

South Africa

Numbering Plan Regulations, 2016

## Mandating of a COVID-19 Short Code for the National Emergency Services, 2020

General Notice 512 of 2020

Legislation as at 22 September 2020

FRBR URI: /akn/za/act/genn/2020/512/eng@2020-09-22

There may have been updates since this file was created.

PDF created on 21 February 2024 at 23:39.

[Check for updates](#)



### About this collection

The legislation in this collection has been reproduced as it was originally printed in the Government Gazette, with improved formatting and with minor typographical errors corrected. All amendments have been applied directly to the text and annotated. A scan of the original gazette of each piece of legislation (including amendments) is available for reference.

This is a free download from LawLibrary and is presented in collaboration with the African Legal Information Institute, the Judicial Institute for Africa and the Laws.Africa Legislation Commons, a collection of African legislation that is digitised by Laws.Africa and made available for free.

[www.lawlibrary.org.za](http://www.lawlibrary.org.za) | [info@lawlibrary.org.za](mailto:info@lawlibrary.org.za)

[www.laws.africa](http://www.laws.africa) | [info@laws.africa](mailto:info@laws.africa)

There is no copyright on the legislative content of this document.

This PDF copy is licensed under a Creative Commons Attribution 4.0 License (CC BY 4.0). Share widely and freely.

Mandating of a COVID-19 Short Code for the National Emergency Services, 2020  
Contents

Paragraph 1. ....	1
Paragraph 2. ....	1
Paragraph 3. ....	1
Paragraph 4. ....	1



## South Africa

### Numbering Plan Regulations, 2016

# Mandating of a COVID-19 Short Code for the National Emergency Services, 2020

## General Notice 512 of 2020

Published in Government Gazette 43729 on 22 September 2020

**Assented to on 18 September 2020**

**Commenced on 22 September 2020**

*[This is the version of this document from 22 September 2020.]*

1. The Independent Communications Authority of South Africa ("the Authority") hereby issues a notice to mandate the short codes "139" in terms of regulation 4(3) read with Schedule 1 of the Numbering Plan Regulations, published on 24 March 2016 in *Government Gazette* No. 39861 ("the Numbering Plan Regulations").
2. The COVID-19 national emergency services centre accessed either by call or short messaging services (SMS), through the service code, shall incur no charges to the caller or sender and between service providers in line with paragraph 10.2 of the Electronic Communications, Postal and Broadcasting Directive issued Under Regulation 10.8 of the Disaster Management Act of 2002 ([Act 57 of 2002](#)), as amended, published in *Government Gazette* No. 43209 on 6 April 2020.
3. There will be no origination or termination charges between electronic communications network service licensees for the mandated COVID-19 Short Code.
4. The service code "139" is mandated for COVID-19 national emergency services during the National State of Disaster. The Department of Health will be obliged to return the service code to the Authority within nine (9) months after the termination of the National State of Disaster.

Dr. Keabetswe Modimoeng

Chairperson