- | :--- |
| $250-499$ | $1 \%$ |
| $500-9999$ | $2 \%$ |
| $10000-19999$ | $3 \%$ |
| $20000-49999$ | $4 \%$ |
| 50000 upward | Special discounts must be fully motivated by Sales. To be <br> determined by Head Office (motivation needed) |

Fastmail

| Product | New rate |
| :--- | :--- |
| Client's own envelope |  |
| Small (DL) maxi | $\mathbf{R 2 , 8 0}$ |
| Medium (B5) | $\mathbf{R 6 , 6 5}$ |
| Large (B4) | $\mathbf{R 8 . 0 0}$ |
| Cylinder/rolled items |  |
| Cylinder/rolled items ( $520 \mathrm{~mm} \times 70 \mathrm{~mm})^{*}$ | $\mathbf{R 6 . 8 0}$ |
| Cylinder/rolled items (620 mm x 70 mm)* | $\mathbf{R 8 . 3 0}$ |
| Addressed rolled newspapers |  |
| Addressed rolled newspapers | $\mathbf{R 6 , 6 5}$ |
| Postage included (prepaid) envelope (postage and cost of |  |
| envelope) |  |
| Small (DL) maxi with or without window | $\mathbf{R 3 . 0 0}$ |
| Medium (B5) | $\mathbf{R 7 . 1 5}$ |
| Large (C4) | $\mathbf{R 8 . 9 0}$ |
| Large (B4) | $\mathbf{R 8 . 4 5}$ |
| Client's own postcard | $\mathbf{R 2 . 8 0}$ |
| Small (DL) maxi | $\mathbf{R 6 . 6 5}$ |
| Medium (B5) | $\mathbf{R 8 . 0 0}$ |
| Large (B4) |  |
| Advertising mail and Magmail (Fastmail) - bulk mail only |  |
| (minimum 1 000 items per category) |  |
| Client's own envelope | $\mathbf{R 2 . 8 0}$ |
| Small (DL) maxi | $\mathbf{R 6 . 6 5}$ |
| Medium (B5) | $\mathbf{R 8 . 0 0}$ |

Infomail
(unaddressed mail)

| Product | New rate |
| :--- | :--- |
| Pamphlets |  |
| Local (within Post Office region) | $\mathbf{R 0 . 0 8}$ |
| Box | $\mathbf{R 0 . 1 0}$ |
| Street delivery |  |
| National | $\mathbf{R 0 . 1 2}$ |
| Box | $\mathbf{R 0 . 1 5}$ |
| Street delivery |  |
| Brochures |  |
| Local (within Post Office region) | $\mathbf{R 0 . 1 4}$ |
| Box | $\mathbf{R 0 . 1 6}$ |
| Street delivery |  |
| National | $\mathbf{R 0 . 2 5}$ |
| Box | $\mathbf{R 0 . 2 7}$ |
| Street delivery |  |


| Trade samples |  |
| :--- | :--- |
| Local (within Post Office region) | $\mathbf{R 0 . 1 8}$ |
| Box | $\mathbf{R 0 . 2 0}$ |
| Street delivery |  |
| National | $\mathbf{R 0 . 3 0}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 . 3 4}$ |
|  |  |
| Household circulars | $\mathbf{R 0 . 2 4}$ |
| Local (within Post Office region) | $\mathbf{R 0 . 2 6}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 . 3 2}$ |
| National | $\mathbf{R 0 . 3 4}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 . 1 8}$ |
| Area newspapers (unaddressed) | $\mathbf{R 0 . 2 0}$ |
| Local (within Post Office region) |  |
| Box | $\mathbf{R 0 . 3 0}$ |
| Street delivery | $\mathbf{R 0 . 3 4}$ |
| National |  |

Business Reply Service

| Product | Rate |
| :---: | :---: |
| New licence | R122.55 |
| Renewal of licence (annually) | R122.55 |
| Ordinary mail (service fee) |  |
| Small (DL) maxi | R1.85 |
| Medium (B5) | R3.60 |
| Large (B4) | R4.50 |
| Parcel (excludes postage) | R3.45 |
| Cylinder (postage and handling fee) |  |
| - $520 \mathrm{~mm} \times 70 \mathrm{~mm}$ | R4.50 |
| - $620 \mathrm{~mm} \times 70 \mathrm{~mm}$ | R7.70 |
| Fastmail (handling fee) |  |
| Small (DL) maxi | R2.95 |
| Medium (B5) | R6.80 |
| Large (B4) | R8.15 |
| Cylinder (postage and handling fee) |  |
| - 520 mm x 70 mm | R6.95 |
| - $620 \mathrm{~mm} \times 70 \mathrm{~mm}$ | R8.45 |


