



# Government Gazette Staatskoerant

REPUBLIC OF SOUTH AFRICA  
REPUBLIEK VAN SUID AFRIKA

Vol. 687

26 September 2022  
September

No. 46978



N.B. The Government Printing Works will not be held responsible for the quality of "Hard Copies" or "Electronic Files" submitted for publication purposes

ISSN 1682-5845



**AIDS HELPLINE: 0800-0123-22 Prevention is the cure**

**IMPORTANT NOTICE:**

**THE GOVERNMENT PRINTING WORKS WILL NOT BE HELD RESPONSIBLE FOR ANY ERRORS THAT MIGHT OCCUR DUE TO THE SUBMISSION OF INCOMPLETE / INCORRECT / ILLEGIBLE COPY.**

**No FUTURE QUERIES WILL BE HANDLED IN CONNECTION WITH THE ABOVE.**

**Contents***No.**Gazette Page  
No. No.***GENERAL NOTICES • ALGEMENE KENNISGEWINGS****Independent Communications Authority of South Africa / Onafhanklike Kommunikasie-owerheid van Suid-Afrika**

2534	Electronic Communications Act: Notice to conduct Public Hearings on the draft End-user and Subscriber Service Charter Amendment Regulations, 2022.....	46978	3
------	--	-------	---

## GENERAL NOTICES • ALGEMENE KENNISGEWINGS

## INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

## GENERAL NOTICE 2534 OF 2022



## INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

**ICASA CONDUCTS VIRTUAL PUBLIC HEARINGS IN RESPECT OF THE DRAFT END-USER AND SUBSCRIBER SERVICE CHARTER AMENDMENT REGULATIONS, 2022 ("Draft Regulations") PUBLISHED IN GOVERNMENT GAZETTE NO 46153**

1. The Independent Communications Authority of South Africa ("**the Authority**") hereby gives notice to all media, the public and interested stakeholders that it will be holding public hearings in respect of the Draft End-user and Subscriber Service Charter Amendment Regulations, 2022 ("**Draft Regulations**") as published on 31 March 2022 in the Government Gazette, No 46153.
2. The oral presentations are limited to the interested parties who submitted written comments.
3. However, members of the public are encouraged to participate by being permitted to raise questions, and/or submit comments.
4. The public hearings will be held virtually on MS Teams as follows:

Date : 6<sup>th</sup> and 7<sup>th</sup> of October 2022

Venue : Microsoft Teams ([Click here to join the meeting](#))

Meeting ID: 311 370 126 359; Passcode: Kq63Eg

Time : 09h00 A.M (SAST)

A handwritten signature in black ink, appearing to read 'Charles Lewis', written over a horizontal line.

**Dr Charles Lewis**

Acting Chairperson

Date: 20 / 9 / 2022



**INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA  
SCHEDULE FOR THE PUBLIC HEARINGS IN RESPECT OF THE PROPOSED  
DRAFT END-USER AND SUBSCRIBER SERVICE CHARTER AMENDMENT  
REGULATIONS, 2022**

Date : 6<sup>th</sup> and 7<sup>th</sup> of October 2022

Venue : Microsoft Teams ([Click here to join the meeting](#))

Meeting ID: 311 370 126 359; Passcode: Kq63Eg

Time : 09h00 A.M (SAST)

**Day 1**

DATE		SUBMISSION		PUBLIC HEARING		TIME	
THURSDAY, 6 October 2022							
Opening Remarks: Dr Charley Lewis						09:00-09:20	
	1	Consumer Advisory Panel	Day 1 am			09:25-10:10	
	2	MTN	Day 1 am			10:15-11:00	
	3	ISPA	Day 1 am			11:10-11:55	
	LUNCH (1 hour)						
	4	Telkom	Day 1 pm			13:00-13:45	
	5	Free Market Foundation	Day 1 pm			13:50-14:35	
	6	Competition Commission	Day 1 pm			14:40-15:25	

<b>FRIDAY, 7 October 2022</b>				
<b>Opening Remarks: Dr Charley Lewis</b>				09:00-09:20
	7	<b>Cell C</b>	Day 2 am	09:25-10:10
	8	<b>ITNE</b>	Day 2 am	10:15-11:00
	9	<b>Vodacom</b>	Day 2 am	11:10-11:55
	<b>LUNCH (1 hour)</b>			
	4	<b>John Alexander</b>	Day 2 pm	13:00-13:45
	5	<b>Malefetsane Tsolo</b>	Day 2 pm	13:50-14:35
	6	<b>John Brodrick</b>	Day 2 pm	14:40-15:25
<b>End of the Public Hearings</b>				





Printed by and obtainable from the Government Printer, Bosman Street, Private Bag X85, Pretoria, 0001  
Contact Centre Tel: 012-748 6200. eMail: [info.egazette@gpw.gov.za](mailto:info.egazette@gpw.gov.za)  
Publications: Tel: (012) 748 6053, 748 6061, 748 6065