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# GENERAL NOTICE

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## NOTICE 793 OF 2013



### INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

#### **REQUESTS FOR PROPOSALS TOWARDS THE DEVELOPMENT OF A SUPPORTING IMPLEMENTATION FRAMEWORK FOR TOLL- FREE SERVICES (080 NUMBERING RANGE).**

The Independent Communications Authority of South Africa ("the Authority") hereby gives public notice in terms of section 24 of the Numbering Plan Regulations, GG 35737 ("the regulations") of its intention to develop a supporting implementation framework for toll free services.

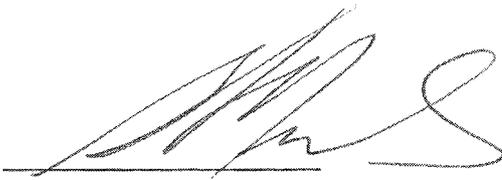
In terms of the regulations a toll free service is defined as: *"a service such that for every communication made available, no charge is incurred by the caller, irrespective of the electronic communication network used in originating the communication"*.

In order to assist the Authority to develop an appropriate framework to ensure a toll free environment where calls to toll free numbers are totally free of charge to the caller irrespective of the call originating network, written proposals and representations are hereby requested from all interested stakeholders.

The Authority is cognisant of the current industry-led engagements that are intended to address various numbering matters. Proposals from this forum in relation to the implementation framework for toll free numbers are expected to also form part of the submissions.

1. The proposals or representations may include but are not limited to the following:
  - 1.1 Interconnection considerations
  - 1.2 Possible charging models
  - 1.3 Inter-operator considerations
  - 1.4 Consumer protection considerations

- 1.5 Considerations for social and commercial use of toll free numbers
2. Interested persons who submit written proposals or representations should indicate whether there is any part thereof which should be treated as confidential. This must include reasons as to why any part of the proposal or representation should be considered as confidential.
3. The Authority reserves the right to hold public hearings and hence invites interested persons to submit written proposals or representations. ***The submissions should reach the Authority by no later than 16h00 on 09 September 2013.***
4. All submissions should be sent to the following e-mail address: [numberingapplications@icasa.org.za](mailto:numberingapplications@icasa.org.za). Queries can be sent to the above email address or alternatively call Mr Mokibelo Maake/ Mr Mpho Phala at (011) 566 3703/3635.



**Dr. Stephen Mncube**  
Chairperson

Date: 24/07/2013

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