| Number of BRS articles returned | Discount per response item |
| :--- | :--- |
| 5000 up to 10000 | R0.03 |
| 10001 up to 20000 | R0.04 |
| 20001 up to 30000 | R0.06 |
| 30001 up to 40000 | R0.07 |
| 40001 up to 200000 | R0.09 |
| 200001 up to 400000 | R0.11 |
| 400001 up to 600000 | R0.13 |
| 600001 up to 800000 | R0.15 |
| 800001 up to 1000000 | R0.19 |
| 1000001 and up | R0.21 |

Registered letter (with insurance option) including postage

| Product | Service fee |
| :--- | :--- |
| Small (DL) maxi | R12.05 |
| Medium (B5) | R13.80 |
| Large (B4) | R14.70 |
| Postage-included registered envelope | R13.40 |
| Compulsory registration | $\mathbf{R 2 1 . 7 5}$ |

## Insurance fee (for registered letters)

|  | Product |
| :--- | :--- |
| Up to R100,00 | Free |
| Up to R250,00 fee |  |
| Up to R500,00 | R8.55 |
| Up to R1 000,00 | R17.30 |
| Up to R1 500,00 | R34.50 |
| Up to R2 000,00 | R51.70 |

Advice

| Product | Service fee |
| :--- | :--- |
| Proof of delivery | R18.40 |
| Advice of delivery (AR card) | R3.80 |
| Acceptance slip | Free |

Franking machine licences

| Product | Service fee |
| :--- | :--- |
| New licences | R133.90 |
| Transfer of licence | R133.90 |
| Renewal of licence (annual) | R97.85 |
|  |  |
| Spoiled impression fee |  |
| (per 100/portion of these) | R15.80 |
| Small (DL) maxi | R19.85 |
| Medium (B5) | R24.65 |
| Large (B4) |  |

## Other service fees

| Type | Rate |
| :--- | :--- |
| Exchange of one denomination of postage stamp or <br> postal stationery article for another | Five per cent of the value <br> of the stamps or <br> stationery item with a <br> minimum charge of <br> R1.70 |
| Enquiry about letters and parcels (all services) | Free of charge |
| Acceptance of a domestic postal article after closing <br> of mail (all postal articles) | R9.25 |

## Faxmail

|  | Rate |
| :--- | :---: |
| Per page (local - no dialling code) | R4.35 |
| Per page (national - dialling code) | R5.50 |
| Per page (international) | R16.05 |
| Counter delivery (post office to post office) | Free |
| Delivery by ordinary mail (optional) | R1.90 |
| Delivery by Fastmail (optional) | R3.05 |
| Counter delivery (private fax to post office) | R2.90 |

## New service

| Product | Category | Rate |
| :--- | :--- | :--- |
| Registered with insurance option | Interception of registered article | R8.20 |

## Postage included postcards

| Postcards bought in bulk | Discount Given |
| :--- | :--- |
| 5000 to 9999 | $1 \%$ |
| 10000 to 14999 | $1.5 \%$ |
| 15000 to 19999 | $2 \%$ |
| 20000 and more | $2.5 \%$ |

### 1.3. Parcelplus

This service is available at all post offices.

\section*{| Counter to counter | R24.35 for the first kilogram |
| :--- | :--- |}

What is considered as a parcel?
Any postal item larger than $250 \times 353 \mathrm{~mm}$ and/or thicker than 30 mm and $/$ or weighing more than 1 kg will be considered a parcel. However, the EconoParcel specifications (the old C3) differ:

Maximum thickness: 100 mm
Maximum mass: $\quad 1 \mathrm{~kg}$
Size: $\quad 458 \mathrm{~mm} \times 324 \mathrm{~mm}$

Insurance is an optional extra. The client has the option of insuring through Parcelplus at a rate of two per cent of the declared value up to a maximum of R5 000 with a minimum rate of R2.00 per parcel.

| Product | Rate |
| :--- | :---: |
| Econoparcel (C3) | R12.95 per parcel |

### 1.4. International Tariffs

In terms of Section 30 (3) of the Postal Services No. 124 of 1998 the International Mail was granted an exemption from clause 5 of the Post Office's License agreement for the 2004/2005 financial year.

